

## On Approval of the Rules for the Transportation of Passengers and Baggage by Road Transport

### *Unofficial translation*

Order of the Acting Minister for Investments and Development of the Republic of Kazakhstan dated March 26, 2015, № 349. Registered with the Ministry of Justice of the Republic of Kazakhstan on July 3, 2015, № 11550.

### Unofficial translation

In accordance with subparagraph 23-8) of Article 13 of the Law of the Republic of Kazakhstan "On Automobile Transport", **I HEREBY ORDER:**

**Footnote. The Preamble is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated September 22, 2022, № 521 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

1. To approve the attached Rules for the transportation of passengers and baggage by road transport.

2. The Transport Committee of the Ministry for Investments and Development of the Republic of Kazakhstan (Assavbayev A.A.) shall ensure:

1) state registration of this order with the Ministry of Justice of the Republic of Kazakhstan in accordance with the procedure established by law;

2) sending its copies for official publication in periodicals and the information and legal system "Adilet" within ten calendar days after the state registration of this order in the Ministry of Justice of the Republic of Kazakhstan;

3) posting this order on the Internet resource of the Ministry for Investments and Development of the Republic of Kazakhstan and on the intranet portal of government agencies;

4) submission to the Legal Department of the Ministry for Investments and Development of the Republic of Kazakhstan of information on the implementation of measures provided for in subparagraphs 1), 2) and 3) of paragraph 2 of this order within ten working days after the state registration of this order with the Ministry of Justice of the Republic of Kazakhstan.

3. Control over the implementation of this order shall be assigned to the supervising Vice Minister for Investments and Development of the Republic of Kazakhstan.

4. This order shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication.

*Acting Minister for Investments and Development  
of the Republic of Kazakhstan*

*Zh. Kassymbek*

"AGREED"

Minister of Healthcare  
and Social Development  
of the Republic of Kazakhstan

\_\_\_\_\_ T. Duisenova  
May 19, 2015

"AGREED"

Minister of Finance  
of the Republic of Kazakhstan

\_\_\_\_\_ B. Sultanov  
May 27, 2015

"AGREED"

Minister of National Economy  
of the Republic of Kazakhstan

\_\_\_\_\_ E. Dossayev  
May 29, 2015

"AGREED"

Minister of Internal Affairs  
of the Republic of Kazakhstan

\_\_\_\_\_ K. Kassymov  
April 21, 2015"

Approved  
by order of the Acting  
Minister for Investments and  
Development  
of the Republic of Kazakhstan  
dated March 26, 2015 № 349

## **Rules for the transportation of passengers and baggage by road transport Chapter 1. General provisions**

**Footnote.** The title of Chapter 1 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

These Rules for the transportation of passengers and baggage by road transport ( hereinafter - the Rules) have been developed in accordance with subparagraph 23-8) of Article 13 of the Law of the Republic of Kazakhstan “On Road Transport” and shall determine the procedure for the transportation of passengers and baggage by road transport.

Footnote. Paragraph 1 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 22.09.2022 № 521 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

2. The rules shall apply throughout the territory of the Republic of Kazakhstan and shall be mandatory for all individuals and legal entities, regardless of their form of ownership.

3. Basic concepts used in these Rules:

1) a motor carrier (hereinafter - the carrier) - an individual or legal entity that owns motor vehicles, with the exception of passenger cars, either by right of ownership or on other legal grounds, and is engaged in entrepreneurial activity involving the transportation of passengers, baggage, cargo and postal items;

1-1) automated systems - a medical complex certified in accordance with the requirements of the order of the Minister of Healthcare of the Republic of Kazakhstan dated February 9, 2021, № ҚР ДСМ-16 "On approval of the rules for state registration, re-registration of a medicinal product or medical device, amendments to the registration dossier of a medicinal product or medical device" (registered in the Register of state registration of regulatory legal acts under № 22175) and included in the Register of trusted software and electronic industry products. It includes a tonometer, pulse monitor, breathalyzer, and allows you to automate the process of measuring blood pressure, heart rate (pulse), temperature, as well as testing for alcohol and drug intoxication, provided by the relevant organization engaged in pre-trip and post-trip medical examination of drivers;

2) taxi information and dispatch service - a service established by the carrier or another person who is an individual entrepreneur or legal entity of the Republic of Kazakhstan, for processing customer orders and forwarding them for execution to a taxi carrier, including through the use of hardware and software systems, Internet platforms and (or) a mobile application for ordering a taxi;

3) baggage receipt – a document confirming the conclusion of a contract for the carriage of baggage by road, as well as the acceptance of baggage by the carrier for storage or for transportation;

4) baggage truck – a truck for transporting baggage (cargo) of passengers on regular automobile transportation routes for passengers and baggage;

5) logbook - a numbered and laced logbook, sealed with the carrier's seal, located on a motor vehicle during irregular transportation of passengers and baggage, in which marks are entered on the passage of a pre-trip technical inspection of the motor vehicle and a pre-trip and post-trip medical examination of the driver, in the form according to Appendix 1 to these Rules;

6) a dispatch system – the system that allows continuous receipt of information in real time about the movement of vehicles transporting passengers and baggage;

7) a dispatch system operator – individuals or legal entities that ensure the organization and functioning of the dispatch system;

8) passenger boarding and disembarking point (stopping point) – a section of the roadside strip equipped in accordance with the requirements of these Rules, intended for stopping motor vehicles for the purpose of picking up and dropping off passengers;

9) travel document (ticket) – a document in paper or electronic form, by means of which a passenger transportation contract is concluded;

10) a unified system for managing transport documents – an information system that ensures the registration, accounting, processing, and storage of documents related to transportation activities in the field of road transport, and the transfer of formalized information about such documents to the relevant authorized government bodies and participants in the transportation process;

11) dangerous sections – sections of roads, travel along which is associated with an increased risk of involvement in a traffic accident or is associated with significant changes in the traffic regime;

12) timetable – a document (table, graphic display) containing information about the location and time of movement of buses, minibuses, trolleybuses at each stopping point of the route of regular automobile transportation of passengers and baggage;

13) hand washing – washing of vehicles with hands using high-pressure water supply devices, water supply systems, and(or) water from containers;

14) route – an established route for a bus, minibus, or trolleybus between specified starting, intermediate, and final stopping points;

15) route diagram – a graphic symbolic representation of a route indicating stopping points, distances between them, as well as characteristic landmarks (road forks, intersections, railway crossings, bridges, and tunnels);

16) mechanized car wash – an automatic car wash for motor vehicles consisting of movable arch-type mechanisms equipped with devices for cleaning agent and water supply, rotating, and(or) moving brushes, as well as a blowing device;

17) trip – the route of a motor vehicle from the initial point of departure to the final destination;

17-1) in-person format of pre-trip and post-trip medical examination – conducting pre-trip and post-trip medical examination of drivers directly by a medical worker, and(or) a medical organization;

17-2) online format of pre-trip and post-trip medical examination – conducting pre-trip and post-trip medical examination of drivers using automated systems that meet the requirements of these Rules, without the direct participation of medical workers, and(or) a medical organization;

18) satellite navigation equipment – a hardware and software device installed on a vehicle to determine its current location, direction, and speed of movement based on signals from global navigation satellite systems, to exchange data with additional on-board equipment, and also to exchange information via mobile radiotelephone networks;

19) taxi transportation – a service for the transportation of passengers and baggage for a fee or for hire, provided by an individual entrepreneur or legal entity that owns a passenger car on the basis of ownership or other legal grounds;

20) taxi carrier - an individual engaged in the provision of services or performance of works using Internet platforms and (or) mobile applications for platform employment, an individual entrepreneur or legal entity providing services for the transportation of taxi passengers and baggage;

21) mobile taxi ordering application - a mobile platform employment application that provides access to taxi ordering and vehicle rental with a crew via cellular communication services or the Internet;

22) a taximeter - a device designed to calculate the cost (price) of transporting passengers and baggage by taxi;

23) technical stop - a stop of buses and minibuses that does not involve passengers disembarking from or boarding the route.

24) third party - a person, with the exception of a carrier who has entered into an contract to organize regular automobile transportation of passengers and baggage, and in the case of regular international automobile transportation of passengers and baggage, with the exception of a person who has received permission to service the route.

Footnote. Paragraph 3 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 27.04.2021 № 198 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication); with amendments introduced by the orders of the Acting Minister of Transport of the Republic of Kazakhstan dated 27.09.2023 № 14 (shall be enforced upon expiry of ten calendar days after the date of its first official publication); dated 04.11.2024 № 361 (shall be enforced upon expiry of ten calendar days after the date of its first official publication); dated 25.08.2023 № 602 (shall be enforced on 01.01.2025).

According to the nature of the organization, automobile transportation of passengers and baggage is divided into regular, irregular, and taxi transportation.

Footnote. Paragraph 4 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the day of its first official publication)

4-1. According to administrative-territorial features, intra-republican transportation of passengers and baggage is divided into:

1) urban (rural) – transportation within the established boundaries of a populated area;

2) suburban – transportation along routes connecting a populated area with a suburban area up to fifty kilometers long, measured from the established boundaries of the populated area;

3) intra-district – transportation between populated areas within one district;

4) inter-district (intercity intra-regional) – transportation within one region, carried out between populated areas located in different districts, or connecting populated areas with cities of regional significance;

5) intercity interregional – transportation carried out between settlements located in different regions, or connecting settlements with cities of national significance, the capital.

Footnote. The rules have been supplemented by paragraph 4-1 in accordance with the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the day of its first official publication).

5. Regular automobile transportation of passengers and baggage – transportation carried out by carriers using buses, minibuses, trolleybuses along pre-agreed routes, timetables with established starting and ending points, passenger pick-up and drop-off points.

When organizing regular automobile transportation of passengers and baggage, the vehicles (buses, minibuses, or trolleybuses) that will be used to carry out the transportation shall be determined in advance.

Footnote. Paragraph 5 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.01.2023 № 58 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

6. When carrying out automobile transportation of passengers and baggage, the carrier shall issue a waybill on paper or in the form of an electronic digital document in accordance with the form in Appendix 2 to these Rules.

When issuing a waybill on paper, the carrier shall ensure its registration in the Unified Transport Document Management System.

Footnote. Paragraph 6 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 27.04.2021 № 198 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

7. Irregular transportation of passengers by buses and minibuses, as well as regular transportation of passengers by buses and minibuses in international traffic, shall be carried out by buses and minibuses specified in the Appendix to the license issued to the licensor.

In the event of a change in the rolling stock unit of buses and minibuses used to transport passengers, as specified in part one of this paragraph, the Appendix to the license shall be subject to re-issuance.

Re-registration of a license, and(or) an Appendix to the license shall be carried out in accordance with paragraphs 3–8 of Article 33 of the Law of the Republic of Kazakhstan “On Permits and Notifications”.

Footnote. Paragraph 7 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the day of its first official publication).

8. Irregular transportation shall be carried out on one-time orders (requests) of individuals and legal entities. Such transportation includes: tourist, excursion, and event servicing.

One-off transportations can be carried out on a contractual basis for a specified period.

Footnote. Paragraph 8 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the day of its first official publication)

8-1. Is excluded by the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.01.2023 № 58 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

8-2. Is excluded by the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

8-3. Public transport shall be provided with devices for boarding and disembarking passengers with disabilities.

The requirement of this paragraph shall be applied in accordance with paragraph 3 of Article 43 of the Law of the Republic of Kazakhstan “On Legal Acts”.

Footnote. The Rules have been supplemented by paragraph 8-3 in accordance with the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication); in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.01.2023 № 58 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

8-4. Motor vehicles purchased for regular urban transportation of passengers and baggage in cities of republican and regional significance, and the capital, shall be adapted by the manufacturer for the transportation of people with limited mobility.

Footnote. The rules have been supplemented by Paragraph 8-4 in accordance with the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 22.09.2022 № 521 (shall enter into force on 01.01.2023).

8-5. It is not permitted to forcibly disembark from public transport a person under the age of sixteen who is traveling without being accompanied by a parent and/or his/her legal representative.

Footnote. The rules have been supplemented by paragraph 8-5 in accordance with the order of the Minister of Transport of the Republic of Kazakhstan dated 28.06.2024 № 226 (shall be enforced after the day of its first official publication).

## **Chapter 2. Procedure for organizing and implementing regular automobile transportation of passengers and baggage, opening and closing routes for regular automobile transportation of passengers and baggage**

**Footnote.** The title of Chapter 2 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the day of its first official publication).

### **Section 1. Procedure for opening routes and maintaining the register**

9. The authorized body in the field of automobile transport, local executive bodies, individuals, and legal entities may initiate the opening of routes for regular automobile transportation of passengers and baggage.

10. To resolve issues related to the opening of routes for regular automobile transportation of passengers and baggage, the initiator shall develop a route plan and a timetable for movement along it and send them to the transportation organizers:

for regular international routes - to the authorized body in the field of automobile transport;

along the routes of regular intercity, interregional, interdistrict (intercity intraregional), and in cities of republican significance, the capital - urban and suburban automobile transportation of passengers and baggage - to local executive bodies of the region, cities of republican significance, the capital;

along the routes of regular urban (rural), suburban, and intra-district automobile transportation of passengers and baggage - to local executive bodies of districts, cities of republican significance.

The timetable of buses for regular urban (rural), suburban and intra-district, inter-district, intercity, and inter-regional automobile transportation of passengers and baggage shall be formed in accordance with Appendix 2-1 to these Rules.

**Footnote.** Paragraph 10 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2022 № 760 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

**Is excluded by the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.01.2023 № 58 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

12. When forming a route network for regular transportation of passengers and baggage by road, local executive bodies shall be guided by the priority of communication between settlements and villages with district centers, and between district centers with the regional center and other nearby cities of regional significance.

13. The route network being formed (except for international, urban, and suburban routes) meets the following conditions:

- 1) the planned interval between buses on duplicate routes is:  
more than 1 hour with a duplication length of up to 150 km;  
more than 2 hours with a duplication length of up to 350 km;  
more than 3 hours with a duplication length of up to 500 km;  
more than 4 hours with a duplication length of over 500 km;

2) when the average utilization of bus capacity on the overlapping sections is more than seventy-five percent, the time difference is reduced:

- up to 10 minutes over a duplication length of up to 150 km;  
up to 15 minutes over a duplication length of up to 350 km;  
up to 20 minutes over a duplication length of over 350 km.

14. On routes for regular transportation of passengers and baggage (except for international communications), if the average annual occupancy rate of buses along the entire route is more than seventy-five percent, the transportation organizer, at the request of carriers or passengers, shall make a decision to introduce additional timetables. Additional timetables for the transportation of passengers and baggage shall be approved by the competent authorities in accordance with paragraph 4) of Article 13 and subparagraph 2) of paragraph 2 of Article 14 of the Law of the Republic of Kazakhstan dated July 4, 2003 "On Automobile Transport".

Transportation of passengers and baggage according to the additional timetable shall be carried out by the carrier servicing the given route.

In cases where a carrier refuses to service additional traffic timetables or to service a route by two or more carriers (on the one hand), local executive bodies distribute this traffic timetable on a competitive basis for the duration of the contract for servicing this route.

15. On regular intercity interregional routes up to 300 km long, the authorized body in the field of automobile transport, in contract with the local executive bodies of the relevant regions, the city of republican significance, the capital, shall approve timetables indicating the regular period for the transportation of passengers and baggage on the free movement of buses and minibuses. The transportation of passengers and baggage on the free movement of buses and minibuses is carried out by the carrier servicing the given route.

16. When opening new intra-republican routes, coordination shall be carried out according to the following hierarchy:

- intercity interregional;
- inter-district (intercity intra-regional);
- suburban and intra-district.

16-1. When two or more carriers simultaneously apply for opening new international routes: with a timetable difference in the movement of buses at the initial and intermediate

points up to 250 km is less than 15 minutes and more than 250 km is less than 1 hour, priority shall be given to the carrier that has the greatest experience in this type of communication.

Footnote. The rules have been supplemented by paragraph 16-1 in accordance with the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

17. Regular intra-republican automobile transportation of passengers and baggage shall be carried out on the basis of certificates for the right to service routes of regular intra-republican automobile transportation of passengers and baggage (hereinafter - the Certificate), in the form according to Appendix 3 to these Rules.

18. Local executive bodies, when opening new urban, suburban, intra-district and inter-district (intercity intra-regional) routes, in order to study the volume of transportation, shall determine a carrier serving on the corresponding type of regular route, which serves this route for two months.

Based on the results of the study, a decision shall be made within 10 calendar days to open or not open the route.

In the event of an opening, work is underway to hold a corresponding Tender for the right to service this route within the timeframes in accordance with paragraph 154 of these Rules.

Footnote. Paragraph 18 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

19. Routes for regular automobile transportation of passengers and baggage in international and intercity interregional communications shall be closed upon a written request from the carrier, submitted to the route organizer no later than 2 months before the date of the expected cessation of transportation.

Regular urban (rural), suburban, intra-district, inter-district (intercity intra-regional) automobile transportation routes for passengers and baggage shall be closed by route organizers if there is no need for the population to travel along them.

Footnote. Paragraph 19 as amended by the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

When local executive bodies of the region agree on timetables for regular inter-district (intercity intra-regional) and suburban automobile transportation of passengers and baggage, route data shall be included in the relevant register, in accordance with paragraph 21 of these Rules.

Footnote. Paragraph 20 is in the wording of the order of the Acting Minister for Investments and Development of the Republic of Kazakhstan dated 28.01.2016 № 115 (shall

be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

21. For the purposes of planning, organizing and recording routes, a register shall be maintained:

1) by the Authorized Body in the Field of Automobile Transport - routes of regular international and intercity interregional automobile transportation of passengers and baggage;

2) by local executive bodies of regions, cities of republican significance, the capital - routes of regular inter-district (intercity intra-regional), in cities of republican significance, the capital - urban and suburban automobile transportation of passengers and baggage;

3) by local executive bodies of districts, cities of regional significance - routes of regular urban (rural), suburban and intra-district automobile transportation of passengers and baggage

22. The registers shall contain the following main characteristics of the routes:

1) for international routes:

route name indicating messages and departure times in the forward and return directions;

name of intermediate points indicating times in the forward directions on the territory of the Republic of Kazakhstan and in the return directions on the territory of a foreign state;

information about the carrier (name, address, last name, first name, patronymic (if any), telephone number of the manager or person responsible for organizing transportation);

dates of issue and expiration date of issued permits;

period of route servicing (year-round, seasonal);

information on rolling stock indicating state registration numbers, brand and year of manufacture, as well as division into main and reserve;

2) for intra-republican routes:

number (urban (rural) and suburban) and name of the route indicating the departure time from the starting and ending points;

the number and names of intermediate points on the route in the forward and reverse directions;

the length of the route in the forward and reverse directions;

route service period: year-round, additional (valid on certain days and periods of the day (weekends, holidays or peak hours for city routes), seasonal (during the summer cottage period, during the operation of recreation areas, periods of increased passenger traffic);

class of buses, minibuses, and the nominal capacity of buses on the route in terms of passenger seating and total (taking into account the capacity of storage areas, except for intercity and interregional ones);

information about the carrier (name, address, last name, first name, patronymic (if any), telephone number of the manager, and the person responsible for organizing transportation) and the period of validity of the permits issued to him.

Footnote. Paragraph 22 is in the wording of the Order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

## **Section 2. Regular urban (rural) and suburban automobile transportation of passengers and baggage**

Regular urban (rural) and suburban automobile transportation of passengers and baggage shall be carried out according to a route network approved by local executive bodies, which is formed on the basis of an approved comprehensive scheme for the development of passenger transport and an analysis of passenger flows, based on proposals from citizens and organizations.

Footnote. Paragraph 23 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.01.2023 № 58 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

23. The use of minibuses on the route of regular urban (rural) automobile transportation of passengers and baggage is justified by low passenger traffic, while the length of routes using minibuses should not exceed thirty percent of the total length of the route network of regular urban (rural) automobile transportation of passengers and baggage.

24. The determination of the use of minibuses on the route of regular urban (rural) automobile transportation of passengers and baggage is justified by the low passenger flow, while the length of routes using minibuses should not exceed thirty percent of the total length of the route network of regular urban (rural) automobile transportation of passengers and baggage.

## **Section 3. Service modes for regular urban (rural) and suburban automobile transportation of passengers and baggage**

25. Regular urban (rural) and suburban automobile transportation routes for passengers and baggage shall be serviced in one of the following modes:

1) regular, carried out by city buses with at least two passenger doors, minibuses, and intercity buses on regular suburban automobile transportation routes, with stops at all stopping points indicated on the route diagram, the distance between which shall be from 400 to 800 meters within the city;

2) express (only for urban transportation), carried out by city buses with at least two passenger doors, with stops at all stopping points indicated on the route diagram, the distance between which shall be from 1.5 to 3.0 km.

26. In accordance with the specifics of servicing the population, regular urban (rural) and suburban automobile transportation of passengers and baggage shall be of the following nature:

1) continuous, operating throughout the entire established period of the day and all days of the week;

2) additional, valid on certain days or periods of the day (weekends, holidays, or rush hours);

3) seasonal, valid for a pre-set period of time (during the summer cottage season, during the operation of recreation areas, sports, and health complexes);

4) temporary, valid for a short time (in the event of unforeseen situations on the road network that prevent service in the normal mode).

26-1. The dispatch service shall perform the following functions:

1) monitoring compliance with the timetable and operational regulation to ensure uninterrupted and regular movement of buses, minibuses, and trolleybuses along the routes;

2) ensuring that buses, minibuses, and trolleybuses are in proper sanitary condition;

3) instructing drivers on the peculiarities of movement on the route, including those related to weather, climate, or other conditions on the road;

4) monitoring the pre-trip (pre-shift) and post-trip (post-shift) medical examination and technical inspection of buses, minibuses, and trolleybuses by drivers;

5) monitoring the availability of permits for the drivers to carry passengers along a specific route.

**Footnote. The rules have been supplemented by paragraph 26-1 in accordance with the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 04.11.2024 № 361 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).**

26-2. In cases of deviation of the movement of buses, minibuses, trolleybuses from the timetable, their movement is promptly regulated. Prompt regulation includes the following actions:

1) in case of delay of a bus, minibus, or trolleybus:

the parking time of the late bus, minibus, or trolleybus is reduced by no more than one-third of the timetabled parking time (the parking time is not reduced to five minutes). Warning of the reduction of the parking time for passengers of the bus, minibus, or trolleybus ;

increase in the speed of movement, but no more than the speed established by the traffic rules and the corresponding road signs along the route, in cases where the delay of the bus, minibus or trolleybus is less than ten to fifteen percent of the established timetable duration of movement on this route. In this case, the increase in speed must not reduce traffic safety and shall not be allowed on routes in cases of traffic complications along the route due to weather, climate, or other road conditions;

2) if the bus, minibus, or trolleybus is ahead of timetable, it is delayed until the departure time specified in the timetable;

3) if the route is disrupted, ensure that the bus, minibus or trolleybus is replaced by a reserve bus, minibus or trolleybus of the carrier.

Footnote. The rules have been supplemented by paragraph 26-2 in accordance with the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 04.11.2024 № 361 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).

26-3. The dispatch service does not send buses, minibuses, trolleybuses that have not passed the pre-trip (pre-shift) technical inspection, as well as drivers who have not passed the pre-trip and post-trip medical examination or who do not comply with the work and rest regime established by the Rules for the organization of work and rest of drivers, as well as the use of tachographs, approved by the order of the Acting Minister for Investment and Development of the Republic of Kazakhstan dated December 31, 2015 № 1288 (registered in the Register of State Registration of Regulatory Legal Acts under № 14095) (hereinafter - the Rules for the organization of work and rest of drivers).

Footnote. The rules have been supplemented by paragraph 26-3 in accordance with the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 04.11.2024 № 361 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).

26-4. The dispatch service interacts with local rapid response services (the Administrative Police Committee of the Ministry of Internal Affairs of the Republic of Kazakhstan (hereinafter - the CAP), emergency response agencies, ambulances, and public utilities) to inform drivers of buses, minibuses, and trolleybuses about situations that have arisen on the roads to promptly respond and ensure the smooth operation of the bus, minibus, or trolleybus on the route.

Footnote. The rules have been supplemented by paragraph 26-4 in accordance with the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 04.11.2024 № 361 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).

#### **Section 4. Procedure for the implementation of regular urban (rural) and suburban automobile transportation of passengers and baggage**

27. Is excluded by the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2022 № 760 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

28. Is excluded by the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.01.2023 № 58 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

29. Is excluded by the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.01.2023 № 58 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

30. If there are "on-demand" stopping points on the route of regular urban (rural) automobile transportation of passengers and baggage, passengers should notify the driver (conductor) in advance of the need to stop at the indicated stopping point. If passengers are at such a stopping point, the driver will make a stop for them to board.

31. The travel of passengers along regular urban (rural) and suburban automobile routes for the transportation of passengers and baggage excludes:

- 1) entering and exiting a bus or minibus before it comes to a complete stop or while moving;
- 2) obstructing the opening and closing of bus doors;
- 3) distracting the driver with conversations while the vehicle is in motion;
- 4) damage to the internal equipment and fittings of the bus or minibus;
- 5) smoking, littering, drinking alcohol;
- 6) transportation of flammable, explosive, toxic, poisonous, corrosive, and foul-smelling substances, firearms without cases, and accompanying documents.

32. On routes of regular urban (rural) and suburban automobile transportation of passengers and baggage, it is permitted to transport passengers and fill the interior of buses and minibuses in accordance with their rated capacity established by the manufacturer:

- 1) in buses, standing and seating places in a quantity not exceeding its full rated capacity in accordance with ST RK 2273-2012 National Standard of the Republic of Kazakhstan “Automobile services for regular and irregular passenger transportation”;
- 2) in minibuses, the number of standing and seating places does not exceed its rated capacity.

**Footnote. Paragraph 32 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

## **5. Carriage of hand baggage and baggage**

On regular urban (rural) and suburban automobile transportation routes, passengers and baggage are allowed to carry in the cabin of a bus or minibus free of charge one piece of hand baggage up to 60x40x20 cm in size and weighing no more than 20 kg, as well as a wheelchair, one pair of skis in a case, a baby carriage or sled (only on buses).

**Footnote. Paragraph 33 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

Carry-on baggage that exceeds the overall dimensions and weight specified in paragraph 33 of these Rules shall be considered baggage and is subject to transportation in the baggage compartment of a bus, minibus, or in a baggage car accompanying the bus or minibus.

*Footnote. Paragraph 34 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).*

35. The packaging and transportation of hand baggage must exclude the possibility of causing any damage (contamination or damage) to other passengers and the equipment of the bus or minibus interior.

36. On regular urban (rural) and suburban automobile transportation routes, passengers and baggage may be transported free of charge by small animals and birds placed in closed cages or bags.

37. Dogs are transported free of charge on buses in the accumulation areas, with a muzzle and on a leash.

38. In buses used for regular suburban automobile transportation of passengers and baggage, as well as regular urban (rural) automobile transportation of passengers and baggage in express mode, and having a baggage compartment, passengers shall be allowed to carry baggage in the baggage compartment with dimensions of no more than 120x60x40 cm per piece for an additional fee in accordance with the established tariff.

39. For baggage accepted for transportation in urban (rural) traffic, the passenger shall be issued a single-use control ticket; in suburban traffic, a baggage receipt.

40. When handing over baggage for transportation, the passenger may declare its value by paying the established fee. In this case, a corresponding entry shall be made in the baggage receipt.

## **Section 6. Payment, registration of travel, and baggage transportation in urban (rural) and suburban communications**

*Footnote. The heading of paragraph 6 is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).*

Payment for travel and baggage on regular passenger and baggage transportation routes shall be made by the passenger in cash to the conductor (driver) or through an electronic payment system, including via the Internet and cellular devices.

*Footnote. Paragraph 41 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).*

42. The fact of payment for travel and carriage of hand baggage in urban (rural) transport for cash shall be recorded by issuing travel documents (tickets) to the passenger.

42-1. Registration of travel on regular routes for the transportation of passengers and baggage, on which an electronic payment system for travel is used, shall be carried out by the passenger by applying the electronic travel document to the working area of the reader of the corresponding electronic passenger self-service transport terminal or through the electronic payment system for travel, including via the Internet and cellular devices, without issuing a paper travel document (ticket) for travel payment.

Footnote. The Rules have been supplemented by paragraph 42-1 in accordance with the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication); is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

43. When paying in cash, a single-use control ticket in the form of a paper travel document (ticket) shall be valid only for travel on one route, in one direction, regardless of the distance traveled by the passenger.

Footnote. Paragraph 43 is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

44. In the event of circumstances in which a bus or minibus does not continue along the route for technical reasons, single-use control tickets issued to passengers in paper form and confirmed single-use individual travel registrations, when paying for travel using an electronic travel document, shall be valid for travel on another bus or minibus on the same route.

Footnote. Paragraph 44 is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

45. Payment for travel and baggage on regular intra-republican passenger and baggage transportation routes, with the exception of urban (rural) and suburban routes, shall be made by the passenger at the ticket office of the bus station, bus terminal, passenger service point, including through electronic sales, including the Internet, when traveling from the starting point of the route or to the conductor (driver) when boarding at an intermediate point of the route in accordance with the tariff.

Footnote. Paragraph 45 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication ).

45-1. Carriers shall comply with the conditions for the maintenance and operation of the dispatch system and the electronic fare collection system.

Footnote. The Rules have been supplemented by paragraph 45-1 in accordance with the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication); is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication ).

46. Confirmation of payment for travel on suburban routes in cash shall be recorded by issuing the passenger a travel document (ticket) in paper form.

Footnote. Paragraph 46 is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

46-1. Registration of travel on suburban services, in which an electronic fare payment system is used, shall be carried out by the passenger by applying the electronic travel document to the working area of the reader of the corresponding electronic passenger self-service transport terminal, without issuing a paper travel document (ticket) for payment of the fare.

Footnote. The rules have been supplemented by paragraph 46-1 in accordance with the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

47. The fact of payment for the carriage of baggage shall be recorded by issuing a baggage receipt to the passenger.

48. The sale of long-term travel tickets, both in paper and electronic form, for a specific calendar period shall be carried out in advance, at points of sale established by the local executive body, as well as by carriers - through conductors or drivers.

Footnote. Paragraph 48 is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

49. Long-term travel tickets, both in paper and electronic form, intended for travel in urban (rural) traffic shall not be valid on regular suburban automobile transportation routes for passengers and baggage.

Footnote. Paragraph 49 is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

50. The validity of long-term travel tickets, both in paper and electronic form, shall not extend to the carriage of baggage and hand baggage in excess of the established norm.

Footnote. Paragraph 50 is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

51. A passenger holding a long-term travel ticket in paper form shall present it to the conductor, controller (driver) when boarding a bus or minibus. A passenger holding a long-term travel ticket in electronic form shall, when boarding a bus or minibus, independently register the journey by applying the electronic long-term travel ticket to the working area of the reader of the corresponding electronic passenger self-service transport terminal.

Footnote. Paragraph 51 is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

52. If a passenger uses a long-term discounted travel ticket in paper or electronic form, he/she must also present a document confirming his/her right to the discount, with the exception of passengers using a personalized long-term discounted electronic ticket.

Footnote. Paragraph 52 is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

## **Section 7. Regular inter-district (intercity intra-regional) automobile transportation of passengers and baggage**

53. Regular intra-district and inter-district (intercity intra-regional) automobile transportation of passengers and baggage shall be carried out according to a route network approved by local executive bodies, which is formed based on an analysis of passenger flows, the need to ensure transport accessibility for residents of remote rural communities, as well as based on suggestions from citizens and organizations.

Footnote. Paragraph 53 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

54. The construction of route networks for regular intra-district and inter-district (intercity intra-regional) automobile transportation of passengers and baggage shall be carried out based on the following principles:

- 1) meeting the needs of the population for transportation;
- 2) maximum possible coverage of all nearby settlements along the route;
- 3) use of the optimal number and type (class) of buses and minibuses for work on routes to improve the quality and safety of transportation, as well as reduce the amount of environmentally harmful emissions.

Footnote. Paragraph 54 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

55. In cases of non-stop movement along a route of more than four hundred kilometers, the carrier provides for technological stops of at least ten minutes for rest and provision of passengers' needs. Passengers shall not be picked up at technological stops.

#### **Section 8. Requirements for the arrangement of routes for regular inter-district (intercity intra-regional), automobile transportation of passengers and baggage**

56. Routes for regular inter-district (intercity intra-regional) automobile transportation of passengers and baggage shall be laid along highways of republican and local significance that have a category of at least V.

57. Is excluded by the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.01.2023 № 58 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

58. Intermediate stopping points of regular routes of inter-district (intercity intra-regional), intra-district automobile transportation of passengers and baggage, located in cities and large rural settlements, should be located at bus stations, bus terminals, and passenger service points.

59. Is excluded by the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.01.2023 № 58 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

#### **Section 9. Procedure for the implementation of regular inter-district (intercity intra-regional) automobile transportation of passengers and baggage**

60. When boarding a bus, minibus, trolleybus, the passenger shall be checked for a travel document (ticket). At bus stations, bus terminals, the check shall be carried out by the person on duty for boarding, and at passenger service points and stopping points where there are no such persons on duty - by drivers or inspectors.

If a passenger has purchased an electronic travel document (ticket), then the electronic travel document (ticket) or an identity document, in the original or in the form of an electronic document through a digital document service, shall be sufficient grounds for the right to use the trip; however, a travel document (ticket) in paper form is not issued.

Footnote. Paragraph 60 as amended by orders of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication); dated

**04.10.2021 № 524 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

61. Tickets for travel on the route of inter-district (intercity intra-regional) automobile transportation of passengers and baggage shall be valid only for the day and flight number indicated on them.

62. Passengers retain travel documents (tickets), with the exception of the electronic travel document (ticket), for the entire duration of the trip.

63. The passenger takes a seat on the bus according to the number indicated on the ticket. During transportation, transportation of passengers in a number exceeding the number of seats on the bus is prohibited.

64. If a passenger is traveling with several children under the age of 7, each of them shall be provided with a separate seat.

65. When travelling on inter-district (intercity intra-regional) automobile transportation routes for passengers and baggage, the following shall be excluded:

- 1) making corrections to travel documents;
- 2) transportation of baggage in the cabin of a bus or minibus;
- 3) smoking, littering, drinking alcohol;
- 4) distracting the driver with conversations, as well as walking around the bus while the bus is moving;
- 5) transportation of flammable, explosive, toxic, highly flammable, poisonous, corrosive and foul-smelling substances, firearms without covers and accompanying documents, as well as objects and things that cause damage (pollution or damage) to passengers or equipment or fittings of the bus interior.

## **10. Carriage of baggage in baggage vehicle**

66. On the routes of regular international, intercity interregional, and interdistrict (intercity within a region) motor vehicle transportation of passengers and baggage, where the carrier has organized the operation of baggage vehicles, passengers may hand over baggage (cargo) for transportation in the baggage vehicle.

In case of regular international automobile transportation of passengers and baggage, the baggage vehicle receives the appropriate permit, if such is provided for by international treaties of the Republic of Kazakhstan in the field of automobile transport.

The acceptance of baggage for transportation in a baggage vehicle at intermediate stops shall be carried out upon presentation by the passenger of travel documents (tickets) for the corresponding route.

67. The baggage handed over for transportation, by its properties and packaging, does not hinder loading and placement in the baggage vehicle, and also does not cause damage to the baggage of other passengers. The container and packaging shall ensure the integrity and safety of the baggage during the entire transportation.

68. A passenger wishing to send baggage in a baggage vehicle must present it for check-in in advance, no later than 10 minutes before the bus's departure.

69. Baggage in faulty packaging will not be accepted for transportation in a baggage vehicle. Baggage which packaging has such defects that there is no risk of loss or damage to the baggage will be accepted for carriage with a note about these defects on the baggage receipt.

70. When accepting baggage for transportation in a baggage vehicle, the passenger shall be issued a baggage receipt.

71. Baggage transported in a baggage vehicle shall be handed over at the destination to the bearer of the baggage receipt.

72. Baggage accepted for transportation by a baggage vehicle shall be delivered to its destination no later than the day of the passenger's arrival at that destination according to the timetable.

73. Baggage unclaimed by the passenger at the destination shall be transferred by the carrier for safekeeping, for which the baggage owner shall be charged an appropriate fee. The location for storing the baggage shall be chosen at the carrier's discretion.

74. The carrier who has accepted baggage for transportation shall ensure its safety from the moment of baggage acceptance for transportation until it is handed over to the passenger (person authorized to receive baggage) or, if baggage is not claimed, until it is deposited in the storage room.

75. The determination of loss, shortage and damage (spoilage) of baggage accepted for transportation by a baggage vehicle shall be determined in accordance with paragraph 143 of these Rules and the amount of compensation for damage by the carrier shall be determined in accordance with the procedure established by the civil legislation of the Republic of Kazakhstan.

**Footnote. Paragraph 75 is in the wording of the order of the Acting Minister for Investments and Development of the Republic of Kazakhstan dated 28.01.2016 № 115 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

## **Section 11. Payment, registration of travel, and baggage transportation on routes of regular international, intercity, interregional, interdistrict (intercity intraregional) automobile transportation of passengers and baggage**

**Footnote. The title is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

76. Payment, registration of travel and transportation of baggage on routes of international , intercity, interregional, interdistrict (intercity intraregional) automobile transportation of passengers and baggage shall be made by passengers at the ticket office of the bus station, bus

terminal, passenger service point, and at intermediate stopping points of the routes - to the conductor (driver) directly upon boarding the bus before its departure from the stopping point or through the electronic payment system for travel.

Payment for travel on international, intercity, interregional, interdistrict (intercity, intraregional) routes, and on suburban routes can be made through a passenger agency or through an electronic payment system.

Payment for travel and baggage transportation on routes of international, intercity, interregional, interdistrict (intercity intraregional) automobile transportation of passengers and baggage shall be accepted by bus stations, bus terminals, passenger service points, as well as agencies or information systems for the sale of electronic tickets and shall be carried out on the basis of a document certifying the identity of the passenger, in the original or in the form of an electronic document through the digital document service. Boarding of passengers shall be carried out by checking the last name, first name and patronymic name indicated on the ticket with the document certifying the identity of the passenger, in the original or in the form of an electronic document through the digital document service.

**Footnote. Paragraph 76 is in the wording of the order of the Acting Minister for Investments and Development of the Republic of Kazakhstan dated 28.01.2016 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication); is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 04.10.2021 № 524 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

77. If a passenger purchases a travel document (ticket) on paper, the fact of payment for travel shall be recorded by issuing the passenger a travel document (ticket) containing the following information:

- 1) series and ticket number;
- 2) points of departure and destination;
- 3) the paid cost of travel, indicating the commission and insurance fees;
- 4) the date of issue of the ticket;
- 5) date and time of departure of the bus from the starting point;
- 6) flight number;
- 7) passenger seat number.

78. Confirmation of payment for travel when purchasing an electronic travel document (ticket) shall be the presence of information in the electronic travel payment system.

**Footnote. Paragraph 78 is in the wording of the order of the Acting Minister for Investments and Development of the Republic of Kazakhstan dated 28.01.2016 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

79. The fact of payment for the baggage transportation shall be recorded by issuing a baggage receipt to the passenger

80. If a paper ticket is purchased by a passenger en route at intermediate stopping points along the route located outside of a bus station, bus terminal, or passenger service point, the conductor (driver) shall indicate on the ticket the flight number, the passenger's starting and ending points, the paid fare, the seat number, the date and time of departure, and shall also make a corresponding entry in the ticket registration sheet.

**Footnote. Paragraph 80 is in the wording of the order of the Acting Minister for Investments and Development of the Republic of Kazakhstan dated 28.01.2016 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

## **Section 12. Regular intercity interregional (including the capital and the city of republican significance) automobile transportation of passengers and baggage**

81. Regular intercity interregional (including the capital and the city of republican significance) automobile transportation of passengers and baggage shall be organized by local executive bodies on the initiative of the authorized authority in the field of motor transport.

82. Regular intercity and interregional (including the capital and the city of republican significance) automobile transportation of passengers and baggage shall be carried out by carriers who have won the tender for the right to service the routes of the specified transportation of passengers and baggage and have received a Certificate , on the basis of contracts concluded between carriers and the relevant local executive bodies.

83. Changes to the rolling stock in the Certificates shall be permitted by the body that issued the Certificate, upon the carrier's request and subject to the condition that:

- 1) the replaced rolling stock is of a similar class and year of manufacture (or higher);
- 2) rolling stock supplemented to the main stock Certificates of not lower than the class and year of manufacture of the rolling stock previously indicated as the main stock;
- 3) rolling stock being supplemented in reserve stock Certificates of not lower than the class and year of manufacture of the rolling stock previously indicated as reserve stock.

**Footnote. Paragraph 83 as amended by the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

84. Travel, transportation of hand baggage and baggage, as well as payment for them on routes of regular intercity and interregional automobile transportation of passengers and baggage shall be carried out in the manner established by paragraphs 5, 11 and 12 of Chapter 2 of these Rules.

## **Section 13. Procedure for coordinating timetables for regular automobile transportation of passengers and baggage in intercity and interregional traffic**

85. Based on the results of the survey of intercity interregional routes, the authorized body in the field of automobile transport shall draw up recommended timetables for them and send them for approval to the local executive bodies of each region (the capital and the city of republican significance) through whose territory the route runs.

86. The period for approval by local executive bodies of regions (cities of republican significance, capitals) of timetables for intercity and interregional routes shall not exceed 5 working days from the date of receipt of these materials.

Coordination of traffic timetables shall be carried out taking into account the conditions of paragraphs 13 - 16 of these Rules.

87. In the event that local executive bodies provide differing comments on the timetables, the authorized body in the field of automobile transport shall develop a compromise solution and approve the given route.

88. Based on the results of the approved route, the authorized body in the field of automobile transport shall enter it into the register of intercity interregional routes.

#### **Section 14. Regular international road transport of passengers and baggage**

89. The procedure for travel along routes of regular international automobile transportation of passengers and baggage in the part not regulated by international treaties ratified by the Republic of Kazakhstan shall be regulated by these Rules.

90. In regular transportation of passengers and baggage in international traffic, the transportation of passengers between points on the territory of the Republic of Kazakhstan shall not be carried out, with the exception of transportation of passengers and baggage by domestic carriers between populated areas of the Republic of Kazakhstan through which departure to a foreign state or entry from a foreign state is not carried out.

Footnote. Paragraph 90 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication ).

90-1. Entrepreneurial activity in the transportation of passengers and baggage by motor vehicles registered in the territory of a foreign state between points located in the territory of the Republic of Kazakhstan, with the exception of transportation by motor vehicles temporarily imported into the territory of the Republic of Kazakhstan, shall not be carried out.

Footnote. The rules have been supplemented with paragraph 90-1 in accordance with the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

#### **Section 15. Procedure for organizing regular international automobile transportation of passengers and baggage**

91. In order to organize regular international automobile transportation of passengers and baggage, the carrier shall coordinate its decision to carry out automobile transportation of passengers and baggage in international traffic with a partner (carrier) from another state to which the transportation is supposed to be carried out, and conclude a corresponding contract with it.

92. In order to obtain from the authorized body in the field of road transport the agreed schemes and timetables of movement along the route, tariffs for the carriage of passengers and baggage, permission to carry out regular international road transport of passengers and baggage (hereinafter - the Permit), in the form according to Appendix 4 to these Rules (hereinafter - permits for international transportation), as well as to extend their validity, the carrier shall submit to the authorized body in the field of road transport an application in any form with the following documents attached in electronic form via the information analytical system "Electronic Applications" or in paper form to the office of the authorized body in the field of road transport, drawn up in a separate laced, numbered and certified by the signature of the responsible person of the applicant, as well as a seal (if any) folder, with the exception of the documents specified in subparagraphs 4), 5) and 6) of this paragraph:

1) an contract on joint activities of a carrier that has a license for the right to engage in regular transportation of passengers by buses and minibuses in international traffic and an appendix to the license with a foreign carrier;

2) information on the rolling stock (number and type (class) of buses, divided into main and reserve) intended for use on the route, with copies of vehicle registration certificates attached; in the case of vehicle rental, copies of vehicle rental contracts;

3) copies of documents for the production and technical base (own or leased) located in a populated area or suburban area, but within a radius of no more than 50 kilometers from the starting point of the route for carrying out maintenance work on rolling stock, as provided for in subparagraphs 3) and 4) of paragraph 7 of the Rules for the Technical Operation of Motor Vehicles, approved by order of the Minister for Investments and Development of the Republic of Kazakhstan dated April 30, 2015 № 547 (registered in the Register of State Registration of Regulatory Legal Acts under № 12221 (hereinafter - the Rules for the Technical Operation of Motor Vehicles) and copies of the contract with a medical organization or medical worker for the implementation of preventive medical examination;

4) bus timetables along the route indicating the place and time of departure, arrival and parking of buses, as well as distances to all stopping points and checkpoints across state borders and the speed limit of bus movement;

5) route maps indicating the addresses of bus stations, bus terminals, passenger service points, as well as the names of automobile checkpoints across the state border;

6) proposed tariffs for the transportation of passengers and baggage at stopping points of a regular international route in the national currency of the states of registration of the carriers serving this route, indicating the preferential tariff provided for in subparagraph 5) of

paragraph 1 of Article 20 of the Law of the Republic of Kazakhstan "On Automobile Transport".

The documents specified in subparagraphs 4), 5) and 6) of this paragraph, signed by the Kazakhstani and foreign carriers who have entered into an contract on servicing a regular route, and certified by their seals (if any), shall be submitted in four copies.

The traffic patterns and timetables along the route, as well as the tariffs for the transportation of passengers and baggage, shall be certified by the signature of the responsible person of the authorized body in the field of automobile transport and a seal (the seal is square with a frame thickness of 1 millimeter, dark blue, 5 centimeters high, 6 centimeters long, with the name of the authorized body in the field of automobile transport at the top, the words “Avtobus bagyty boyynsha kozgalyska ruksat berildi” in the middle, and the date of certification and “signature \_\_\_\_\_” at the bottom).

**Footnote. Paragraph 92 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

93. An application for an extension of the validity period of permits for international transportation, with the documents specified in subparagraphs 4), 5) and 6) of paragraph 92 of these Rules attached, shall be submitted to the authorized body in the field of automobile transport before the expiration of the established validity period of permits for international transportation.

**Footnote. Paragraph 93 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

94. The authorized body in the field of road transport, within 15 working days from the date of registration of the application, if the package of documents submitted in paper form to the office of the authorized body in the field of road transport meets the requirements of paragraphs 92 and 101 of these Rules, shall send to the carrier and the competent authorities of the states through whose territory the route passes an application for a Permit to open a route with the documents specified in subparagraphs 4), 5) and 6) of paragraph 92 of these Rules attached thereto, unless otherwise provided by international treaties ratified by the Republic of Kazakhstan.

**Footnote. Paragraph 94 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

94-1. The authorized body in the field of road transport, within 15 working days from the date of registration of the application, if the package of documents submitted in electronic form through the information analytical system "Electronic Applications" meets the

requirements of paragraphs 92 and 101 of these Rules, shall send the carrier a notification for the submission of the documents specified in subparagraphs 4), 5) and 6) of paragraph 92 of these Rules.

After the carrier has submitted the documents specified in subparagraphs 4), 5) and 6) of paragraph 92 of these Rules, the authorized body in the field of automobile transport shall send to the carrier and the competent authorities of the states through whose territory the route passes an application for a Permit to open the route, with the documents specified in subparagraphs 4), 5) and 6) of paragraph 92 of these Rules attached thereto, unless otherwise provided by international treaties ratified by the Republic of Kazakhstan.

**Footnote. The rules have been supplemented by paragraph 94-1 in accordance with the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

94-2. If the package of documents submitted in paper or electronic form does not comply with the requirements of paragraphs 92 and 101 of these Rules, the authorized body in the field of automobile transport, within 15 working days from the date of registration of the application, shall send the carrier a notification indicating the identified comments.

**Footnote. The rules have been supplemented by paragraph 94-2 in accordance with the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

95. After receiving the relevant Permits from the competent authorities of foreign states through whose territory the route passes, the carrier shall be issued permits for international transportation.

A permit shall be issued for each bus and minibus timetable in two copies.

96. Copies of the documents specified in subparagraphs 4) 5) and 6) of paragraph 92 of these Rules, in one copy for maintaining the register, shall be submitted to the authorized body in the field of automobile transport.

**Footnote. Paragraph 96 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2022 № 760 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

97. Within 30 calendar days from the date of issue of the Permit, the carrier shall submit to the authorized body in the field of automobile transport the copies of contracts concluded between carriers and the administration of bus stations, bus terminals, and passenger service points in accordance with these Rules.

98. Carriers shall ensure that each bus on the route has originals or notarized copies of Permits for international transportation issued by the authorized body in the field of automobile transport for the rolling stock specified in the documents in accordance with subparagraph 2) of paragraph 92 of these Rules.

Footnote. Paragraph 98 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

98-1. If it is necessary to make changes and/or additions to the Permit regarding the rolling stock, the carrier servicing the given route shall submit to the authorized body in the field of automobile transport an application in any form with the original Permit and the documents specified in subparagraph 2) of paragraph 92 of these Rules attached.

Footnote. The rules have been supplemented by paragraph 98-1 in accordance with the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

99. Changes to the route, stopping points, timetables, and closure of a route shall be made by the authorized body in the field of automobile transport on the basis of an application from the carrier or local executive bodies in contract with the competent authorities of foreign states through whose territory the route passes.

100. When making changes to the bus timetable, the carrier servicing the given route shall submit to the authorized body in the field of automobile transport an application in any form with the attached documents specified in subparagraphs 4) 5) and 6 of paragraph 92 of these Rules.

When submitting an additional bus timetable for approval, the carrier servicing the given route shall submit to the authorized body in the field of automobile transport an application in any form with the attached documents specified in subparagraphs 2) and 4) of paragraph 92 of these Rules.

Footnote. Paragraph 100 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2022 № 760 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

101. The carrier shall be refused the issuance of Permits for international transportation in the following cases:

1) the documents attached to the application in accordance with paragraph 92 of these Rules are not submitted in full or contain inaccurate data;

2) according to the declared timetable, regular international automobile transportation of passengers and baggage operates on the route;

3) the difference in the timetable for the initial and intermediate points of the opened and existing regular international routes with a length of more than 250 km is less than 1 hour;

4) non-compliance of the rolling stock intended for transportation with the requirements established by the legislation of the Republic of Kazakhstan, as well as the lack of possibility of conducting pre-trip (pre-shift) technical inspection of buses, as well as pre-trip and post-trip medical examination of drivers;

5) the consent of the competent authority of the foreign state through whose territory the declared route passes has not been obtained;

6) the difference in the timetable for the initial and intermediate points of the newly opened and existing regular international routes up to 250 km long is less than 15 minutes.

**Footnote. Paragraph 101 as amended by the order of the Acting Minister for Investments and Development of the Republic of Kazakhstan dated 28.01.2016 № 115 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication); dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

102. A reasoned refusal shall be sent in writing to the carrier.

103. The validity of Permits for international transportation issued to the carrier shall be suspended for a period of up to six months in the event of:

1) a written request from the carrier submitted to the authorized body in the field of automobile transport no later than 1 month before the date of the expected termination of transportation;

2) a written, reasoned request from local executive bodies;

3) identification of violations or non-compliance with the requirements of these Rules;

4) if the carrier does not ensure the conditions for the operation of regular routes established by the competent authorities of foreign states through whose territory it passes;

4-1) failure to submit, within the timeframes established by paragraph 97 of these Rules, copies of contracts concluded between the carrier and the administration of bus stations, bus terminals, and passenger service points;

5) at the written request of the competent authorities of foreign states through whose territories the regular route passes.

**Footnote. Paragraph 103 is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

104. The validity of the permit document issued to the carrier shall be terminated in the event of:

1) a written request from the carrier, submitted no later than 1 month before the date of the proposed termination of transportation;

2) the carrier arbitrarily, without the consent of the authorized body in the field of automobile transport, made changes to the timetable and route of buses;

3) at the written request of the competent authorities of foreign states through whose territories the regular route passes;

4) the carrier does not carry out passenger transportation on the route after one month from the date of receipt of the permits;

5) the carrier does not carry passengers on the route for 15 calendar days during the period of validity of the permit documents;

6) the carrier has not submitted an application for a foreign permit valid for one calendar year, in accordance with paragraph 26 of the Rules for the application of the permit system for road transport in the Republic of Kazakhstan in international traffic, approved by order of the Acting Minister for Investments and Development of the Republic of Kazakhstan dated March 27, 2015 № 353 (registered in the Register of State Registration of Regulatory Legal Acts under № 11704).

**Footnote.** Paragraph 104 is in the wording of the Order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

104-1. In the event of suspension or termination of the validity of permitting documents, the carrier shall be sent a reasoned response within five working days from the date of suspension or termination of validity of the permitting documents.

**Footnote.** The Rules have been supplemented by paragraph 104-1 in accordance with the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

## **Section 16. Payment for travel and baggage in international traffic**

105. The procedure for purchasing travel documents (tickets) for travel on international routes must comply with the procedure for purchasing tickets on intercity and interregional routes established by these Rules.

In this case, the sale of travel documents (tickets) in international traffic shall be carried out with the passenger's last name, first name and patronymic (if any) indicated on the ticket.

A passenger shall be boarded on a flight on the basis of an identity document, either in the original or in the form of an electronic document via a digital document service, with verification of the last name, first name, and patronymic (if any) indicated on the ticket.

**Footnote.** Paragraph 105 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.01.2023 № 58 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

106. Payment for travel and baggage in international traffic shall be made in the currency of the state where the travel documents (tickets) are purchased.

## **Chapter 3. Procedure for organizing and conducting pre-trip and post-trip medical examination of drivers on routes of regular and irregular automobile transportation of passengers and baggage**

**Footnote.** The title of Chapter 3 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

107. The carrier shall ensure that drivers undergo pre-trip and post-trip medical examination by a medical worker and/or a medical organization in person or online through automated systems.

Footnote. Paragraph 107 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 27.09.2023 № 14 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).

108. The driver undergoes a pre-trip and post-trip medical examination no earlier than thirty minutes before departure on a trip (shift) and no later than thirty minutes after completion of the trip or before the start of work and after work as a taxi driver:

in person upon presentation of a waybill or logbook, as well as an identity document, in the original or in the form of an electronic document via the digital document service;

in an online format, if there is a waybill in electronic form, through automated systems, after passing biometric and (or) other identification methods.

Footnote. Paragraph 108 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 27.09.2023, № 14 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).

109. When performing several flights during the day, a pre-flight medical examination shall be carried out once before the first flight, and a post-flight medical examination shall be carried out once after the completion of the last flight.

Footnote. Paragraph 109 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 04.11.2024 № 361 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).

110. Conducting pre-trip and post-trip medical examination of drivers in person includes:

1) questioning, examination, and assessment of the appearance, gait, posture of the subject, adequacy of behavior and emotional reactions, coherence and clarity of speech, facial expressions, consciousness, skin and visible mucous membranes, color of the sclera, size of the pupils, breathing characteristics;

2) identification and consideration of complaints, duration of inter-trip (inter-shift) rest and sleep;

3) measurement and assessment of blood pressure, pulse rate, and qualitative characteristics, measurement of body temperature, examination of the pharynx, palpation of the lymph nodes, abdomen, determination of stability in the Romberg position, accuracy of finger-nose and other coordination tests, if there are complaints or indications. If there is arterial hypertension in the driver's medical history, the permissible parameters of the main functional indicators of the driver shall be noted in the individual card of pre-trip and post-trip medical examination.

Conducting pre-trip and post-trip medical examination of drivers online through automated systems shall be carried out in the following order:

1) biometric and (or) other identification of the driver;

- 2) online survey for complaints;
- 3) test for changes in pupil response to light stimulus;
- 4) alcohol intoxication test;
- 5) measuring body temperature;
- 6) measuring blood pressure and pulse.

The automated system carries out photo and/or video recording of the medical examination process in order to exclude falsification of results.

**Footnote. Paragraph 110 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 27.09.2023, № 14 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).**

111. In the absence of complaints, objective signs of illness, and disturbances in the functional state of the body, the person examined shall be allowed to drive vehicles.

In the face-to-face format, the medical worker puts a stamp in the relevant columns of the logbook - when drivers carry out irregular transportation of passengers and baggage, and the waybill - when carrying out regular transportation, as well as taxi transportation. The stamp contains the date, time of the examination, and the signature of the medical worker.

In the online format, the automated system records the results of the driver's medical examination and, based on them, makes a decision on whether to allow the driver to drive a vehicle. The results of the medical examination, including photo and (or) video recording, shall be stored in the registry of the automated system and shall not be subject to adjustment.

Information about the driver's admission to driving a vehicle based on the results of the online inspection shall be transferred by the automated system to the corresponding electronic waybill.

**Footnote. Paragraph 111 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 27.09.2023, № 14 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).**

112. Persons with respect to whom there is reason to believe that they are in a state of alcoholic, narcotic, or toxic intoxication (the smell of alcohol from the mouth, unsteadiness of posture, slurred speech, pronounced tremors of the fingers, changes in skin colour) shall not be allowed to drive vehicles.

In case of discontract with this conclusion, these persons shall be sent for examination to the nearest medical organization authorized to conduct a medical examination to establish the fact of use of a psychoactive substance and the state of intoxication.

113. If injuries are detected and signs of an acute or exacerbation of a chronic disease are revealed, an increase or decrease in blood pressure by more than 20 mm Hg above normal or individually acceptable parameters, bradycardia less than 55 beats per minute, tachycardia more than 85 beats per minute (except for individually acceptable parameters of the driver's

pulse), symptoms of arterial hypertension, acute infectious disease, pain syndrome, fainting and other health disorders, drivers shall be referred to a specialist for treatment and examination of temporary disability. If necessary, an ambulance shall be called.

If signs of temporary disability are established during non-working hours for outpatient and polyclinic organizations, the patient shall be provided with the necessary medical care and a referral to a specialist shall be issued with the mandatory indication of the date, time of examination, presumed diagnosis and scope of medical care provided, which is the basis for the doctor to issue a certificate of incapacity for work.

114. In the face-to-face format, the medical worker issues a conclusion on the driver's fitness to drive vehicles at the time of the pre-trip and post-trip medical examination.

In the online format, a conclusion on the driver's fitness to drive vehicles at the time of the pre-trip and post-trip medical examination shall be generated in electronic form through automated systems within one minute and shall be issued to the driver upon request.

**Footnote. Paragraph 114 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 27.09. 2023 № 14 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).**

115. The medical worker shall immediately inform the carrier about cases of the driver's refusal to undergo examination, about the driver's removal from driving vehicles if illnesses, injuries, or signs of psychoactive substance use are detected.

If it is confirmed that the driver is using alcohol and other psychoactive substances, including narcotic substances, the employer shall send a message on this issue to the territorial division of the CAP to apply administrative measures to this driver.

**Footnote. Paragraph 115 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 04.11.2024 № 361 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).**

#### **Chapter 4. Form and procedure for the sale of travel documents (tickets), baggage receipts, as well as the procedure for organizing and implementing advance and electronic sales of travel documents (tickets)**

**Footnote. The title of Chapter 4 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

116. The sale of travel documents (tickets) and baggage receipts in paper form, in accordance with Appendix 5 to these Rules, shall be carried out:

1) through ticket offices at bus stations, bus terminals, passenger service points, and cash desks;

2) by a driver or conductor, provided that there are free seats on the bus or minibus, and also up to the occupancy rate of buses and minibuses when transporting passengers and

baggage over a distance of no more than 50 km, in the absence of ticket offices at intermediate stopping points along the route;

3) passenger agencies, including the use of communication facilities.

**Footnote. Paragraph 116 is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

117. The sale of travel documents (tickets) for irregular passenger transportation by bus stations, bus terminals, passenger service points, and ticket offices shall not be carried out.

The sale of tickets for irregular passenger transportation by bus stations, bus terminals, and ticket offices shall be prohibited.

118. Bus stations, bus terminals, and passenger service points do not sell travel documents (tickets) for buses and minibuses that carry out regular international automobile transportation of passengers and baggage, for travel between settlements located on the territory of the Republic of Kazakhstan.

119. In addition to current sales, advance sales of travel documents (tickets) shall be carried out, as well as sales of travel documents (tickets) using means of communication and home delivery.

A service fee may be charged for advance sale of travel documents (tickets), as well as for home delivery of travel documents (tickets) sold using communication facilities.

120. Advance sale of travel documents (tickets), including the registration of an order for the purchase of a ticket, begins 30 calendar days before the departure of the bus or minibus and ends 24 hours before the departure of the bus or minibus.

121. Current sales of travel documents (tickets) end 5 minutes before the departure of the bus or minibus.

## **Chapter 5. Procedure and conditions for the return of travel documents (tickets) and their cost, as well as validity periods**

**Footnote. The title of Chapter 5 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

122. In cases of loss of a travel document (ticket) and the passenger's contact with the person who sold the travel document (ticket) or the carrier before the departure of the bus or minibus and confirmation of the fact of purchase of the travel document (ticket) by the passenger, the ticket shall be subject to restoration free of charge.

123. When a passenger returns a purchased travel document (ticket) to the ticket office before the departure of a bus or minibus, the paid cost of the travel document (ticket) shall be refunded to him/her, minus no more than 3 percent of the cost of the returned travel document (ticket) by the person who sold the travel document (ticket).

If the refund is made by a ticket office that did not sell the purchased ticket, the ticket office will charge a refund fee not exceeding 5 percent of the cost of the returned travel document (ticket).

124. If you are late for a bus or minibus, travel documents (tickets) shall be returned no later than 3 days, and an amount equal to 70% of the cost of the travel document (ticket) shall be reimbursed.

125. In the event of a delay in the departure of a bus or minibus travelling on intercity, interregional and international routes, except for cases where the delay or tardiness occurred due to force majeure, the carrier shall pay the passenger a fine for each hour of delay in the departure of the bus or minibus in the amount of three percent of the fare through the ticket offices of bus stations, bus terminals, passenger service points and passenger agencies. In this case, the amount of the fine shall not exceed the cost of the ticket purchased by the passenger. If the delay in the departure of a bus or minibus occurred due to the fault of the bus station, bus station, or passenger service point, then the bus station, bus station or passenger service point shall bear liability to the passengers.

126. If a passenger refuses to travel due to a delay in the departure of a bus or minibus at the point of departure, the full cost of the fare paid will be refunded to him/her.

127. If it is impossible to deliver a passenger to the destination due to road, climate, or other reasons beyond the carrier's control, the carrier, at the passenger's request, shall refund the cost of travel from the point of termination of the trip to the destination. When a bus or minibus returns to the point of departure, the passenger shall be reimbursed for the full cost of travel and baggage.

128. In the event that a bus, minibus, or trolleybus is unable to travel along a route due to technical reasons, tickets sold to passengers shall be valid for travel on a bus, minibus, or trolleybus provided by the carrier to replace a faulty bus, minibus, or trolleybus, or on another bus, minibus, or trolleybus on the same route.

129. If the carrier provides, instead of a bus or minibus, another bus or minibus, the fare for which is more expensive, the trip shall be carried out according to the purchased travel documents (tickets) without additional payment.

130. In the event of non-fulfillment or violation of the conditions of paragraphs 122 - 129 of these Rules, disputes regarding reimbursement of the cost of travel shall be resolved in the manner established by the civil legislation of the Republic of Kazakhstan.

**Footnote. Paragraph 130 is in the wording of the order of the Acting Minister for Investments and Development of the Republic of Kazakhstan dated 28.01.2016 № 115 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

131. Travel documents (tickets) for international, intercity, interregional, and intercity intraregional routes, automobile transportation of passengers and baggage shall be sold in quantities equal to the number of seats on a bus or minibus.

## Chapter 6. Procedure for acceptance, storage, and delivery of baggage

Footnote. The title of Chapter 6 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

132. The operating hours of storage lockers shall be set depending on the operating hours of the bus station, bus terminal, bus and minibuses timetables, and local conditions. Lunch breaks for storekeepers in non-automated storage lockers shall be set during the hours with the lowest departure frequency of intercity buses, with the mandatory opening of the storage locker no later than 15 minutes before the departure of the next bus.

133. Baggage shall be accepted for storage in any packaging, regardless of its external form (suitcase, backpack, package, glass container). Individual items (skis, strollers, sports equipment, etc.) may be accepted for storage without packaging. Packaging must ensure the safety of items during their transfer and storage on shelves.

When accepting baggage for storage, the reliability of the packaging shall be checked and, if it is damaged, the passenger shall be asked to fix the problem.

Unclaimed baggage shall be stored in the storage room for six months. After this period, unclaimed baggage shall be destroyed.

Items that, by their properties, contaminate or harm the items of other passengers, as well as flammable, explosive, toxic, poisonous, caustic, and foul-smelling substances, shall not be accepted for storage.

134. The storage room is not responsible for the natural deterioration of the products stored.

135. When baggage is handed over to a non-automated storage facility, its owner shall be issued a receipt indicating:

- 1) details of the storage room;
- 2) dates;
- 3) the last name, first name, and patronymic of the owner of the baggage;
- 4) the number of pieces of baggage accepted for storage;
- 5) shelf life;
- 6) the declared (at the owner's discretion) value of the baggage;
- 7) the amount of the fee for baggage storage;
- 8) defects in baggage packaging (if any).

136. If defects in the packaging are discovered upon receipt of baggage in the storage room, the owner must eliminate them or confirm the presence of defects by signing the receipt stub.

137. The baggage receipt and its copy, written out on carbon paper, shall be filled out legibly, without erasures or blots. The copy of the receipt shall be attached to the items handed over for storage, and the original shall be given to the passenger.

138. Baggage accepted for storage shall be issued to a passenger by a storage room employee based on a receipt. When issuing, the receipt presented by the owner and its copy are compared, the storage period is checked, and the final settlement shall be made with the owner of the baggage.

139. If the baggage receipt is lost, the baggage accepted for storage shall be issued to the owner upon his written application with the presentation of evidence of ownership of the checked baggage. In this case, baggage shall be issued against a receipt indicating the last name, first name, and patronymic of their owner according to documents confirming his/her identity, in the original or in the form of an electronic document through the digital document service.

**Footnote. Paragraph 139 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 04.10.2021 № 524 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

140. The storage fee shall be charged for each calendar day, including the day of acceptance for storage and the day of issue from the storage room, for each piece of baggage. When handing over for storage baggage exceeding the parameters of one piece of baggage, the fee shall be charged for each piece of baggage separately.

141. The fee for storing baggage that has arrived at the destination by baggage vehicle shall be charged for each calendar day, starting from midnight on the following day of baggage arrival and including the day of delivery from the storage room for each piece of baggage. When handing over for storage, the baggage that exceeds the parameters of one piece of baggage, the fee shall be charged for each piece of baggage separately.

142. When handing over baggage for storage, a passenger may declare its value by paying the established commission fee.

When handing over baggage for storage, the passenger may declare the value of each baggage item handed over or their total value. The declared value shall be indicated on the baggage receipt.

143. If a loss of or damage to baggage is discovered, two copies of the report shall be drawn up with the participation of the owner of the baggage, a representative of the carrier or a storage room employee, an employee of the bus station, bus terminal, and a law enforcement officer.

The report shall indicate the last name, first name, patronymic, and address of the owner of the baggage, the number of pieces accepted and issued, the name of the lost item or the nature of its damage, the amount of the declared value, if it was documented.

One copy of the report shall be given to the owner of the baggage.

144. Losses incurred by a passenger due to the loss, shortage, or damage of items deposited in a storage room, within the limits of their valuation upon deposit, shall be reimbursed by the custodian within twenty-four hours from the moment of the demand for their reimbursement.

## **Chapter 7. Procedure for organizing and holding tenders for the right to service routes of regular intra-republican automobile transportation of passengers and baggage**

**Footnote.** The title of Chapter 7 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

### **Section 1. General provisions**

145. Regular automobile transportation of passengers and baggage, with the exception of international ones, shall be carried out by carriers that have won the tender for the right to service the routes of the specified transportation of passengers and baggage (hereinafter - the Tender) and have received a certificate for the right to service them on the basis of contracts concluded between carriers and the relevant local executive bodies or authorized organizations.

**Footnote.** Paragraph 145 is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

146. The Tender shall be open to individuals and legal entities that own buses and minibuses on the basis of ownership or other legal grounds, and are capable of organizing this type of transportation in accordance with the requirements of these Rules and ensuring the maintenance and repair of buses and minibuses in accordance with the Rules for the technical operation of motor vehicles approved by the authorized body exercising management in the field of motor transport, in accordance with subparagraph 23-10) of Article 13 of the Law of the Republic of Kazakhstan dated July 4, 2003 "On Motor Transport".

147. Regular intra-republican automobile transportation routes for passengers and baggage shall be distributed among carriers on a competitive basis. The Tender may include either a single route or several routes in one lot. When forming lots, the importance and profitability of the routes shall be taken into account. Along with more profitable routes, the lot may include less profitable but socially significant routes.

148. The organizers of the Tender shall be:

1) for the right to service regular intercity, interregional, interdistrict (intercity intraregional) routes, and in cities of republican significance, the capital - urban and suburban

automobile transportation of passengers and baggage - local executive bodies of the region, cities of republican significance, the capital.

In order to organize intercity interregional automobile transportation of passengers and baggage, the authorized body in the field of automobile transport shall transfer to the relevant local executive bodies of the regions, the city of republican significance, and the capital approved and agreed upon timetables with the following information on the main characteristics of the routes:

- number and name of the route according to the starting and ending points;

- the period of route service with an indication of the order of parity service;

- a timetable of movement along the route indicating the number and names of intermediate points on the route and the average operating speed of movement in the forward and reverse directions;

- the class of buses required to service the route, indicating the rated capacity for passenger seats, as well as the required number of buses, taking into account the reserve rolling stock.

The tender for intercity and interregional automobile transportation of passengers and baggage shall be organized by local executive bodies no later than 30 working days after receiving the approved timetables;

2) for the right to service routes of regular urban (rural), suburban, and intra-district automobile transportation of passengers and baggage - local executive bodies of districts, cities of regional significance.

149. The winner of the Tender for the right to service a specific route(s) shall be the participant who offers the best conditions for transportation, taking into account the quality of passenger service and ensuring the safety of transportation on the given route(s) and who receives the highest number of points calculated according to the relevant scale for evaluating competitive proposals, in the form according to Appendix 6 to these Rules.

150. If two or more participants have scored the same maximum total score, preference shall be given to the carrier whose buses and minibuses are of domestic production and who has offered the lowest fare for the trip, according to which the transportation will be carried out.

151. Local executive bodies may establish lower tariffs than those proposed by the participants in the Tender for travel on routes of regular inter-district (intercity intra-regional), urban (rural), suburban and intra-district automobile transportation of passengers and baggage, and determined in accordance with the methodology for calculating tariffs for the corresponding transportation of passengers and baggage.

152. In the event that the tariffs established by local executive bodies do not cover the costs of transportation specified in this paragraph, local executive bodies shall reimburse the carrier for the difference between the established tariff and the actual costs of transportation from funds of the relevant budget.

153. In the event of a change in tariffs and travel costs on routes of inter-district (intercity intra-regional), urban (rural), suburban and intra-district automobile transportation of passengers and baggage, local executive bodies shall announce the specified changes to the population through the media no later than ten calendar days before the start of transportation at the new tariffs.

154. The tender, from the date of its announcement until the date of signing the protocol on the results of the Tender, shall take no less than 30 and no more than 45 calendar days.

## **Section 2. Tender commission**

155. To review the tender proposals, evaluate them, and determine the winners of the Tender, the local executive body shall create a tender commission (hereinafter - the Commission).

The composition of the Commission shall be determined by the order of the akim of the local executive body in accordance with paragraph 3 of Article 37 of the Law of the Republic of Kazakhstan “On Local Public Administration and Self-Government in the Republic of Kazakhstan”.

The term of office of the Commission is five years. Upon completion of the Commission's term of office, the local executive body shall make changes and (or) additions to the composition of the Commission and approve it by order of the akim of the local executive body.

**Footnote. Paragraph 155 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

156. The Commission shall include representatives of:

- 1) local executive bodies;
- 2) territorial bodies of transport control;
- 3) CAP;
- 4) all public associations of passenger bus carriers involved in the routes put up for tender ;
- 5) self-regulatory organizations in the field of automobile transportation of passengers and baggage (if any in the locality where the tender is held);
- 6) regional chamber of entrepreneurs.

**Footnote. Paragraph 156 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

157. The Commission shall include a Secretary of the Commission, who shall be entrusted with the organizational functions of the Commission's work without the right to evaluate tender proposals.

158. The commission shall consist of at least five persons: the chairman and the members of the commission.

**Footnote. Paragraph 158 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.01.2023 № 58 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

### **Section 3. Set of tender documentation**

159. Before holding the Tender, the local executive body shall form lots agreed upon with the Commission and prepare sets of tender documentation.

In this case, the decision on the approval of the lots being formed shall be made by the Commission, with the decision recorded in the minutes of the meeting.

160. The set of tender documentation includes:

1) the main characteristics of the routes of intra-republican automobile transportation of passengers and baggage, put up for tender, in the form according to Appendix 7 to these Rules, with the attached route map, timetables, as well as the total length of the route (km) for the implementation of regular passenger transportation in urban (rural) or suburban traffic using an electronic fare collection system;

2) forms for completing tender proposals for servicing routes of regular intra-republican automobile transportation of passengers and baggage, submitted for tender (hereinafter – the Tender Proposals) in the number of members of the Commission, in accordance with Appendix 8 to these Rules;

3) a draft contract for the organization of regular intra-republican automobile transportation of passengers and baggage;

4) information about the participant in the tender for the right to service routes of regular intra-republican automobile transportation of passengers and baggage, in the form according to Appendix 9 to these Rules;

5) rating scale;

6) one large envelope for submitting tender proposals (if more than one lot is submitted for the tender, then there must be separate envelopes for each lot).

**Footnote. Paragraph 160 as amended by the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

161. According to the types of communication, the following shall be put up for tender in separate lots: urban (rural), suburban, intra-district, inter-district (intercity, intra-regional), intercity, inter-regional routes.

### **Section 4. Contents of the Tender proposals**

162. The tender proposals include the following set of criteria, according to which the Commission evaluates the participants following the results of the Tender:

- 1) the proposed rolling stock, including domestically produced (brand and number of buses, minibuses, type of ownership, service life, rated capacity);
- 2) the carrier's experience in the field of regular intra-republican automobile transportation of passengers and baggage (depending on the type of route for which the tender is being held);
- 3) the availability of a production and technical base for the storage, maintenance and repair of rolling stock (own, leased or serviced under a contract), located on the territory of the populated area through which the route passes, for carrying out work on the maintenance of rolling stock, as provided for in subparagraphs 3) and 4) of paragraph 7 of the Rules for the technical operation of motor vehicles;
- 4) the proposed system of measures for replacing buses and minibuses if they malfunction while traveling along a route;
- 5) additional proposals for the implementation of passenger transportation.

**Footnote. Paragraph 162 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

163. Rolling stock (except for reserve) and driver personnel shall not be repeatedly indicated in tender proposals for more than one route before the end of the tender for the lot that includes this route.

In the event that it is discovered that participants have indicated rolling stock (except for reserve) and driver personnel in their tender bids for more than one route before the end of the tender for the lot that includes this route, later submitted tender bids will be considered invalid.

164. The Participant shall provide complete and accurate information on the Tender proposals.

## **Section 5. Organization and holding of Tenders**

165. The local executive body, through the mass media, no later than 30 calendar days before the tender, shall publish an announcement in the form according to Appendix 10 to these Rules about the Tender on the Internet resources or printed publications distributed:

on the territory of the relevant region and cities of republican significance and the capital, for the right to service routes of regular urban (rural), suburban, intra-district, inter-district (intercity intra-regional) automobile transportation of passengers and baggage;

throughout the territory of the Republic of Kazakhstan, for the right to service routes of regular intercity and interregional (including the capital and the city of republican significance) automobile transportation of passengers and baggage.

Footnote. Paragraph 165 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

166. Within five working days from the date of publication of the announcement of the Tender, the Commission shall hold a pre-tender conference on issues related to the Tender.

167. The Chairman of the Commission shall form a pre-tender commission from representatives of local executive bodies, transport control bodies, and the CAP, who are not members of the Commission, to organize an on-site verification of the accuracy of the data submitted by the participants in the Tender (hereinafter - the Verification).

168. Those wishing to participate in the Tender shall submit an application for a set of Tender documentation in writing or by e-mail specified in the announcement. The Tender organizer shall submit the Tender application to the requesting party within a period not exceeding three working days from the date of registration of the application.

169. The documents specified in subparagraphs 1) and 4) of paragraph 160 of these Rules, the set of tender documentation prepared for the participants of the Tender, shall be certified by the seal of the local executive body.

Registration of participants in the Tender begins after the day of publication of the announcement of the Tender and ends ten working days before the day of its start.

Footnote. Paragraph 169 is in the wording of the order of the Acting Minister for Investments and Development of the Republic of Kazakhstan dated 28.01.2016 № 115 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

170. To register as a participant in the Tender, it is necessary to submit to the Commission an application for participation in the Tender for the relevant lot (hereinafter - the application), with the following documents attached to the envelope with the Tender documentation:

- 1) completed participant information form;
- 2) a certificate of state registration (re-registration) of a legal entity – for a legal entity, or a copy of an identity document – for an individual;
- 3) copies of technical passports and a diagnostic card on passing the mandatory technical inspection, valid for the current period, for each unit of rolling stock. In this case, rolling stock used on other routes of regular automobile transportation of passengers and baggage as the main one may be presented as reserve, and the reserve as the main one. It is not allowed to present as the main rolling stock, which is used on other regular automobile routes of transportation of passengers and baggage as the main one;
- 4) information about the driver staff (with attached copies of employment contracts and driver's licenses for each driver);
- 5) information on the availability of dispatch support and telephone or other communication throughout the entire route, as well as on the possibility of replacing buses in

the event of their cessation of service on the route for technical reasons (on intercity and interregional routes);

6) copies of documents confirming the possibility of carrying out the necessary set of works to maintain the rolling stock in good technical condition in accordance with the requirements established by the Rules for the technical operation of motor vehicles, including title documents for the production and technical base located on the territory of the settlement through which the route passes, copies of the contract with a medical worker for the implementation of a preventive medical examination with a copy of the diploma of higher or secondary medical education attached;

7) proposed tariffs for the transportation of passengers and baggage at stopping points along the route, including between minor stopping points along the route (except for urban and suburban routes);

8) a timetable of work and rest hours for drivers throughout the entire regular route, indicating the time and place of change of bus drivers (on intercity and interregional routes);

9) completed and certified by the participant's signature and seal (if any) tender proposals in a quantity equal to the number of forms included in the tender documentation set;

10) a copy of the contract for the organization of regular automobile transportation of passengers and baggage and (or) a certificate from local executive bodies confirming the carrier's experience in the field of regular intra-republic automobile transportation of passengers and baggage (according to the type of route for which the Tender is being held) (if any).

Tender proposals shall be drawn up on white standard sheets in a uniform manner, without corrections or blots.

The application with attached documents shall be numbered, laced, and sealed with the signature and seal (if any) of the Tender participant.

**Footnote. Paragraph 170 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

171. The Secretary of the Commission accepts applications submitted within the time period specified in the announcement of the Tender, and the participant is issued a notification (certificate) of the acceptance of documents, after which no changes or additions are made to the Tender proposals.

Applications and accompanying documents submitted after the deadlines specified in the announcement of the Tender will not be accepted by the secretary of the commission and will not be considered by the commission.

172. Applications shall be accepted upon the availability of a complete package of documents additionally attached to the application, as provided for in paragraph 170 of these Rules. If the application and the documents attached to it do not comply with paragraph 170 of these Rules, the secretary of the commission shall, within 7 working hours from the date

and time of submission, notify the person who submitted the documents in writing, indicating the discrepancies.

Footnote. Paragraph 172 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

173. In parallel with the accepted applications, the pre-Tender committee or the secretary of the committee shall draw up a timetable of Inspections and notify each participant in writing no later than three working days in advance of the time of the Inspection. On the day of the inspection, the participant shall provide the pre-Tender committee with all necessary materials and ensure that they have the opportunity to familiarize themselves with the required objects.

174. Members of the pre-tender committee shall check the authenticity of the copies of documents attached to the tender documentation, the conformity (non-conformity) of the classes, models and state registration plates of motor vehicles specified in the tender appendices, as well as the possibility of storing, maintaining and repairing the rolling stock at the production and technical base specified in the tender proposals, including using photo and (or) video filming.

Based on the results of the inspection, the pre-Tender committee shall put a mark on the accuracy of the information presented in the tender proposals on the completed participant information form and shall attach a certificate on the compliance of the motor vehicles and production and technical base specified in the participant's tender proposals with the requirements specified in Chapter 13 of these Rules (hereinafter - the Certificate), in the form according to Appendix 13 to these Rules, as well as the results of photo and (or) video filming of the motor vehicles and production and technical base presented in the tender proposals.

In order to optimize time, it is permissible to divide the members of the pre-Tender committee by objects and types of inspection, in order to form opinions on the reliability of the information presented in the tender proposals and sign the Certificate.

The specified documents shall be sealed in the appropriate envelope with the application and documents submitted by the participant.

Footnote. Paragraph 174 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

175. On the day of the Tender, the members of the Commission shall take turns opening the envelopes containing the applications and attached documents of the participants and reviewing the Tender proposals in accordance with the list of participants registered.

The members of the Commission, in accordance with the evaluation scale, shall assign points to the evaluation sheet of tender proposals for servicing routes of intra-republican

automobile transportation of passengers and baggage submitted for the Tender, in the form according to Appendix 11 to these Rules.

When reviewing applications and attached documents of participants, the Tender Commission, in order to clarify the information contained in applications for participation in the Tender, shall request the necessary information in writing from the relevant government agencies, individuals, and legal entities.

175-1. Meetings of the Commission shall be held using audio and/or video recording equipment, with the participation of the Chairman and members of the Commission offline or in a remote (distant) format in online broadcast mode.

In the event of a conflict of interest, the Chairman and members of the Commission shall take measures in accordance with the Law of the Republic of Kazakhstan “On Combating Corruption”.

**Footnote. The rules have been supplemented by paragraph 175-1 in accordance with the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

176. The carrier shall be refused to consider the application in the following cases:

1) incompleteness and (or) non-compliance with paragraph 170 of these Rules of the submitted documents;

2) inaccuracy of the information provided in the submitted documents;

3) non-compliance of rolling stock with the requirements of these Rules;

4) the lack of the ability to carry out the necessary range of works to maintain the rolling stock in good technical condition and perform pre-trip (pre-shift) technical inspection of buses, as well as pre-trip and post-trip medical examination of drivers;

5) the presence, during the last six months, of cases of early termination of the contract on this route due to the carrier's failure to fulfill the essential terms of the contract stipulated by paragraph 8 of the Standard Contract for the Organization of Regular Automobile Transportation of Passengers and Baggage, approved by order of the Acting Minister for Investments and Development of the Republic of Kazakhstan dated March 26, 2015 № 348 (registered in the Register of State Registration of Regulatory Legal Acts under № 11002) (hereinafter - the Contract).

**Footnote. Paragraph 176 as amended by orders of the Acting Minister for Investments and Development of the Republic of Kazakhstan dated 28.01.2016 № 115 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication); dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

177. After reviewing and evaluating all envelopes with documents from participants for a specific lot, the Secretary of the Commission shall sum up the final scores of the evaluation

sheets of tender proposals for the relevant participants and determine the total score, which is recorded in the protocol.

178. Based on the results of the overall total scores, the members of the Commission shall review the documents, including the Certificate of the participant who scored the maximum overall total score.

In the event of a positive assessment by the pre-Tender committee regarding the compliance of the vehicles specified in the participant's tender proposals with the requirements specified in Chapter 13 of these Rules, this participant shall be recognized as the winner of the Tender for the relevant lot.

In the event of a negative conclusion by the pre-Tender committee, the members of the Committee proceed to a similar review of documents of the participant who has scored the next highest overall score.

179. A tender for the right to service a passenger and baggage transportation route shall be deemed to have failed if only one participant has submitted an application. If, when the tender is repeated for this route, only one participant has submitted an application, then a contract shall be concluded with that participant, provided that the tender requirements are met.

If no participants are registered for any lot, the Tender shall be considered invalid, and the Tender organizer may change the basic requirements for this lot or create another lot and put it up for the next Tender.

If no applications are received from one of the parity parties for the right to service individual intercity interregional routes, the local executive body shall offer the second parity carrier the right to service the entire route.

180. The results of the Tender shall be recorded in a minutes, which is signed by the members of the Commission and approved by the Chairman of the Commission. Each member of the Commission shall set out his or her special opinion in writing and attach it to the protocol.

The decision of the Commission shall be deemed valid if at least 2/3 of its members participate in the meeting.

The minutes of the Commission meeting shall be published on the Internet resource of the local executive body within three working days after its signing in accordance with the Law of the Republic of Kazakhstan "On Access to Information".

**Footnote. Paragraph 180 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

180-1. If the final number of points of the Tender participants is equal based on the results of the Tender, the winner of the Tender shall be the participant who has an advantage over other participants in the number of rolling stock in personal ownership.

In the event of an equal number of rolling stock in the personal ownership of the Tender participants, the winner of the Tender shall be the participant who has an advantage over

other participants in terms of experience in the field of regular transportation of passengers and baggage.

If the participants of the Tender have equal work experience in the field of regular transportation of passengers and baggage, the winner of the Tender shall be the participant who has an advantage over other participants in terms of having a production and technical base in personal ownership.

**Footnote. The rules have been supplemented by paragraph 180-1 in accordance with the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

181. The Tender organizer, within 10 calendar days after the results of the Tender are announced, shall send to all participants in writing the results of the evaluation of the Tender proposals they submitted.

182. The results of the Tender may be appealed in court.

183. In the event that the court recognizes the results of the Tender for individual lots as invalid, a meeting of the Commission shall be held within the framework of previously submitted applications only for the lots cancelled by the court, no later than 7 working days after the date of entry into force of the court decision.

The results of the Commission meeting shall be recorded in a minutes, which is signed by all members of the Commission and approved by the Chairman of the Commission.

If members of the Commission have a dissenting opinion, it shall be set out in writing and attached to the minutes.

**Footnote. Paragraph 183 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 ( shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

183-1. If the Tender is declared invalid, a repeat Tender shall be held no later than 30 working days from the date of its declaration of invalidity.

**Footnote. The Rules have been supplemented with paragraph 183-1 in accordance with the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication); is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 ( shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

**Chapter 8. Procedure and conditions for issuance, suspension, and revocation, conditions and grounds for refusal to issue, as well as the form of the Certificate for the right to service the route**

Footnote. The title of Chapter 8 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

184. Based on the protocol, local executive bodies shall, within a period of no more than 10 calendar days, conclude a Contract with the Tender winner. The Contract shall be concluded for a period of no less than three years (except for contracts for the right to service additional traffic timetables on existing routes).

185. The Tender winner who has concluded the Contract shall be issued a Certificate (for the entire term of the Contract), confirming the right to work on the route. Carrying out the specified transportation without a Certificate shall not be permitted.

186. After the conclusion of the Contract and the issuance of the Certificate, the local executive bodies, within a period of no more than 5 working days, shall transfer to the authorized body in the field of automobile transport a copy of the Certificate and the concluded Contract for the organization of regular intercity interregional automobile transportation of passengers and baggage, between the carrier and the relevant local executive body.

187. The certificate is prepared by local executive bodies of the region (city, district) using a printing method, has at least three degrees of protection, and is a strict accountability form.

188. Certificates shall be issued to the carrier in a quantity corresponding to the number of vehicles used on the route, and shall be kept by bus and minibus drivers when carrying out transportation.

The carrier (driver) may use on the route a copy of the Certificate certified by the authorized body in the field of automobile transport, if the original of this Certificate was issued by this body.

189. The right to work on the route(s) shall not be transferred to a third party.

190. If there is a parity carrier (carriers) on a given route, the carriers determined by local executive bodies shall enter into a contract on joint activities between all carriers.

Within 30 calendar days from the date of issuance of permits, the carrier shall submit to the local executive body the copies of contracts concluded between carriers and the administration of bus stations, bus terminals, and passenger service points in accordance with these Rules (except for urban (rural) ones).

191. No later than 60 calendar days prior to the termination of the contract for the organization of intra-republican automobile transportation of passengers and baggage, the local executive body shall announce a Tender for the routes serviced under this contract, unless otherwise provided by legislation in the field of automobile transport. In this case, a

contract for the organization of intra-republican automobile transportation of passengers and baggage shall be concluded with the Tender winner, which shall be enforced on the date of expiration of the current contract for this route.

The carrier shall submit to the local executive body the terminated Certificates under this contract.

192. In the event of termination of the contract for the organization of intra-republican automobile transportation of passengers and baggage unilaterally at the initiative of the carrier, the latter shall notify the local executive body of this no later than 45 calendar days in advance.

193. In cases of early termination of the contract, the organizer of the tender shall appoint another carrier with positive experience of transportation on other routes with a regularity of transportation of more than 80% to ensure the continuity of service of the routes until a new tender is held within the timeframes and under the conditions established by these Rules.

194. If a carrier is not determined within the timeframe specified in paragraph 191 of these Rules, until a carrier is determined, the route service shall be transferred by the route organizer to the carrier that previously serviced the given route with its consent.

If the carrier that previously serviced the given route refuses, the route organizer shall appoint another carrier (with its consent) that has positive experience of transportation on other routes with a regularity of more than 80% of transportation to ensure the continuity of service of the routes until a new Tender is held within the timeframe and under the conditions established by these Rules.

**Footnote. Paragraph 194 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

**195. Is excluded by the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

196. The validity of Certificates issued by the authorized body in the field of automobile transport and local executive bodies shall be terminated by this body in the event of:

- 1) a written request from the carrier;
- 2) the introduction by the carrier of changes to the timetables and the route plan of buses without the consent of the authorized body in the field of automobile transport and the local executive body;
- 3) failure of the carrier to transport passengers on the route within 15 calendar days during the period of validity of the Certificate;
- 4) low route regularity (less than seventy percent within thirty calendar days), except for cases provided for in paragraph 196-1 of these Rules;
- 5) the presence of road traffic accidents (hereinafter - RTAs) with human casualties due to the fault of the carrier in connection with the failure to fulfill the obligation provided for in

subparagraph 2) of paragraph 2 of Article 22 of the Law of the Republic of Kazakhstan “On Automobile Transport”;

6) the use on the route of buses and minibuses not specified in the Certificates issued by the authorized body in the field of automobile transport and the local executive body, except for the cases provided for in the note to Appendix 3 to these Rules;

7) transfer of rights to service a route(s) to a third party.

**Footnote. Paragraph 196 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

196-1. If the volume of subsidization of a socially significant route is more than seventy percent of the total volume of subsidization needs for this route per month, the regularity of the route over thirty calendar days shall be equal to the actual percentage of subsidization from the total volume of subsidization needs for this route per month.

If the requirements of part one of this paragraph and (or) subparagraph 4) of paragraph 196 of these Rules are not met by a carrier servicing a socially significant route, the Certificate shall be terminated by court order.

**Footnote. The rules have been supplemented with paragraph 196-1 in accordance with the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 05.12.2023 № 112 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).**

196-2. The validity of the Certificate shall be suspended during the period of forced downtime of the rolling stock specified in the Certificate, associated with the introduction of an emergency state or quarantine.

**Footnote. The rules have been supplemented with paragraph 196-2 in accordance with the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

## **Chapter 9. Procedure for organizing and implementing irregular automobile transportation of passengers and baggage**

**Footnote. The title of Chapter 9 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

### **Section 1. General provisions**

197. Irregular automobile transportation of passengers and baggage shall be carried out on the road network and road structures, the movement of which is permitted for the relevant

motor vehicles. Before the commencement of the transportation, the carrier conducts a preliminary survey, including in the form of a request to the road authorities and the CAP, of the roads condition and road structures on the proposed transportation route.

198. When organizing irregular automobile transportation of passengers and baggage, the carrier shall ensure that the vehicle has a logbook with notes on the completion of pre-trip and post-trip medical examination and technical inspection of the vehicle.

199. Irregular transportation of passengers and baggage shall be carried out by motor vehicles that comply with the requirements of these Rules.

200. Stopping points for irregular passenger and baggage transportation by road must ensure the safe boarding and disembarking of passengers and must not coincide with stopping points on regular passenger and baggage transportation routes.

Buses and minibuses used for irregular passenger and baggage transportation may not stop at stopping points on regular passenger and baggage transportation routes, nor may passengers board or disembark.

201. Passengers shall not be allowed to board from the territories of bus stations (bus terminals, passenger service points) and along regular passenger and baggage transportation routes for carriers that carry out irregular passenger and baggage transportation.

202. Irregular automobile transportation of passengers and baggage in international traffic shall be carried out by carriers licensed to engage in the activity of irregular transportation of passengers by buses, minibuses in intercity, interregional, interdistrict (intercity intraregional) and international traffic, in accordance with paragraph 13 of Article 1 of the Law of the Republic of Kazakhstan dated July 4, 2003 "On Automobile Transport".

203. In the case of irregular automobile transportation of passengers and baggage, the transportation of passengers in numbers exceeding the number of seats on the bus and the transportation of hand baggage larger than 60x40x20 cm and weighing more than 35 kg shall be prohibited.

Passenger property exceeding the dimensions specified in this paragraph shall be transported in the baggage compartment of motor vehicles or in the baggage compartment of a car accompanying a bus or minibus.

204. Payment for travel and transportation of baggage during irregular automobile transportation of passengers and baggage shall be made by passengers to the carrier (driver) in accordance with the terms of the contract.

204-1. When travelling on irregular automobile transportation of passengers and baggage, the following shall be excluded:

- 1) making corrections to travel documents;
- 2) transportation of baggage in the cabin of a bus or minibus;
- 3) smoking, littering, drinking alcohol;
- 4) distracting the driver with conversations, as well as walking around the cabin while the bus or minibus is moving;

5) transportation of flammable, explosive, toxic, flammable, poisonous, corrosive, and foul-smelling substances, firearms without covers and accompanying documents, as well as objects and things that cause damage (pollution or damage) to passengers or equipment or fittings of the bus interior.

Footnote. The rules have been supplemented by paragraph 204-1 in accordance with the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

## **Section 2. Procedure for organizing and implementing transportation of passengers and baggage of a one-time nature**

205. Transportation of passengers and baggage of a one-time nature shall be carried out for the purpose of delivering the same group of passengers from the initial to the final point of transportation and back, without boarding or disembarking passengers between these points, or in one of the specified directions.

206. Is excluded by the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 27.04.2021 № 198 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

## **Chapter 10. Procedure for organizing and implementing transportation of passengers and baggage by charter buses and minibuses**

Footnote. The title of Chapter 10 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

207. Transportation of passengers and baggage by chartered buses and minibuses is systematic and shall be carried out for the purpose of delivering citizens to their place of work, study, and also for the implementation of tourist and excursion transportation.

Footnote. Paragraph 207 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

208. Is excluded by the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 27.04.2021 № 198 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

209. The procedure for carrying out charter transportation of children upon requests of children's educational and upbringing institutions shall be carried out in the manner prescribed by Chapter 12 of the Rules.

210. Transportation of passengers and baggage by chartered buses and minibuses shall be carried out in accordance with the terms of a written contract between the services customer and the carrier, a copy of which must be kept on the vehicle.

## **Chapter 11. Procedure for organizing and implementing the transportation of passengers and baggage by taxi**

**Footnote. The title of Chapter 11 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

### **Section 1. General provisions**

211. Before commencing their activities, individuals engaged in the provision of services or performance of works using the Internet platforms and (or) mobile applications for platform employment, individual entrepreneurs or legal entities shall submit to the local executive bodies of districts, cities of regional significance, cities of republican significance, the capital a notification of the commencement of activities as a taxi carrier in accordance with the Rules for the acceptance of notifications, approved by order of the Minister of National Economy of the Republic of Kazakhstan dated January 6, 2015 № 4 (registered in the Register of Regulatory Legal Acts of the Republic of Kazakhstan under № 10194).

Carrying out activities without observing the requirements of the notification procedure when organizing the transportation of passengers and baggage by taxi shall not be permitted.

Local executive bodies of districts, cities of regional significance, cities of republican significance, and the capital maintain a register of individuals engaged in activities related to the provision of services or performance of works using Internet platforms and (or) mobile applications for platform employment, individual entrepreneurs and legal entities that have submitted a notification of the activities commencement as a taxi carrier.

Exclusion from the register of taxi carriers shall be carried out upon the application of the carrier, a court decision to prohibit activity, or if the taxi carrier fails to comply with the requirements of these Rules.

**Footnote. Paragraph 211 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 25.08.2023 № 602 (shall enter into force on 01.01.2025).**

211-1. An individual carrying out activities to provide services or perform works using the Internet platforms and (or) mobile applications of platform employment, shall independently comply with the requirements specified in Article 26 of the Law of the Republic of Kazakhstan "On Automobile Transport".

Control over compliance by an individual engaged in activities related to the provision of services or performance of works using the Internet platforms and (or) mobile applications of platform employment, established in Article 26 of the Law of the Republic of Kazakhstan "On Automobile Transport" with the requirements, except for subparagraph 7) of paragraph 2 of Article 26 of the Law of the Republic of Kazakhstan "On Automobile Transport", shall be assigned to the taxi information and dispatch service.

**Footnote. The rules have been supplemented by Paragraph 211-1 in accordance with the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 25.08.2023 № 602 (shall enter into force on 01.01.2025).**

212. For taxi transportation, it is permitted to use mass-produced passenger cars with at least four side doors.

The use of vehicles with special controls, including fully manual and right-hand steering, for taxi transportation shall be prohibited.

213. Boarding and disembarking of passengers in a taxi shall be carried out at specially designated taxi stands or in areas of the road network where vehicle stops are permitted by traffic regulations.

214. When organizing the transportation of passengers and baggage, the taxi carrier shall ensure:

1) the use of taxis for the transportation of passengers and baggage that have a uniform color scheme and distinctive markings in accordance with paragraph 341 of these Rules, except for transportation by individuals engaged in the provision of services or the performance of work using the Internet platforms and (or) mobile applications for platform employment;

2) passing a pre-trip technical inspection of motor vehicles, as well as a pre-trip and post-trip medical examination of taxi drivers by a person holding a diploma of higher or secondary medical education, with whom a contract has been concluded for the performance of medical examinations;

3) timely replacement of a taxi in case of its malfunction;

4) informing the passenger about the cost (price) of the taxi service;

5) if there are ten or more taxis, there must be at least one taxi for every ten taxis that is adapted for transporting people with disabilities using special means of transportation;

6) compliance with the work and rest regime of taxi drivers;

7) preparation of travel documentation;

8) allowing a driver to drive a passenger taxi after concluding an employment contract with him in accordance with the Labor Code of the Republic of Kazakhstan.

**Footnote. Paragraph 214 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 25.08.2023 № 602 (shall enter into force on 01.01.2025).**

214-1. When organizing the transportation of passengers and baggage by taxi, the carrier shall have the right to:

- 1) use specially equipped taxi stands for parking taxis, boarding and disembarking passengers;
- 2) carry out the boarding and disembarking of passengers on any sections of the road network in compliance with the requirements of traffic regulations;
- 3) have a taxi information and dispatch service or enter into a contract for information and dispatch services;
- 4) equip the vehicle with a taximeter;
- 5) submit recommendations to local executive bodies on the organization of specially equipped taxi stands.

**Footnote.** The rules have been supplemented by paragraph 214-1 in accordance with the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

215. At equipped taxi stands, passengers board taxis in a priority order. Persons with disabilities, pensioners, pregnant women, and passengers with preschool-age children shall have the right to board taxis out of turn.

**Footnote.** Paragraph 215 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 22.09.2022 № 521 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

216. Is excluded by the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.01.2023 № 58 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

217. When boarding a free taxi, the passenger specifies the route to follow to the driver. If the passenger cannot independently determine the optimal route, but only names the final destination, the driver will deliver the passenger to the destination by the shortest route.

218. Passengers boarding and exiting from a taxi shall be carried out only after a taxi has come to a complete stop. When stopping on the roadway, boarding and exiting must be done on the right side of the vehicle.

219. If a passenger temporarily leaves the taxi without terminating the transportation contract, the driver may request a cash deposit covering the agreed waiting time.

The transportation contract shall be considered terminated if the passenger does not return to the waiting taxi within the agreed period.

## **Section 2. Payment for taxi fares**

220. The cost of the taxi order shall be paid by the passenger upon completion of the trip. Payment for the taxi ride shall be made by the passenger for the distance travelled according to the taximeter readings in accordance with the previously agreed tariff or on the basis of an

oral contract on the organization of the trip using a cash register after completion of the trip and unloading of the baggage. Receipts and certificates of payment for the completed trip shall be issued to passengers upon the passenger's request.

221. If during the process of taxi transportation a situation arises where the taxi does not continue its movement due to circumstances beyond the driver's control, the transportation contract is considered to be terminated early, and the passenger pays for the distance traveled.

### **Section 3. Transportation of hand baggage, small animals, and baggage in taxis**

222. In the baggage compartment of a taxi, it is permitted to transport baggage with a total weight of no more than that stipulated by the technical documentation for the vehicle, and only with the baggage compartment lid closed.

223. Loading and unloading of baggage shall be carried out by the taxi driver.

224. It is permitted to transport various objects and things in the taxi cabin that can freely pass through the doorways, do not damage or pollute the taxi and its equipment, do not interfere with the driver's control of the car, and do not restrict the view of the rear-view mirror.

225. Small animals and birds may be transported in taxis in baskets, cages, or bags with a solid bottom.

Transportation of small animals and birds in taxis is permitted only with the consent of the driver and other passengers.

## **Chapter 12. Transportation of organized groups of children**

**Footnote.** The title of Chapter 12 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

### **Section 1. General provisions**

226. The provisions of this chapter shall regulate the procedure for organizing and implementing special transportation of groups of eight or more children without adults (except for accompanying persons appointed in accordance with the requirements of these Rules) by buses allocated for transporting children to places of study, recreation, tourist and excursion events, sports, cultural and educational and other events (hereinafter - transportation of children).

227. Mass transportation of children is recognized as transportation of children carried out by a group of one, two, or more buses, organized by movement in a transport column.

228. Children shall be transported by buses and minibuses equipped in accordance with the requirements of these Rules, and with each child provided with a separate seat.

229. The customer of services for the transportation of children (hereinafter - the customer ) may be individuals or legal entities responsible for organizing the special transportation of children.

230. The Customer also independently performs the functions of the carrier if it is possible for them to provide such services.

In such a case, the customer complies with the requirements of these Rules in relation to carriers.

231. A carrier providing transportation of organized groups of children shall organize the work of drivers in accordance with the Rules for the organization of work and rest of drivers and taking into account the following conditions:

on routes lasting up to 12 hours with one driver, over 12 hours with two drivers;

on routes lasting more than 16 hours, taking into account the provision of conditions for adequate rest (in hotels, campsites) for drivers and passengers for at least 8 hours.

**Footnote. Paragraph 231 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 04.11.2024 № 361 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).**

232. Transportation of children by road (except for excursion and tourist) shall be carried out when the journey lasts no more than 4 hours and in cases where it is impossible to organize the delivery of children by another type of transport.

233. Preschool children shall not be transported by road if the travel time is more than 4 hours.

234. Mass transportation of organized groups of children and transportation of organized groups of children over long distances shall be carried out by the carrier only on condition that the children are accompanied by teachers or specially designated adults (one adult for no more than 15 children).

235. Children not younger than seven years of age shall be transported in organized groups of children.

Children under the age of seven may be allowed to travel only if they are individually accompanied by employees of the educational institution, as well as by parents and persons replacing them (hereinafter - the parents).

236. When carrying out mass transportation of children, the carrier notifies the CAP to take measures to strengthen supervision of traffic on the route and to resolve the issue of accompanying columns of two or more buses with special traffic police patrol vehicles.

237. Children and accompanying adults shall not be allowed to travel on buses:

1) in an excited state, which leads to a violation of safety measures;

2) under the influence of alcohol, narcotic, psychotropic, and toxic substances.

## **Section 2. Actions of the customer prior to the transportation of children**

238. Transportation of children by buses shall be carried out by carriers based on written requests from customers of children's transportation services.

239. The application shall indicate the date(s), time of transportation of children, their number and age, route (starting, ending and intermediate points), boarding and disembarking points, last name, first name, patronymic and position of the person responsible for organizing the transportation of children and adults accompanying each bus.

In case of allocation of the customer's own transport in addition to the ordered buses, the number of transport units allocated for transportation shall be indicated.

The application is signed by the head of the customer organization or his/her deputy.

240. Before carrying out transportation, the customer shall draw up a decision on organizing the transportation of children by order, regulating in it the duties of officials, group leaders, accompanying persons, the route, timeframes, the procedure for preparing and conducting the trip, and measures to ensure the safety of children.

241. Applications for the implementation of mass transportation of children must be submitted no later than 3 days before the start of transportation.

242. Before carrying out mass transportation of children, the customer, no later than three days before the appointed start date of transportation, shall submit to the CAP an official application for ensuring road safety and for resolving the issue of accompanying buses by special CAP vehicles, indicating:

- 1) date and route of travel;
- 2) a traffic timetable that meets the requirements of the work and rest regime of drivers, including determining the time of passing route checkpoints, places of stops and rest, equipped in accordance with subparagraph 3) of paragraph 103 of the Sanitary Rules "Sanitary and Epidemiological Requirements for Facilities for Servicing Vehicles and Passengers", approved by order of the Minister of Healthcare of the Republic of Kazakhstan dated September 23, 2021 № KP ДСМ - 98 "On approval of the Sanitary Rules "Sanitary and Epidemiological Requirements for Facilities for Servicing Vehicles and Passengers" (registered in the Register of State Registration of Regulatory Legal Acts under № 24530);
- 3) traffic route diagrams with indication of medical aid stations and hospitals;
- 4) in established cases, confirmation of the allocation of medical support;
- 5) the brand and state registration number of the bus (buses), the names of the drivers who will be transporting children, with attached lists of children and persons accompanying them, approved by the territorial education authorities.

**Footnote. Paragraph 242 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2022 № 760 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

243. Additionally, before carrying out mass transportation of children, the customer shall:

1) organize training for group leaders and accompanying persons – special instructions on safety measures when transporting children by road, methods of first aid in case of illnesses and injuries;

2) take measures to provide group leaders and accompanying persons with mobile phones, establish the procedure for communication with representatives of the customer's administration, deadlines for reporting on the progress of the trip, and coordinating unforeseen issues that arise during the trip;

3) provide group leaders and accompanying persons with the telephone numbers of ambulances, rescue services, CAP, and police departments of those areas through which the route will pass, and determine the procedure for contacting them in necessary cases for assistance to children and to ensure their safety;

4) compile a list of all mobile phone numbers available to the participants in the trip, including children, and provide this list to all accompanying adults;

5) ensure the selection of children wishing to go on the trip and the receipt of written consent from their parents;

6) organize medical examinations of children, identifying and excluding from the number of those sent on the trip those for whom it is contraindicated due to health reasons;

7) ensure that children study chapters “3. Duties of pedestrians” and “4. Duties of passengers” of the Traffic Rules of the Republic of Kazakhstan, approved by the order of the Minister of Internal Affairs of the Republic of Kazakhstan dated June 30, 2023 № 534 “On approval of the Traffic Rules, the Basic Provisions for the Admission of Vehicles to Operation, the List of Operational and Special Services, the Transport of Which is Subject to Equipment with Special Light and Sound Signals and Painting According to Special Color Graphic Schemes” (hereinafter - the Traffic Rules) (registered in the Register of State Registration of Regulatory Legal Acts under № 33003), as well as safety measures and rules of conduct when driving vehicles;

8) when preparing for a trip, draw the attention of children and their parents to the selection of clothing, footwear, and personal hygiene products that are appropriate to the climatic and road conditions;

9) ensure that each bus has a first aid kit with the necessary set of medicines and dressings, providing, in the event that the group includes children with chronic diseases, the required number of medicines prescribed to them by the doctor for the duration of the trip;

10) if the duration of the trip exceeds three hours, with the participation of interested persons, organize the provision of children with unbreakable dishes and food sets (dry rations guaranteed to retain nutritional quality during the trip, excluding food poisoning);

11) when traveling for more than one day, ensure three hot meals a day in public catering establishments (canteens, cafes), as well as overnight accommodation in specialized institutions (hotels, campsites);

12) in the case of intercity transportation, draw up a transportation timetable together with the carrier, excluding deviations from the route and providing for the start of travel no earlier than 6:00 and the end or overnight stop no later than 22:00;

13) provide for the possibility of changing the route and timetable, and, if necessary, shortening the route in the event of worsening meteorological and road conditions, in order to exclude the transportation of children when these conditions pose a threat to the safety of transportation (during poor visibility, fog, snowfall, rain, ice, as well as hurricanes and other natural disasters);

14) before the start of the trip, inform the children of the route, the names of intermediate and final points, the approximate time of intermediate stops for meals, rest, and overnight stays, remind them of safety measures and rules of conduct, their mobile phone numbers, and the procedure for actions in the event of lagging behind the group.

**Footnote. Paragraph 243 as amended by the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 27.09.2023 № 14 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).**

### **Section 3. Preparation of buses for transportation of children**

244. The technical condition, volumes and timing of technical maintenance, and equipment of buses allocated for the transportation of children must meet the requirements of the Rules for the technical operation of motor vehicles approved by the authorized body exercising management in the field of motor transport, in accordance with subparagraph 23-10) of Article 13 of the Law of the Republic of Kazakhstan dated July 4, 2003 "On Motor Transport".

245. Buses intended for the transportation of children have at least two doors and comply with paragraph 1 of Appendix 25 to the Sanitary Rules "Sanitary and Epidemiological Requirements for Vehicles for the Transportation of Passengers and Cargo", approved by order of the Minister of Healthcare of the Republic of Kazakhstan dated January 11, 2021 № ҚР ДСМ-5 "On approval of the Sanitary Rules "Sanitary and Epidemiological Requirements for Vehicles for the Transportation of Passengers and Cargo" (registered in the Register of State Registration of Regulatory Legal Acts under № 22066), and are also equipped with:

1) square identification signs "Transportation of children", which are installed at the front and back of the bus;

2) a yellow flashing beacon;

3) two easily removable fire extinguishers with a capacity of at least two liters each (one in the driver's cabin, the other in the passenger compartment of the bus);

4) two first aid kits (car) with medicines and medical products in accordance with the list of medicines and medical products for car first aid kits, approved by the order of the Minister of Healthcare of the Republic of Kazakhstan dated July 2, 2014 № 368 "On approval of the list of medicines and medical products for car first aid kits" (registered in the Register of state registration of regulatory legal acts under № 9649);

- 5) two wheel chocks;
- 6) emergency stop sign;

7) when travelling in a column – an information sign indicating the bus's place in the column, which is installed on the windshield of the bus on the right side in the direction of travel.

**Footnote. Paragraph 245 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2022 № 760 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

246. The total number of children and adults transported on a bus does not exceed the number of seats equipped for sitting and installed for the given vehicle.

247. Before the commencement of children's transportation, compliance with these requirements shall be checked by the official responsible for the technical condition of the vehicles operated by the carrier (chief engineer, head of the technical control department, other responsible persons).

Including checking the serviceability of emergency exits from the bus and the devices for activating them, the door control drive, the mechanism for opening the covers of the ceiling ventilation hatches, the ventilation and heating systems of the passenger compartment, the door operation signal and the signal for demanding a stop, the sound signal; the condition and fastening of seats, handrails, footrests, vents, the presence and fastening of fire extinguishers, the completeness of the first aid kit.

In order to prevent terrorist attacks, buses shall be thoroughly checked for foreign objects.

The official conducting the inspection shall make notes on the technical condition and readiness of the bus to transport children in the waybill or other official document.

248. In the event that two or more buses are allocated for the mass transportation of children, the inspection shall be carried out with the participation of CAP employees.

Monitoring of the technical condition of buses immediately before the trip and recording its results shall be carried out in strict accordance with the established procedure.

249. The arrangement of seats on buses allocated for the transportation of children must allow adult escorts to monitor the children's behavior from their seats while they are traveling

#### **Section 4. Organization of children's transportation**

250. If buses belonging to several carriers are used for transporting children, the persons responsible for traffic safety and operation of vehicles shall determine the procedure for interaction between carriers at all stages of the organization and implementation of transportation.

251. Transportation of children's groups by buses between 10:00 p.m. and 6:00 a.m., as well as in conditions of poor visibility (fog, snowfall, rain, etc.) shall not be permitted. During the day from 10:00 p.m. to 6:00 a.m., as an exception, transportation of children to and from

railway stations and airports shall be permitted, as well as in case of delays en route to the nearest place of rest (overnight stay).

In case of unfavourable changes in road or weather conditions that pose a threat to the safety of transportation, in cases stipulated by current regulatory documents on the temporary suspension of bus traffic, the carrier cancels the route and immediately informs the customer about this.

252. Children shall be transported by bus during daylight hours with the low-beam headlights on.

253. When organizing transportation to educational institutions, the carrier, together with local executive bodies and the administration of educational institutions, shall determine routes and rational places for boarding and disembarking children.

254. Areas allocated for children waiting for buses must be large enough to prevent children from walking onto the roadway.

The sites have well-maintained approaches and are located separately from the stopping points of regular passenger and baggage transportation routes.

If children are transported during the dark hours of the day, the areas must have artificial lighting.

During the autumn and winter periods, the sites must be cleared of snow, ice, and dirt.

255. The customer of children's transportation to educational institutions regularly (at least once a month) shall check the condition of the places where children are picked up and dropped off.

256. The bus timetable shall be agreed upon between the carrier and the customer.

In case of unfavorable changes in road conditions, in other circumstances (traffic restrictions, temporary obstacles, in which the driver cannot drive according to the timetable without increasing the speed), the timetable shall be adjusted towards reducing the speed (increasing the travel time). The carrier shall notify the customer of the timetable change, who takes measures to notify the children in a timely manner.

257. When organizing custom transportation of children along routes connecting populated areas, the carrier shall:

- apply to local executive bodies of the region to conduct a commission inspection of the roads condition, pick-up and drop-off points for children;

- install special stop signs on routes indicating the time of passage of buses transporting children.

258. The organization of custom transportation of children passing through railroad crossings includes their comprehensive inspection and coordination of the route with the head of the organization in charge of the railroad crossings.

259. The organization of chartered transportation of children passing through unregulated railway crossings shall not be carried out.

260. When carrying out mass transportation of children, the carrier shall provide a written application from the customer with a mandatory mark from the CAP on the allocation of a patrol car to accompany the column. Without this mark, buses shall not be provided to the customer. In turn, when carrying out mass transportation of children, the carrier shall also notify the CAP to take measures to strengthen supervision of traffic on the route.

261. When preparing for mass transportation of children and transportation of children over long distances, the carrier, together with the customer, shall check the availability of a parking area for buses at the point of children collection and at the point of arrival; the availability of a boarding area. The boarding and disembarking areas are located at a distance of at least 30 m from the bus parking area.

262. When allocating buses for the mass transportation of children, the carrier shall appoint a senior convoy leader (in the case of three or more buses - from among the persons responsible for traffic safety or the operation of the vehicles, and in the case of two - from among the drivers of these buses; the driver appointed as senior must have at least 5 years of experience driving buses).

263. The permissible length of the route for transporting children shall be determined based on compliance with the standards for the duration of the driver's work shift, compliance with safe speed limits, and also taking into account the requirement to transport children during the daytime.

264. Baggage is not placed in the bus cabin. If there are no baggage compartments in the bus, baggage is transported using trucks or other additional vehicles.

## **Section 5. Training of persons responsible for accompanying children and conducting classes with children**

265. For each bus transporting children, the customer shall appoint responsible persons from among the employees of the customer organization or parents who accompany the children to their destination (in the case of regular transportation of children to school and other educational institutions, it is permissible to appoint senior school students who have undergone special training for accompanying persons as responsible persons).

266. In the event that two or more buses are allocated to one address, in addition to the escorts for each bus, the customer shall appoint a person responsible for organizing the entire transportation of children.

267. When transporting children intercity in a column of one, two, or more buses, the customer shall ensure that the column is accompanied by a medical worker.

268. Persons appointed by the customer to accompany children shall undergo special training on ensuring the safety of transporting children by bus.

269. The briefing shall be conducted by the person responsible for ensuring road safety or the operation of vehicles belonging to the carrier.

Notes on the briefing and signatures of individuals who have completed the briefing shall be recorded in a special briefing log. Buses are not provided to the customer unless the accompanying personnel have undergone the briefing.

270. When conducting briefings, the following procedure shall be described in detail:

- 1) delivery of buses to the boarding point, rules for boarding and disembarking children;
- 2) placing hand baggage and transporting baggage on the bus;
- 3) the behavior of children at gathering, boarding, and disembarking areas, while in the bus;
- 4) interaction between the accompanying person and the driver;
- 5) use of cabin equipment: ventilation hatches, stop signals, vents;
- 6) monitoring children at bus stops.

271. During the briefing, issues related to emergency situations (forced stop, bus breakdown, road accident, bus hijacking by terrorists) shall be additionally reflected, including:

- 1) the procedure for evacuating passengers;
- 2) the procedure for using emergency exits from the bus and the use of devices to activate them;
- 3) rules for using fire extinguishers and first aid kits.

272. In the case of mass transportation of children, the customer shall ensure that a medical worker instructs accompanying persons on the provision of first aid.

## **Section 6. Requirements for drivers transporting children and the organization of their work**

273. The following drivers shall be permitted to transport children:

- 1) at least twenty-five years of age, holding a driver's license of the appropriate category, and having at least five years of experience as a driver;
- 2) having continuous work experience as a bus driver for at least the last three years;
- 3) who have not had any gross violations of labor discipline and Traffic Rules during the last year.

The driver's work experience in the organization that directs him to transport children is at least three years.

Drivers assigned to transport children on buses with a capacity of more than 41 seats, as well as to any transport of children on intercity routes, must have at least five years of experience working on buses.

274. The organization that carries out the transportation of children shall compile a list of drivers who, based on their professional characteristics, shall be permitted to transport children; this list shall be updated annually and approved by the relevant order.

275. A driver who has not passed pre- and post-flight medical examinations shall not be allowed to travel by the Carrier.

276. The duration of the working shift of drivers engaged in any transportation of children shall not exceed 12 hours.

The duration of the driver's intershift rest before transporting children must be no less than twice the duration of the working time on the working day (shift) preceding the rest.

If the driving timetable requires the driver to work for more than 12 hours, two drivers shall be sent on the trip.

Footnote. Paragraph 276 as amended by the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication ).

277. Before the start of regular and seasonal transportation of children, as well as before carrying out one-off transportation, officials responsible for road safety or the operation of vehicles (deputy director for transportation, deputy director for traffic safety, head of the motorcade) shall conduct special instructions with drivers on the procedure, conditions and features of movement and work on the route. In the process of carrying out regular transportation, if they are carried out along the same route by the same driver (including when carrying out special school routes additionally allocated in the timetables of public buses), special instructions shall be conducted in cases of receiving information about traffic accidents, changes in road and climate conditions and traffic modes on the route, but not less than once a month.

278. Special instructions include information:

- 1) on the procedure for transporting children by buses in accordance with these recommendations;
- 2) about the state of road conditions, features, and speed limits of traffic on the route;
- 3) on dangerous sections and places of concentration of road traffic accidents on the route, the procedure for passing through places of increased danger located on the route (railway crossings, overpasses, bridges), including on sections of the road along which movement is characterized by increased danger in specific unfavorable road and climatic conditions using the route diagram issued to the driver;
- 4) on the procedure for interaction with the column leader and the procedure for movement in the column (during mass transportation);
- 5) on the procedure for interaction and division of areas of responsibility between drivers and bus escorts when transporting children;
- 6) on the rules for servicing tourists and excursionists (in tourist and excursion transportation);
- 7) about actions in the event of dangerous road situations, in the event of a sudden deterioration in road and climatic conditions along the route, in the event of a technical

malfunction of the bus, in the event of a deterioration in the health of the driver and passengers en route, in the event of an attempt to seize or seizure of the bus by criminal elements;

8) on the driver's actions in the event of a threat or occurrence of a road accident (including the procedure for the emergency evacuation of passengers from the bus, providing first aid to victims);

9) on compliance with safety regulations and fire safety when working on the line, and actions to take in the event of a fire in a bus;

10) on the driver's liability for violation of the Traffic Regulations, the life and health of passengers.

A note on the special briefing and the signature of the drivers who have completed the briefing shall be recorded in the briefing log. When a driver carries out one-time transportation, a note on the driver's completion of the briefing, in addition to the special log, shall be made in the waybill .

279. When transporting children, the bus driver shall not be allowed to:

- 1) drive at a speed more than 60 km/h;
- 2) change the route;
- 3) transport in the passenger compartment of a bus in which there are children any cargo, baggage, or equipment, except for hand baggage and personal belongings of children;
- 4) exit the bus if there are children on the bus, including when boarding or disembarking children;
- 5) when driving in a convoy of vehicles, overtake the bus in front;
- 6) move the bus in reverse;
- 7) leave your seat or abandon your vehicle if you have not taken measures to prevent the vehicle from moving on its own or from being used in the absence of the driver.

### **Section 7. Delivery of buses to the parking and boarding area**

280. Upon arrival at the assembly point, the driver shall check the actual provision by the customer of the conditions of transportation specified in paragraphs 244 and 245 of these Rules. If there is no accompanying person on the bus or the actual number of children together with accompanying persons exceeds the number of seats on the bus, the children will not be transported.

Footnote. Paragraph 280 is in the wording of the order of the Acting Minister for Investments and Development of the Republic of Kazakhstan dated 28.01.2016 № 115 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

281. In the event that two or more buses are allocated to one address, the column leader ensures that the buses are parked in the area designated for their parking.

At the bus parking areas and at the boarding (disembarking) areas, when the buses arrive, there are vehicles that are not related to the transportation of children, as well as persons seeing off (meeting) and strangers.

282. Buses parked in parking and boarding (disembarking) areas shall be braked with the handbrake, with the gear engaged and the engine not running.

283. When buses are parked, drivers shall not leave them.

284. When boarding (disembarking) children and when driving along a route, drivers transporting children shall follow the instructions of those accompanying them on the bus, if they do not contradict the Traffic Regulations, the requirements of these Regulations, other traffic safety requirements, and if these instructions fall within the competence of those accompanying them (the behavior of children, their health and safety).

285. Accompanying persons shall ensure proper order among children when boarding and disembarking from the bus, while the bus is moving, and during stops.

286. Accompanying persons before children board the buses shall:

1) organize the gathering of children in a safe place. The gathering place is located at a distance of at least 15 meters from the boarding place;

2) check the number of children present against the available lists and mark the children actually present in the list;

3) check that the dimensions, packaging, and contents of hand baggage and children's baggage comply with the requirements of the rules for the use of buses and the rules for the transportation of passengers and baggage by buses;

4) organize the loading of baggage into the baggage compartment of the bus or into a vehicle specially designed for transporting children's baggage;

5) conduct briefings for children (for one-time and seasonal transportation) with the mandatory inclusion of questions about the procedure for boarding and disembarking from the bus, as well as the rules of conduct during the movement and stops (parking) of the bus, the rules of conduct in cases of deterioration in health, in the event of dangerous and emergencies during the trip.

287. At the boarding platform (stop), children are located in a group in one place and shall observe the following rules of conduct:

1) not to leave without permission from the group leader accompanying the adult, or disperse in different directions along the sidewalk, roadside, or boarding platform;

2) to create interference and inconvenience to other people located on the boarding platform (stop);

3) to run, push each other, play active games, including with balls and other objects;

4) to approach the edge of the boarding platform, sidewalk, or roadside until the approaching vehicle comes to a complete stop;

5) to carry (hold) inflatable and other light toys, balls and other objects, count paper money, take out and examine documents and other light objects that, under the influence of

the wind, may fly out onto the roadway and lead to children suddenly going out onto the roadway.

288. The column leader organizes the delivery of buses to the boarding area. Buses are delivered to the boarding (disembarking) area one at a time. The bus driver begins moving to the boarding (disembarking) area only after the departure of the next bus from this area, having completed the boarding (disembarking) of passengers.

289. The driver shall not leave the bus cabin when children are boarding or disembarking.

290. Children shall be boarded on the bus after the bus has come to a complete stop on the boarding platform under the guidance of accompanying persons and under the supervision of the driver (in the case of mass transportation, also under the supervision of the person responsible for organizing the transportation).

When a vehicle approaches, accompanying persons shall not allow children to run towards it or to crowd at the edge of the roadway.

291. Accompanying persons bring children to the boarding area in an organized manner (younger children – in pairs). Boarding takes place through the front door of the bus.

When boarding, personal belongings must fit in one hand of the child, and with the other hand, when climbing the steps into the cabin, he must hold onto the handrail.

292. When boarding, accompanying persons shall not allow children to:

1) go out onto the roadway;

2) push, fight;

3) enter the cabin with backpacks and bags on their shoulders (they must be removed before boarding to avoid the risk of losing balance, injuring the faces and eyes of other passengers upon entry);

4) block the passage and exits with personal belongings;

5) put heavy and unstable things on the top shelves.

293. The accompanying person seats the children as they enter the bus one by one, paying attention to the safe placement of hand baggage.

294. Hand baggage is placed on the bus in such a way as not to pose a threat to the safety of passengers and not to limit the driver's field of vision.

When placing hand baggage in the bus cabin, the following procedures shall be observed:

1) if there are shelves on the bus, then only light (weighing no more than 1 kg), unbreakable, without sharp protrusions and no more than 60 cm long objects and things are allowed to be placed on them;

2) things must be placed (fastened) on shelves in such a way as to prevent them from falling while the bus is moving.

295. After all children and hand baggage have been placed on the bus, in accordance with the requirements of these Rules, accompanying persons must:

1) count the children;

2) check that they have all taken their seats and placed their personal belongings in compliance with safety measures;

3) clarify with the driver the location of the first aid kit, fire extinguishers, and the procedure for their use, emergency hatches and how to open them, emergency door opening buttons and the procedure for their use, other safety measures determined by the characteristics of the vehicle, and instruct children;

4) inform the driver about the end of boarding and take their designated seats on the bus.

The driver shall be allowed to start moving the bus from the boarding (disembarking) point only after the accompanying person has informed the driver that boarding (disembarking) has been completed and the bus doors have been completely closed.

### **Section 8. Procedure for movement and stops (parking) of buses on the route**

296. When transporting children at night, fog lights are used in addition to low or high beam headlights.

297. When moving in a column, buses must move in a strictly defined order, maintaining a safe interval between buses (in accordance with paragraph 10 of Chapter 9 of the Traffic Regulations).

298. The column leader ensures the movement of the column with each driver observing the requirements of the Road Traffic Regulations and these Rules. When transporting children in two buses, the column leader shall be in the first bus; when transporting children in three or more buses, he/she shall be in the last bus.

299. The speed of movement when transporting children on one bus is selected by the driver depending on road, meteorological, and other conditions (in accordance with paragraph 1 of Chapter 10 of the Traffic Regulations), while the speed of the bus in all cases must not exceed 60 km/h.

When buses transporting children move in a column, the speed shall be determined by the traffic police officer accompanying the column, but in all cases, it does not exceed 40 km/h.

When driving a bus, the driver pays special attention to the smooth running of the bus and sudden braking.

The safety of the bus column passing through a railway crossing is ensured by the accompanying CAP officers.

300. When transporting children, the driver shall:

1) not deviate from the established bus route and not exceed the established speed limits;  
2) while driving, not get distracted from driving the bus (talk, eat, play loud music in the cabin);

3) not carry prohibited items, substances, and materials on the bus;

4) not drive onto dirt roads or travel along them (except in cases of transporting children to agricultural works and recreation areas, as well as during road repairs and reconstruction works).

301. While the bus is moving, accompanying persons must be at each door of the bus. If there is only one accompanying person on the bus, he or she must be at the front door of the bus.

Medical workers and the person responsible for organizing the transportation of children (in case of mass transportation) shall be on the last bus.

302. During the trip, accompanying persons shall not allow children to:

- 1) stand and walk around the salon;
- 2) lean against doors and windows;
- 3) place heavy and unstable personal items on the top shelves;
- 4) place hand baggage in the aisles and on areas near entrances (exits);
- 5) lean out of window openings;
- 6) throw garbage and other objects out of the windows;
- 7) distract the driver from driving the vehicle, except for messages about a situation threatening the health and life of passengers, aimed at preventing an accident;
- 8) use emergency equipment in situations that do not threaten the life and health of passengers;
- 9) open the doors;
- 10) fight, push, play active games;
- 11) smoke, lit matches, lighters;
- 12) drink alcoholic beverages, take narcotic, psychotropic, and toxic substances.

303. Accompanying persons shall ensure:

- 1) compliance with the rules of personal hygiene by all students while moving, at stops, during meals, and while sleeping;
- 2) the presence of a first aid kit in each group, equipped with a set of medications and dressings necessary to provide first aid;
- 3) constant monitoring of the condition of children, if necessary, providing first aid to the sick and injured;
- 4) if the trip lasts more than one day, full hot meals for children three times a day at stops in specialized public catering establishments (canteens, cafes);
- 5) upon arrival at overnight accommodation points, check the places provided to children in specialized institutions (hotels, campsites);
- 6) full daily night rest (sleep) of students of at least eight hours.

304. Throughout the entire route, children shall occupy only the seats allocated to them when they first board the bus. Changing from one seat to another while the bus is moving or after stops (parkings) without permission from the accompanying person shall be prohibited.

305. The windows (vents) in the bus cabin are closed. If it is necessary to ventilate the cabin and only with the permission of the accompanying person, the ceiling ventilation hatches shall be opened.

306. The timetable (timetable) of buses carrying out intercity and suburban transportation of children (including tourist and excursion buses) shall provide for 10-minute stops every 1.5-2 hours of travel and 30-minute stops every 4 hours of travel (the latter may be combined with a lunch break for the driver).

307. If necessary, related to ensuring the normal condition and health of the children being transported, the bus driver, at the direction of the accompanying person, shall make unscheduled stops along the route.

When choosing places for stopping and parking, the driver is guided by the requirements of paragraphs 1-7 of Chapter 12 of the Road Traffic Regulations. Places for boarding and disembarking children when the bus stops (parks), if possible, should not be located on sections of roads with heavy traffic. If it is impossible to meet the specified requirement, the hazard warning lights shall be turned on when children are boarding and disembarking from the bus.

When stopping (parking) at night, as well as in conditions of poor visibility, external lighting devices should be used in accordance with paragraph 3 of Chapter 19 of the Road Traffic Regulations.

308. Before each stop, the accompanying persons shall announce the time of the stop, remind the children of the need to observe safety measures, the inadmissibility of lagging behind the group, and the procedure to follow if the child falls behind.

309. Children are disembarked from the bus during stops through the front door. The accompanying persons shall be the first ones to leave the bus. During stops, the accompanying persons are located: one near the front of the bus, the other at the back of the bus, and they watch the children disembark and ensure that the children do not run out onto the roadway.

After the children return to the bus, the accompanying persons shall check that all children are in their seats and only then inform the driver about the possibility of continuing the trip.

310. The movement of the bus along the route shall be stopped in the following cases:

- 1) the occurrence of technical faults of the bus en route, the movement or operation of which is prohibited in accordance with the Traffic Regulations ;
- 2) changes in road, meteorological, and other conditions that threaten the safety of transportation (ice, fog, destruction of roads, accidents near the route);
- 3) the child receives an injury along the way, or suffers a sudden illness, bleeding, or fainting;
- 4) deterioration of the driver's health.

311. In the event of a forced stop of the bus caused by a technical malfunction, the driver shall:

stop the bus in such a way as not to interfere with the movement of other vehicles, turn on the hazard warning lights, and place an emergency stop sign behind the bus, at a distance of at least 15 meters from the bus in a populated area and 30 meters outside a populated area;

remove children from the bus, while observing all the requirements of these Rules, and take them to a safe place under the supervision of accompanying persons until further movement is possible.

312. If a child starts vomiting, the accompanying person must signal the bus driver to stop, determine the cause if possible (motion sickness or food poisoning), and take appropriate first aid measures. In case of food poisoning - gastric lavage, in case of motion sickness - give mint tablets, move the child to a seat in the front of the cabin, and provide a plastic bag to collect vomit. If the child's health does not improve, present the sick person to the nearest stop where there is a medical facility for medical assistance.

313. If a child receives an injury, sudden illness, bleeding, or fainting while traveling, the bus driver, group leader, and accompanying persons shall immediately take measures to deliver the child to the nearest medical center (institution, hospital) to provide the child with qualified medical care.

314. In all cases of forced cessation of traffic en route, information about the forced cessation of traffic shall be communicated to the carrier, who takes all measures within his/her power to ensure the continued performance of the transportation (replacement or repair of the bus, replacement of the driver), and in cases of forced stops in traffic due to road and weather conditions, to ensure comfortable and safe waiting conditions for passengers.

315. In the event of a traffic accident, the driver and accompanying persons must immediately evacuate children from the vehicle without removing their personal belongings.

316. In the event of a fire in a vehicle, accompanying persons shall:

- 1) signal the driver about the fire;
- 2) before stopping the vehicle, move the children as far away from the source of the fire as possible and begin extinguishing it with the fire extinguisher located in the passenger compartment and available means;
- 3) after stopping, immediately evacuate children and all passengers without personal belongings to a safe distance that will prevent injury in the event of an explosion of the vehicle.

317. After evacuating children from a vehicle in the event of a traffic accident or fire, the accompanying persons and the driver shall:

- 1) provide first medical aid to victims and deliver them to the nearest medical facility;
- 2) take measures to call the CAP officers to the scene of a traffic accident or fire and, if necessary, an ambulance, rescuers, and fire service specialists;
- 3) gather uninjured children in a place where their safety is not in danger, calm them down, and, if necessary, ensure that children with poor health, cardiovascular or other diseases, the exacerbation of which leads to stress, take medications prescribed by the doctor;

4) after the fire has been extinguished, and also if there is no danger at the scene of the road traffic accident, in agreement with the CAP employees, using the efforts of group leaders and adult escorts, if possible without involving children, collect personal belongings and distribute them to children;

5) determine the possibilities and route for further transportation of children;

6) if necessary, contact the CAP officers who have arrived at the scene with a request for assistance in organizing the transportation of children;

7) report the incident and the condition of the children to the customer's administration by telephone, and with its help ensure prompt notification of the legal representatives of the children sent to medical institutions about their location and condition, as well as the legal representatives of the uninjured children about their location and the further route of the group.

### **Section 9. Arrival at the final destination and disembarking children**

318. Upon arrival at the final destination, buses shall be parked in designated parking areas, from where they approach the disembarkation point one by one.

319. When disembarking, accompanying persons shall not allow children to:

1) push and fight moving towards the door;

2) jump down the steps;

3) walk around the vehicle from the roadway and go out onto it;

4) organize active games near the roadway.

When getting off the bus, each child shall carry personal belongings (bags, packages) with one hand, and hold onto the handrail with the other when going down the steps. Students should take backpacks and bags worn over the shoulder off their shoulders and take them in their hands so as not to lose their balance and not injure other passengers.

320. After disembarking, accompanying persons shall:

1) count the children who have arrived at their destination;

2) accompany them in an organized manner from the disembarking point and bus parking areas;

3) when the group moves from the disembarking point on foot, ensure that they comply with the requirements of the Road Traffic Regulations for pedestrians.

321. When carrying out intercity and suburban transportation of children, the bus driver (or the senior member of the column) upon arrival at the final destination of the route shall inform the carrier of this.

In the absence of such a message within one hour after the time established by the timetable for arrival at the final destination of the route, the carrier shall take measures to establish the location of the bus (buses).

322. If there are any comments (deficiencies) regarding the organization of road traffic, the condition of roads, streets, railway crossings, ferry crossings, their arrangement, threatening road safety, the driver shall inform the carrier's dispatcher.

## **Section 10. Transportation of children by public transport**

323. When organised groups of children travel by public transport, in addition to the safety measures listed above, accompanying persons shall ensure compliance with a number of additional requirements:

- 1) use only route buses, trolleybuses, minibuses (route taxis) specially designed for the transportation of people, do not use passing vehicles that are not included in the route, for which there are no permits for the transportation of people or whose drivers are not allowed to carry out such transportation;
- 2) before the start of the trip, inform the children of its route, indicate the route numbers of the vehicles that the group will follow, the names of stops (bus stations), transfers, if any are planned during the trip, and the final destination;
- 3) exchange mobile phone numbers with the children and determine the course of action for the student who lags behind the main group;
- 4) remind the pedestrians and passengers of the duties established by the Road Traffic Regulations, safety measures when waiting for a vehicle at stops (bus stations), boarding, crossing, and disembarking;
- 5) ensure that children do not interfere with passengers disembarking from public transport before boarding it;
- 6) when boarding a public transport vehicle, ensure that children are safely placed in the passenger compartment and that they comply with safety measures and rules of conduct;
- 7) before boarding children with baggage on an intercity bus, organize the check-in of general and personal large-sized and other items that clutter the passenger compartment in the baggage compartment;
- 8) warn children in advance about approaching stops (bus stations) where children may exit the vehicle, and where the group will need to disembark;
- 9) after stops where children exit the vehicle, as well as after exiting the vehicle to change trains, check the composition of the group, making sure that none of the children are left behind.

## **Chapter 13. Requirements for the sanitary condition, external design, and equipment of buses, trolleybuses, minibuses**

Footnote. The title of Chapter 13 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

324. Buses and minibuses used for the automobile transportation of passengers and baggage must comply with the requirements of national standards, and:

- 1) on regular urban and suburban automobile transportation routes, the use of city buses (class I) with at least two passenger doors, minibuses, and intercity buses (class II) on regular suburban automobile transportation routes is permitted;

2) on routes of regular intercity, interregional, and international automobile transportation, intercity buses (class II) or long-distance buses (class III) must be used. If the length of these routes is up to 300 km on roads of national importance, it is allowed to use minibuses;

3) buses and minibuses used on routes for the automobile transportation of passengers and baggage are equipped with satellite navigation equipment, providing real-time information about the current location of the vehicle to the transportation organizer, and in the case of international and interregional transportation – to the dispatch system.

Footnote. Paragraph 324 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 27.04.2021 (for the procedure of entry into force, see paragraph 4 ).

324-1. Irregular and regular transportation of passengers and baggage shall be carried out in compliance with the requirements of subparagraph 3) of paragraph 324 of these Rules.

Footnote. The rules have been supplemented by Paragraph 324-1 in accordance with the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 27.04.2021 № 198 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

325. Buses and minibuses used for the transportation of passengers and baggage on regular and irregular intercity and international automobile routes over 300 km on roads of national importance must have soft seats with reclining backs.

This requirement shall not apply to inter-district (intercity intra-regional) transportation, the route of which runs along mountain roads with serpentine and small turning radii or a ferry crossing.

326. If the route is longer than 500 km, a replacement driver must be present in the bus cabin, with a separate seat provided for him.

Footnote. Paragraph 326 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 ( shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

327. Buses used on mountain routes shall be equipped with front fog lights and auxiliary reversing lights, and the tread depth of the tires must be at least 3.0 mm.

328. Buses, minibuses, trolleybuses shall be equipped with:

- 1) a first aid kit (for transport) with the necessary set of medicines and medical supplies;
- 2) emergency stop sign;
- 3) serviceable fire extinguishing equipment;

4) appropriate devices for emergency opening of emergency hatches and information signs for them, doors, windows, and removal of glass in the event of a road traffic accident;

- 5) anti-roll devices.

329. Buses, minibuses, and trolleybuses used for the automobile transportation of passengers and baggage must have:

1) passenger compartment doors and emergency hatches that open and close without any hindrance. Doors must not have sharp or protrusions that are far from their surface;

2) a roof, emergency hatches, and windows which, when closed, completely prevent precipitation from entering the driver's cabin and passenger compartment;

3) securely fastened handrails and seats;

4) clean and without tears upholstery of seats and backs of passenger seats;

5) level footrests and interior floor, without protruding or loose parts.

The interior floor covering is made of solid material without any breaks;

6) transparent window glass, cleared of dust, dirt, paint and other objects that reduce visibility through it;

7) a passenger compartment, heated in cold weather and ventilated in hot weather, not cluttered with tools and spare parts.

Footnote. Paragraph 329 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

330. Wet cleaning of the interiors of buses, minibuses, and trolleybuses used for regular automobile transportation of passengers and baggage shall be carried out at least once per shift, and as they become dirty, using detergents and disinfectants.

External body wash shall be carried out after the end of the shift.

331. Buses and minibuses used on intercity, interregional, and international automobile transportation routes for passengers and baggage must have baggage compartments outside the bus cabin.

332. Buses used for the following purposes must be equipped with tachographs:

1) international automobile transportation of passengers and baggage;

2) intercity and interregional regular automobile transportation of passengers and baggage

;

3) intercity, interregional, interdistrict (intercity, intraregional) irregular automobile transportation of passengers and baggage.

333. In the passenger compartment of buses, minibuses, and trolleybuses, near the driver's cabin (seat), information is located containing:

1) full name of the carrier;

2) contact telephone numbers of the carrier and transportation organizer;

3) telephone numbers of the CAP, transport control, and medical service;

4) a copy of the route map;

5) information about the cost of travel.

For regular routes (except city routes), a table of fares and baggage allowances depending on the distance of the trip is provided;

6) the amount of the fine for unpaid travel and/or baggage;

7) rights and obligations of passengers.

Buses, minibuses, and trolleybuses used for regular urban (rural) automobile transportation of passengers and baggage must be equipped with a loudspeaker system, and in the case of an automated control system (hereinafter referred to as ACS), a device for monitoring the operation of the line.

For irregular automobile transportation of passengers and baggage, the provisions of subparagraphs 4), 5) and 6) of this paragraph shall not apply.

334. On the front and rear sides of buses and minibuses used for regular urban and suburban automobile transportation of passengers and baggage, stencils indicating the route number shall be installed.

The route number is drawn in black with a font height of at least 120 mm on a light yellow background. In the case of express transportation, the inscription "Express" in red with a font height of at least 60 mm is drawn on the stencil under the route number.

335. On the right side of buses, minibuses and trolleybuses used on urban (rural) routes for regular automobile transportation of passengers and baggage, near one of the passenger doors of the cabin, a stencil with the number and a brief description of the route (names of intermediate and final stops, main streets along which the route passes, socially significant places) in the state and Russian languages is placed.

336. Buses and minibuses on intercity, interregional, and international routes are decorated with a front and side (on the right side) stencil indicating the initial, final, and major intermediate points of travel in the state and Russian languages, and, if necessary, in other languages.

337. Front and rear stencils are illuminated at night.

338. Stencils with the inscription "Chartered" shall be installed on the front and rear sides of vehicles used for the transportation of passengers and baggage by charter buses, minibuses, and cars.

The inscription is written in black with a font height of at least 120 mm and placed in a rectangular frame.

339. In the front part of the passenger compartment of buses and trolleybuses used for regular automobile transportation of passengers and baggage, seats shall be provided for persons with disabilities, pensioners, pregnant women, and passengers with preschool children. Next to these seats there is an information board indicating their purpose.

Footnote. Paragraph 339 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 22.09.2022 № 521 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

340. Taxi vehicles shall be equipped with an identification mark located on the roof and clearly visible from a distance of up to 500 m. The identification mark has the inscription "T" (taxi) and/or a characteristic checkered belt and is illuminated at night.

341. The taxi is externally decorated in a single color scheme by applying a belt consisting of black and/or yellow squares arranged in a checkerboard pattern, no less than 10 and no more than 14 centimeters high, along the entire length of the sides of the passenger car at one level, the body color of which is determined by the taxi carrier itself.

Footnote. Paragraph 341 is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

342. Is excluded by the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

343. A driver's identification card with a photograph indicating the surname, first name, patronymic (if any), shall be placed inside the taxi in clear view of passengers along with an information board displaying the official name of the carrier, its address, and telephone number.

Footnote. Paragraph 343 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication ).

Chapter 14. Requirements for bus stations, bus terminals, passenger service points, and the procedure for their operation

Footnote. The title of Chapter 14 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

### **Section 1. General provisions**

344. The local executive body of the region (city of republican significance, capital) shall receive notifications about the commencement or termination of the activities of bus stations, bus terminals, and passengers service points.

An individual or legal entity shall submit a notification on the commencement or termination of the activities of bus stations, bus terminals and passenger service points in electronic or paper form in accordance with the order of the Minister of National Economy of the Republic of Kazakhstan dated January 6, 2015 № 4 "On approval of notification forms and Rules for the acceptance of notifications by government agencies, as well as on determining government agencies that accept notifications" (registered in the Register of State Registration of Regulatory Legal Acts under № 10194).

Footnote. Paragraph 344 is in the wording of the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.05.2016 № 450 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

345. The operating hours of bus stations, bus terminals, and passenger service points shall be determined in agreement with local executive bodies of the region (city of republican significance, capital) taking into account contractual relations with carriers carrying out regular automobile transportation of passengers and baggage.

346. Bus stations shall be located on an area of at least five thousand square meters.

347. Bus stations shall be located on an area of at least two and a half thousand square meters.

348. Bus stations and bus terminals shall perform the following main functions:

- 1) organization of sales of travel documents (tickets);
- 2) organizing compliance with the timetable for buses and minibuses on routes;
- 3) organizing the safe boarding and disembarking of passengers, loading and unloading of baggage;

- 4) providing measures to ensure safety in the transportation of passengers, conducting pre-trip and post-trip medical examinations of drivers, and monitoring the technical condition of buses and minibuses, if it is not possible for carriers to perform this function;

- 5) information support for passengers;

- 6) organization of storage of baggage and hand baggage;

- 7) providing passengers with conditions for waiting for the start of the trip;

- 8) informing bus stations and bus terminals of the existing route network about the availability of free or vacant seats on buses (minibuses), as well as about changes in the timetable or the time of advancement (lag) of buses from the timetable, cancellation or introduction of additional routes not provided for in the timetable, the dispatch of additional buses;

- 9) monthly, no later than the 5th day of the following month, informing route organizers ( issuers of permits or Certificates ) about the procedure for servicing and disruptions to timetables (timetables) of movement by carriers carrying out regular automobile transportation of passengers and baggage, as well as for conducting an analysis of routes, information on the number of additional flights sent in accordance with the instruction on the performance of flights on regular international, interregional routes, in the form according to Appendix 13 to these Rules.

349. The administration of passenger service points shall perform the following main functions:

- 1) organization of sales of travel documents (tickets);

- 2) organizing the safe boarding and disembarking of passengers, loading and unloading of baggage;

- 3) information support for passengers;

- 4) providing passengers with conditions for waiting for the start of the trip.

350. Bus stations and bus terminals shall include:

- 1) information support;

- 2) a parking area for buses and minibuses;
- 3) waiting room(s) for passengers;
- 4) a cash desk (cash desks) for the sale, including advance sale, of travel documents (tickets);
- 5) baggage storage room(s);
- 6) control points;
- 7) sanitary and utility rooms for staff and passengers;
- 8) service rooms for drivers to rest.

Additional requirement for bus stations:

- 1) information desk;
- 2) public catering outlet;
- 3) mother and child's room;
- 4) posts for inspection of buses and minibuses;
- 5) public order protection point;
- 6) a medical aid station and a pharmacy kiosk;
- 7) wireless Internet access points;
- 8) video surveillance at passengers boarding and disembarking points, passengers waiting rooms, bus and minibus parking areas;
- 9) a room for performing religious rites.

Additional requirements for bus stations specified in the List of transport Infrastructural facilities where inspections are carried out, approved by order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated April 18, 2022 № 213 (registered in the Register of state registration of regulatory legal acts under № 27649):

- 1) stationary metal detector;
- 2) portable (hand-held) devices;
- 3) X-ray television installation;
- 4) equipment for detecting explosives, narcotics, and hazardous chemicals.

Footnote. Paragraph 350 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2022 № 760 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

351. The following is provided at bus stations and bus terminals:

- 1) adaptation of buildings, entrances to buildings, staircases, and circulation routes inside buildings for the movement of persons using wheelchairs;
- 2) equipment with information signaling devices and communication equipment accessible to persons with hearing and vision disabilities;
- 3) the availability of a wheelchair on duty to serve persons with disabilities with musculoskeletal disorders and other low-mobility groups of the population;
- 4) provision of places for persons using wheelchairs in the general waiting room;
- 5) equipping public toilets with cabins for persons using wheelchairs;

- 6) equipping specialized ticket offices to serve persons using wheelchairs;
- 7) installation of specialized payphones (telephones) for persons using wheelchairs;
- 8) allocation of free parking spaces for parking vehicles of persons with disabilities, with the installation of special road signs that are not occupied by other vehicles.

With the number of parking spaces:

up to ten inclusive - one parking space is allocated for a special vehicle of a person with disabilities;

more than ten - not less than ten percent for parking a special vehicle for a person with disabilities from the total number of parking spaces.

When calculating the number of parking spaces as a fractional value of 0.5 or more, such a value is rounded to whole units.

**Footnote. Paragraph 351 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 22.09.2022 № 521 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

351-1. Compliance with the requirements of subparagraph 2) of paragraph 351 of these Rules shall be ensured at passenger service points.

**Footnote. The rules have been supplemented by paragraph 351-1 in accordance with the order of the Acting Minister for Investments and Development of the Republic of Kazakhstan dated 28.01.2016 № 115 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).**

351-2. At bus stations and bus terminals, the operation of epidemiologically significant facilities shall be permitted if there is a sanitary and epidemiological conclusion issued in accordance with Articles 19 , 20 and 24 of the Code of the Republic of Kazakhstan dated July 7, 2020 "On Public Health and the Healthcare System" or a notification on the commencement of activities.

**Footnote. The Rules have been supplemented by paragraph 351-2 in accordance with the order of the Minister for Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication); is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 27.04.2021 № 198 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

352. Passengers service points shall include:

- 1) a platform for the safe boarding and disembarking of passengers, loading and unloading of baggage;
- 2) a parking area for buses;
- 3) a place for selling travel documents (tickets) and baggage receipts;
- 4) a structure for protecting passengers from various weather conditions.

353. When organizing the operation of a storage room, the following requirements shall be observed:

- 1) minimal time spent on handing over and receiving baggage in a manual storage room;
- 2) ensuring the safety of the baggage handed over for storage, keeping the storage room dry and clean, maintaining a constant room temperature with sufficient natural or forced exhaust ventilation;
- 3) the operating window of a non-automated storage room through which baggage is received and issued is located with its lower part no higher than 70 cm from the floor, with a table installed on the outside of the window for preparing baggage for check-in;
- 4) signs with the operating hours of the storage room, the procedure and conditions for accepting baggage for storage, the storage periods, and cost are posted at the operating window;
- 5) baggage is accepted for storage regardless of the presence of travel documents.

354. Drivers of buses and minibuses working on regular intercity and interregional passenger and baggage transportation routes, in cases where, according to the conditions of their work and rest regime, they are to rest not at their place of permanent residence, shall be provided with specially equipped rooms for rest (sleep) at bus stations.

355. Drivers' rest rooms must have a shower with cold and hot water, blackout curtains to ensure rest during the day. The rooms must be able to store drivers' valuables, proceeds from sold tickets, as well as travel document forms (tickets) and baggage receipts.

356. Mother and child's rooms shall be set up at bus stations to serve passengers with children under 5 years old, pregnant women, and persons with disabilities using wheelchairs. The size and composition of the premises, as well as the number of service personnel, shall correspond to the volume of work at the bus station.

Footnote. Paragraph 356 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 22.09.2022 № 521 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

357. At bus stations with a passenger flow of over 1,000 people per day, the mother and child's room shall include:

- 1) a room with beds for children and accompanying adults to rest, a place for changing children, a closet for storing clothes and things;
- 2) a room for preparing and eating food with a refrigerator and an electric kettle;
- 3) a toilet room with a washbasin and a place to store cleaning equipment, an electric hand dryer or a disposable towel, and a cabinet for drying children's clothes.

358. The mother and child's room accepts passengers with children and pregnant women both for a short stay - feeding, changing diapers, and for a short rest while waiting for the bus to depart, using beds for sleeping.

359. Passengers with children and pregnant women shall be given the opportunity to purchase travel documents (tickets) through the person on duty in the mother and child's room without charging a fee for these services.

360. Bus stations, bus terminals and passenger service points shall serve carriers that carry out regular international, intercity, interregional, interdistrict, intradistrict and suburban automobile transportation of passengers and baggage on the basis of contracts concluded between carriers and the administration of bus stations, bus terminals and passenger service points in accordance with paragraph 4 of Article 21 of the Law of the Republic of Kazakhstan "On Automobile Transport".

Service of carriers carrying out regular automobile transportation of passengers and baggage shall be permitted upon presentation of a permit or certificate, a route plan and a timetable of travel along it, tariffs for the transportation of passengers and baggage for work on the relevant route, technical inspection diagnostic cards valid for the current period, contracts for compulsory insurance of civil liability of vehicle owners, contracts for compulsory insurance of civil liability of the carrier to passengers.

Bus stations, bus terminals and passenger service points shall enter into contracts with carriers of passengers and baggage permitted to carry out this type of activity, in accordance with these Rules.

The contract shall be concluded within ten calendar days from the date of submission of the permitting documents specified in part three of this paragraph by the carriers to the bus station, bus terminal, and passenger service point for the period of validity of the permitting documents.

Footnote. Paragraph 360 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2022 № 760 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

361. Revocation of permits from a carrier shall be grounds for termination of the contract with bus stations, bus terminals, and passenger service points.

362. In cases of increased traffic volume on certain regular routes, bus stations and bus terminals organize the dispatch of additional buses and minibuses from the carrier that services the given route at the previous time.

In case of a written refusal from this carrier, the administration of the bus station or bus terminals attracts buses and minibuses from other carriers according to the following criteria:

- 1) working on regular passenger bus routes;
- 2) having buses and minibuses of at least the class of buses and minibuses of the carrier serving the given route.

When sending additional buses and minibuses of other carriers, permission to perform an additional trip is granted by a mark, sealed with the bus station or bus station seal, in the waybill about the performance of an additional trip.

In cases of periodic increases in the volume of transportation (seasonal, evening, and others), bus stations, bus terminals, passenger service points, and carriers shall submit proposals to local executive bodies of the regions on the organization of regular routes.

363. Wet cleaning of bus stations and bus terminals shall be carried out at least twice a day, and as they become dirty, using detergents and disinfectants.

364. Wet cleaning of passenger service areas shall be carried out at least once a day, and as they become dirty, using detergents and disinfectants.

365. In peasant and other settlements with a population of less than 50 people, where there are no bus stations, bus terminals or passenger service points, it is permitted to open cash desks for the sale of travel documents (tickets) and baggage receipts for travel on regular routes for the transportation of passengers and baggage in international, interregional, intraregional and suburban communications.

366. Bus stations, bus terminals, and passenger service points shall cease their activities by decision of the local executive body:

if they do not comply with the requirements of paragraphs 350, 351, and 352 of these Rules;

in case of improper performance of the main functions provided for in paragraphs 348 and 349 of these Rules;

if their services do not comply with the requirements of the national standard ST RK 2271 -2020 “Services of bus stations, bus terminals and passenger service points”.

Footnote. Paragraph 366 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

## **Section 2. Information support for passengers**

367. At bus stations, bus terminals, and passenger service points, the work of a reference and information service is organized, designed to provide passengers with clear, comprehensive, and timely information on issues of bus traffic, travel conditions, baggage transportation, and the services provided.

368. Information support for passengers shall be provided by means of visual information, loudspeaker communication, and oral information.

369. Visual information must be clearly visible at any time of day and be extremely clear and comprehensive.

In this case, if the bus station, bus terminal, passenger service point, or ticket office does not operate around the clock, the following information shall be posted outside:

1) the timetable of buses and minibuses on routes passing through this bus station, bus terminal, or ticket office;

2) opening hours of the bus station, bus terminal, passenger service point, and ticket office

370. The timetable of buses and minibuses contains the following data:

1) route number;

2) name of routes;

- 3) departure time of the bus, minibus;
- 4) time of arrival at the final destination;
- 5) time of arrival at a given bus station, bus terminal, passenger service point, and parking time (for transit routes).

371. Visual information at cash registers contains the following:

- 1) cash register number;
- 2) cash desk specialization;
- 3) operating mode;
- 4) a list of categories of passengers purchasing tickets out of turn;
- 5) conditions for preferential travel for certain categories of passengers;
- 6) cashier's surname.

372. Information to passengers via loudspeaker communication shall be organized through the bus station's broadcasting network.

373. The mandatory list of information transmitted via loudspeaker communication includes the following information:

- 1) arrival time of buses, minibuses;
- 2) the start time of boarding the bus or minibus (15 minutes before departure) and the departure time of the bus or minibus (5 minutes before departure);
- 3) introduction of additional flights and sale of travel documents (tickets) for them;
- 4) on reducing (increasing) the parking time of buses and minibuses in transit;
- 5) the procedure for receiving, storing, and issuing baggage;
- 6) a list of basic services provided to passengers.

Information about the list of basic services provided to passengers shall be transmitted in the intervals between announcements about the arrival and departure of buses and minibuses. Each announcement is repeated in the state and Russian languages.

374 Oral information is provided to passengers by an information desk informant. The information desk provides:

- 1) a clearly visible sign "Information Bureau" in the state and Russian languages, indicating its working hours and the name of the informant;
- 2) the timetable of buses and minibuses, indicating the time of their departure from the given bus station, bus terminal, arrival at the final destination, and the time of arrival of all buses and minibuses at the given bus station, bus terminal;
- 3) timetables for buses and minibuses at bus stations and bus terminals in other regions with which the given bus station has direct bus service;
- 4) a table of the cost of travel and baggage transportation on all routes served by a given bus station.

375. The mandatory list of information provided by the bus station and bus terminal shall include:

- 1) departure and arrival times of buses and minibuses at a given bus station;

2) the time of arrival and parking of all buses and minibuses departing from this bus station at all stopping points on the route (only for the bus station);

3) types and brands of buses and minibuses sent on timetabled trips;

4) the timetable of buses and minibuses on the routes of the region, as well as on the routes of bus stations and bus terminals of other regions with which the given bus station is connected by bus service;

5) cost of travel and baggage transportation;

6) the procedure for reissuing travel documents (tickets) for another flight, as well as the procedure for refunding the cost of travel and baggage in cases of cancelled trips;

376. Before the initial departure of a bus or minibus on intercity, interregional, and international routes, passengers in the cabin must be informed verbally or by means of an audio or video recording in the state and Russian languages about the following:

1) carrier;

2) the name of the route;

3) travel distance in kilometers;

4) travel time;

5) intermediate stops;

6) restrictions on the movement of buses or minibuses;

7) behavior in emergency situations;

8) additional service.

### **Section 3. Organization of dispatch management of bus traffic**

377. Dispatch management is the management of traffic, continuous monitoring of compliance with the timetable and operational regulation to ensure the smooth and regular movement of buses, minibuses, and trolleybuses along routes, as well as coordination in the technological process of passenger transportation by all types of transport.

378. Dispatch management shall be carried out by dispatch services.

379. The main functions of the dispatch service shall be:

1) monitoring the departure and timely arrival of buses and minibuses at final and intermediate points of the route;

2) monitoring and regulation of the movement of buses and minibuses along routes;

3) informing carriers, passengers, and dispatch services of other bus stations and bus terminals about complications in travel along the route, including restrictions or prohibitions on movement related to weather, climate, or other conditions on the road;

4) instructing drivers on the specifics of driving on the route, including those related to weather, climate, or other road conditions;

5) accommodation of passengers in the event of restrictions or prohibitions on movement along the route due to weather, climate, or other road conditions;

6) informing road authorities, the CAP, and emergency response agencies about complications in travel along the route, including restrictions or impossibility of movement due to weather, climate, or other conditions on the road, and the untimely arrival of buses and minibuses due to this;

7) monitoring the timely delivery of buses and minibuses for boarding passengers and loading baggage at the established time and in proper sanitary condition;

8) monitoring the completion of pre-trip and post-trip medical examinations and technical inspections of buses and minibuses by drivers (availability of documentary confirmation of their completion by the relevant services of the bus station, bus terminal, or carrier);

9) informing dispatch services of other bus stations and bus terminals about the availability of free or vacant seats on buses and minibuses, as well as changes in the timetable or the time of advancement (lag) of buses and minibuses from the timetable, cancellation or introduction of additional routes not provided for in the timetable, the dispatch of an additional bus and minibus;

10) preparation of travel documentation with a note on the departure time of buses and minibuses, sealed with the seal of the bus station and bus terminal, as well as maintaining a dispatch log;

11) issuing to the driver on international routes a list of passengers, sealed with the seal of the bus station and bus terminal;

12) monitoring the availability of permits (Certificate or Permit, route map, waybill) for drivers to carry passengers on a specific route;

13) placing a mark on the waybill in the Unified System for Managing Transport Documents in compliance with the requirement provided for in part two of paragraph 200 of these Rules.

Footnote. Paragraph 379 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 27.04.2021 № 198 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

380. In cases of deviation of the movement of buses and minibuses from the timetable, operational regulation of their movement shall be carried out. Operational regulation includes the following actions:

1) if the bus or minibus is late:

the parking time of a late bus or minibus is reduced by no more than one-third of the timetabled parking time (parking time is not reduced to five minutes). Passengers of the bus are warned about the reduction in parking time;

in case of a significant delay at the final destination of the route, as a result of which the timely delivery of passengers and the departure of the bus or minibus on the return trip are not ensured, the vehicle shall be replaced by a reserve bus or minibus;

an increase in the speed of movement, but not more than the speed established by the traffic regulations and the corresponding road signs along the route, in cases where the delay

of a bus or minibus is less than ten to fifteen percent of the established timetable duration of movement on this route. At the same time, an increase in speed should not reduce traffic safety and is not allowed on routes classified as mountainous, and in cases of complications of movement along the route related to weather, climate, or other conditions on the road;

2) if the bus or minibus is ahead of timetable, it is delayed until the departure time indicated in the timetable;

3) in case of flight disruption:

replacement of a non-arriving bus or minibus with a reserve bus or minibus of the carrier;

two flights on the same route are combined into one, provided that all passengers are provided with seats in the cabin;

implementation of replacement of a bus or minibus of the same route on an earlier timetable (in place of one that did not arrive or that left the route due to a technical fault) by reducing the time of its inter-trip downtime with the subsequent introduction of a reserve bus or minibus.

381. If the departure of a bus or minibus is more than twenty minutes late, the dispatcher shall inform the next dispatch point along the route, and if there is no bus or minibus, all points along the route.

The dispatcher informs the final and intermediate points of the route about the cancellation of the flight, the departure of a bus or minibus not included in the timetable, or the upcoming departure of an additional flight, indicating the exact departure time and estimated arrival time.

382. When sending a bus or minibus on a trip, the dispatcher monitors whether the driver has undergone a pre-trip and post-trip medical examination, as well as whether the bus or minibus has undergone a pre-trip technical inspection (the presence of documentary confirmation of their implementation by the relevant services of the bus station, bus terminal or carrier), about which a corresponding note shall be made in the waybill.

383. Buses and minibuses that have not passed the pre-trip (pre-shift) technical inspection, as well as drivers who have not passed the pre-trip and post-trip medical examination or who do not comply with the work and rest regime established by the Rules for the organization of work and rest for drivers, shall not be sent on a trip.

384. In the event of a bus or minibus not arriving on timetable during difficult meteorological conditions on the route, the dispatcher shall take measures to identify the reasons for the delay of the bus or minibus and shall report this to the central dispatch service point and the carrier servicing the route in order to provide, if necessary, technical assistance to the bus or minibus and to deliver passengers to their destinations.

385. Dispatch services of bus stations, bus terminals, and carriers, by contract, receive information via communication channels in real time on the process of movement of buses and minibuses from dispatch system operators.

## **Section 4. Organization of work of dispatch points**

386. The dispatch room of bus stations and bus terminals must be isolated from the operating (ticket) hall and have a service exit to the passenger boarding and disembarking points.

387. The dispatcher's workstation is located to monitor the boarding areas, arrival and departure of buses and minibuses, and is equipped with a special control panel for information signs and a loudspeaker system, as well as internal technological communications with the administration of the bus station, bus station, ticket offices, information desk and the central point of the dispatch service.

388. The dispatcher's workstation is equipped with telephone or electronic communication (radio communication) with other dispatch points of the serviced route network.

## **Chapter 15. Requirements for the design and maintenance of passengers' boarding and disembarking points on regular international and domestic transportation routes, as well as passengers' pick-up and drop-off points for taxi transportation**

**Footnote.** The title of Chapter 15 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

## **Section 1. Requirements for the design and maintenance of passengers' boarding and disembarking points**

389. Passenger boarding and disembarking points shall be equipped with:

- 1) awnings;
- 2) lighting that ensures boarding and disembarking from buses and minibuses, handing over and receiving baggage, and reading information at night;
- 3) signs indicating boarding areas for buses and minibuses with the boarding area number indicated;
- 4) sound speakers to alert passengers;
- 5) fencing of landing areas from the roadway;
- 6) ramps for access by passengers with disabilities to boarding and disembarking areas;
- 7) urns.

**Footnote.** Paragraph 389 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 22.09.2022 № 521 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

390. Passengers boarding and disembarking points shall be marked with curbs and raised at least 22 cm above the roadway level.

391. When developing a traffic plan for buses and minibuses on the territory of a bus station, the following shall be provided:

- 1) use only right turns when entering and exiting;
- 2) equipping a bus turnaround point on adjacent streets;
- 3) placing the bus and minibus at the landing area for boarding and disembarking passengers only on the right side;
- 4) minimal maneuvering when presenting a bus or minibus for boarding;
- 5) preventing the intersection of bus and minibus traffic lines with passenger traffic lines.

392. To ensure safety measures when maneuvering buses and minibuses on the territory of a bus station and bus depot at night, not only the passengers' boarding and disembarking points are illuminated, but also the entire territory of the bus station and bus depot, and fences are installed separating the sidewalks and passengers' boarding and disembarking points from the roadway.

393. The time for a bus or minibus to arrive for boarding depends on the frequency of departures of buses and minibuses and the availability of boarding points and is established by the technological process of the bus station, bus station at least 15 minutes before the departure of the bus or minibus on a timetabled trip for intercity buses and 10 minutes for suburban buses and minibuses.

## **Section 2. Taxi stands**

394. Local executive bodies of districts, cities of regional significance, cities of republican significance and the capital shall ensure the organization and equipment of taxi stands at airports, train stations, stationary trade facilities of categories 1 and 2, trade markets, theaters, circuses, cinemas, cultural and leisure organizations (parks of culture and recreation), as well as squares, avenues, streets, and neighborhoods.

Footnote. Paragraph 394 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

395. Taxi stands are separated from other vehicle stands by special road marking lines or barriers and are designated by a road sign 5-14 "Passenger taxi stand", established by local executive bodies in contract with the CAP.

Footnote. Paragraph 395 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

396. Taxi stands are illuminated at night.

397. Parking of other vehicles at the taxi stand is not permitted.

## Chapter 16. Requirements for taxi information and dispatch services

Footnote. The title of Chapter 16 is in the wording of the order of the Acting Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 30.12.2020 № 694 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

398. The taxi information and dispatch service carries out continuous monitoring of compliance with orders for the delivery of taxis at the time specified in the order, as well as coordination of the technological process of taxi transportation.

399. Is excluded by the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication).

400. The main functions of the taxi information and dispatch service created by the taxi carrier shall be:

1) accepting orders for taxi services from individuals and legal entities via available means of communication and distributing orders between taxi drivers;

2) informing the passenger who ordered the taxi of the number of the vehicle being sent, the cost of the order, and the time of delivery;

3) tracking the departure and timely arrival of taxis according to orders;

400-1. Under the information and dispatch service contract, the taxi information and dispatch service provides customer orders to taxi carriers or directly to taxi drivers.

Footnote. The rules have been supplemented by Paragraph 400-1 in accordance with the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 25.08.2023 № 602 (shall enter into force on 01.01.2025).

401. A taxi information and dispatch service created by another person who is not a taxi carrier shall conclude a contract on information and dispatch services with taxi carriers included in the register of individuals engaged in activities to provide services or perform work using Internet platforms and (or) mobile applications for platform employment, individual entrepreneurs and legal entities that have submitted a notice of commencement of activity as a taxi carrier.

Information about individuals engaged in activities related to the provision of services or performance of work using Internet platforms and/or mobile applications of platform employment, individual entrepreneurs, and legal entities that have submitted a notification on commencement of activities as a taxi carrier, shall be posted in the state electronic register of permits and notifications.

Footnote. Paragraph 401 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 25.08.2023 № 602 (shall enter into force on 01.01.2025).

401-1. Individuals engaged in the provision of services or performance of works using Internet platforms and/or mobile applications of platform employment provide services for the transportation of passengers and baggage by taxi under a vehicle lease contract.

Under a vehicle lease contract, an individual entrepreneur or legal entity included in the register of individuals engaged in the provision of services or performance of work using Internet platforms and (or) mobile applications for platform employment, individual entrepreneurs and legal entities that have filed a notice of commencement of activity as a taxi carrier, provides a passenger car to an individual.

Control over compliance by an individual with the requirements, with the exception of subparagraphs 1), 1-1), 5), 6), 7) and 8) of paragraph 2 of Article 26 of the Law of the Republic of Kazakhstan “On Automobile Transport”, shall be assigned to an individual entrepreneur or legal entity that is the owner of a passenger car.

Footnote. The rules have been supplemented by Paragraph 401-1 in accordance with the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 25.08.2023 № 602 (shall enter into force on 01.01.2025).

402. A taxi information and dispatch service created by another person who is not a taxi carrier shall keep records of customer orders and their transmission to the taxi driver in paper or electronic form.

Footnote. Paragraph 402 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 16.07.2019 № 514 (shall be enforced upon expiry of twenty-one calendar days after the date of its first official publication ).

Appendix 1  
to the Rules for the transportation of  
passengers  
and baggage by road transport

Form  
Flight log  
Registration № \_\_\_\_\_  
of a motor vehicle  
Number of passenger seats \_\_\_\_\_  
Name and surname of the carrier  
or the name of the carrier

Date	Full name of a driver	Track number sheet by route or	Route following	Passing pre-trip (pre-shift) technical inspection of vehicles		Passing pre-trip and post-trip medical examinations of a driver		Terms and conditions of movements
				Who and	Departure of an		Driver's departure	

		contracts for service		where conducted the inspection.	ATV is allowed (signature of a mechanic)	Who and where conducted the medical inspection	authorized (signature of a medical worker)	along the route
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Appendix 2 to the Rules  
for the transportation of passengers  
and baggage by road transport

Form

## Travel sheet

Footnote. Appendix 2 is in the wording of the order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated 27.04.2021 № 198 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

1	Waybill number	
2	Date of waybill issue	
3	Type of transport (regular, irregular, taxi)	
4	The name of the carrier (business identification number/individual identification number, address, telephone number) that has a license to engage in regular international passenger transportation by buses and minibuses, and has also insured its civil liability to passengers and the civil liability of vehicle owners	
5	The name of the carrier (business identification number/individual identification number, address, telephone number) that carries out regular intra-republican transportation of passengers by buses, minibuses, and has also insured its civil liability to passengers and the civil liability of vehicle owners	
6	The name of the carrier (business identification number/individual identification number, address, telephone number) that has a license to engage in the activity of occasional transportation of passengers by buses, minibuses, and has also insured its civil liability to passengers and the civil liability of vehicle owners	
	Name of the carrier (business identification number/individual identification number, address,	

7	telephone) that has filed a notification of commencement of operations as a taxi carrier and has insured its civil liability to passengers and civil liability of vehicle owners	
8	Number and type of permit document, date of issue, and expiration date	
9	Surname, first name, patronymic (if any) of the driver(s)	
10	Marking plate and state registration number plate of a bus (number of seats), minibus (number of seats), which has passed the mandatory technical inspection for the current period, and is included in the appendix to the license	
11	Marking plate and state registration number plate of motor vehicles that have passed mandatory technical inspection for the current period when transporting taxis	
12	The route of a bus or minibus indicating the initial, intermediate, and final points of boarding and disembarking passengers	
13	Departure time from the starting point of the bus, minibus	
14	Type of irregular bus transportation (tourist, excursion, event services)	
15	Place and address of passengers boarding of the initial departure point of a bus, minibus for irregular passenger transportation	
16	The address and name of the bus station, bus terminal or passenger service point located at the initial point of departure for regular passenger transportation by buses or minibuses	
17	Medical examination of the driver(s)	
18	Pre-trip technical inspection of a vehicle	
19	A note on the absence of boarding of passengers from the territory of bus stations, bus terminals, or passenger service points along the routes of regular automobile transportation of	



Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).

Form

**Timetable of buses for regular city (rural), suburban and intra-district, inter-district, intercity inter-regional automobile transportation of passengers and baggage**

Timetable of city (rural) buses route № _____								
(route name) (days of the week)								
Bus exit schedule number	Start / End Point	Flight	Flight	Flight	Flight	Flight	Number of scheduled flights, units	Duration of t h e working day, hours

Back of sheet Route №

[illegible]

Signature, date  
Place of seal (if any)

Bus timetable for intra-district route № _____										
(route name) (days of the week)										
Direct direction						Average technical speed, kK/hour	Time in movement, minutes	Distance, kilometer		Name of settlements
Arrival	Parking	Departure	Arrival	Parking	Departure			between points	from the starting point	

### Continuation of the table

Bus timetable for intra-district route № _____					
(route name) (days of the week)					
Reverse direction					
Arrival	Parking	Departure	Arrival	Parking	Departure

### Back of sheet Route № \_\_\_\_\_

Route type		Note:
Seasonality of the route in a year		
Route operating mode per week		
Number of buses, units		
Length of route, kilometers		
Turnaround time, in minutes		

Signature, date  
Place of seal (if any)

Bus timetable for inter-district route № _____										
(route name) (days of the week)										
Direct direction						Average technical speed, kK/hour	Time in movement, minutes	Distance, kilometer		Name of settlements
Arrival	Parking	Departure	Arrival	Parking	Departure			between points	from the starting point	

### Continuation of the table

Bus timetable for inter-district route № _____					
(route name) (days of the week)					
Reverse direction					
Arrival	Parking	Departure	Arrival	Parking	Departure

### Back of sheet Route № \_\_\_\_\_

Route type		Note:
Seasonality of the route in a year		



interregional route _____ (route name)										
Name of settlement (stopping points)	Direct direction			Technical specifications		Distance, kilometer		Reverse direction		
	arrival time	parking time	departure time	time in movement, hours/minutes	speed in movement, km/h	between points	from the starting point	arrival time	parking time	departure time

Seasonality of the route in the year \_\_ (year-round or seasonal from \_\_ to \_\_)  
 Route operating mode in the week \_\_\_\_\_ (days of the week)  
 Total travel time \_\_\_\_\_ (hours/minutes)  
 Average technical speed \_\_\_\_\_ (kilometers/hour)  
 Bus class \_\_\_\_\_ (second or third class)

Appendix 3  
 to the Rules for the transportation  
 of passengers and baggage  
 by road transport  
 Form

**Certificate for the right to service routes of regular intra-republican automobile transportation of passengers and baggage**

**Footnote. Appendix 3 is in the wording of the order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall be enforced upon expiry of sixty calendar days after the date of its first official publication).**

Series XXX № 00000  
 For the right to service regular intercity and interregional routes  
 (including the capital and the city of republican significance) for automobile transportation  
 of passengers and baggage  
 Issued by \_\_\_\_\_  
 (name of a state body)

\_\_\_\_\_  
 (surname, first name, patronymic (if any), position, and signature of the person who issued the certificate)  
 place for seal (if any)

By route:					
Regularity of flights		By days of the week		Departure time	
From the starting point					
From the final destination					
Information about the main rolling stock:					
Type and class of buses (minibuses)	State registration number plate	Year of issue	Type and class of buses (minibuses)	State registration number plate	Year of issue

Information on reserve rolling stock:					
Type and class of buses (minibuses)	State registration number plate	Year of issue	Type and class of buses (minibuses)	State registration number plate	Year of issue

### reverse side

Carrier details	
Name	
Address	Phone _____ Fax _____
surname, first name, patronymic (if any) of the manager	
surname, first name, patronymic (if any) of the person responsible for organizing transportation	Phone _____ Fax _____
Period of transportation	from _____ to _____
	from _____ to _____
	from _____ to _____
	from _____ to _____
	from _____ to _____
Date of certificate issue	" ____ " _____ year.
The certificate is valid	" ____ " _____ year.

1. The certificate shall be accompanied by the timetable and route diagram approved by the authorized body in the field of automobile transport (originals).

2. This certificate does not relieve the carrier of the obligation to comply with the Rules for the transportation of passengers and baggage by road transport and road safety requirements.

3. It is not permitted to transfer this certificate to a third party.

Certificate for the right to service routes of regular intra-republican automobile transportation of passengers and baggage

Series XXX № 000000

For the right to service regular urban (rural), suburban, intra-district, inter-district (intercity intra-regional) automobile transportation routes for passengers and baggage

Issued by \_\_\_\_\_  
(name of a state body)

\_\_\_\_\_  
(surname, first name, patronymic (if any), position, and signature of the person who issued the certificate)

place for seal (if any)

Routes served by the carrier:

Name of routes	Service period	Service terms

The routes are served by buses (minibuses) specified in the appendix to this certificate.

Carrier details:	
Name	

Address	Phone _____ Fax _____
surname, first name, patronymic (if any) of the manager	
surname, first name, patronymic (if any) of the person responsible for organizing transportation	Phone _____ Fax _____
Date of the Certificate issue	" ____ " _____ year.

1. The certificate shall be accompanied by timetables, route maps, and agreed tariff timetables approved by local executive bodies of regions, cities of republican significance, and the capital (originals).

2. This certificate does not relieve the carrier of the obligation to comply with the Rules for the carriage of passengers and baggage by road transport and road safety requirements.

3. It is not permitted to transfer this certificate to a third party.

Appendix to the certificate for the right to service regular urban (rural), suburban, intra-district, inter-district (intercity intra-regional) automobile transportation of passengers and baggage

Series XXX № 000000

Issued by \_\_\_\_\_  
(name of a state body)

\_\_\_\_\_  
(surname, first name, patronymic (if any), position, and signature of the person who issued the certificate)

place for seal (if any)

Information about the rolling stock:					
Type and class of buses (minibuses)	State registration number plate	Year of issue	Type and class of buses (minibuses)	State registration number plate	Year of issue

(page \_\_ of \_\_ pages) \_\_\_\_\_

Note:

Instead of the buses or minibuses specified in the Certificate, it is permitted to use on the route buses or minibuses of a similar type and class (or higher), owned or leased by the carrier servicing the route.

Appendix 4  
to the Rules for the carriage  
of passengers and baggage  
by road transport

Form

Permission series XXX № 000000 for the implementation of regular international automobile transportation of passengers and baggage

Issued by \_\_\_\_\_  
(name of government agency)

\_\_\_\_\_

(Full name and position of the person who issued the permission)

Stamp here

By route:					
Regularity of routes		By days of the week		Departure time	
From the departure point					
From the final destination					
Information about the main rolling stock:					
Type and class of buses (minibuses)	State registration number plate	Year of issue	Type and class of buses (minibuses)	State registration number plate	Year of issue
Information on reserve rolling stock:					
Type and class of buses (minibuses)	State registration number plate	Year of issue	Type and class of buses (minibuses)	State registration number plate	Year of issue

reverse side

Carrier information	
Name	
Address	Tel. _____ Fax _____
Full name of the head	
Full name of the person responsible for organizing transportation	Tel. _____ Fax _____

Period of transportation	from _____ to _____
	from _____ to _____
	from _____ to _____
	from _____ to _____
	from _____ to _____
	from _____ to _____
Date of issue of permission	" ____ " _____
The permission is valid	" ____ " _____

1. The permission shall be accompanied by the timetable, route map, and tariff schedule (originals) agreed upon by the authorized body in the field of automobile transport.
2. This permission shall not relieve the carrier of the obligation to comply with the Rules for the carriage of passengers and baggage by road transport and road safety requirements.
3. Transfer of this permission to a third party shall be prohibited.

Appendix 5  
to the Rules for the carriage  
of passengers and baggage  
by road transport

Footnote. Appendix 5 as amended by the Order of the Minister of Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall come into effect upon expiry of twenty-one calendar days after the day of its first official publication).

## Form

Travel documents (tickets) and baggage receipts

1. Forms of travel documents (tickets) for travel in city routes:

1) single-use control ticket for passenger travel – the ticket inscriptions shall be written in blue:

not less than 35 mm

BUS (minibus) city _____ Ticket for passenger travel for city routes Series _____ № 000000 00 tenge 20 ____	not less than 60 mm
----------------------------------------------------------------------------------------------------------------------------------	---------------------

2) single-use control ticket for children's travel – the ticket inscriptions shall be written in red: not less than 35 mm

BUS (minibus) city _____ Ticket for children travel for city routes Series _____ № 000000 00 tenge 20 ____	not less than 60 mm
---------------------------------------------------------------------------------------------------------------------------------	---------------------

3) a ticket for the carriage of hand baggage over the established norm and baggage - the ticket inscriptions shall be written in green:

not less than 35 mm

BUS (minibus) city _____ for baggage allowance in city routes Series _____ № 000000 00 tenge 20 ____	not less than 60 mm
------------------------------------------------------------------------------------------------------------------------------	---------------------

4) long-term travel pass for passenger travel (format A7) – design and levels of protection shall be determined by local executive bodies:

City _____ Series _____ № 000000
-------------------------------------

Long-term travel pass valid for _____ 0000 tenge Issued by _____ based on _____
------------------------------------------------------------------------------------------

2. Form of travel documents (tickets) for passengers travelling on suburban routes:

1) a ticket for passenger travel shall be issued on special ticket paper with a fine grid of pastel colors with black inscriptions (the format and color of the grid shall be determined by bus stations, bus terminals, and passenger service points):

not less than 45 mm

BUS (minibus) Ticket for travel of passengers in suburban routes Series _____ № 000000 date of travel _____ travel time _____ departure point _____ destination point _____ Fare 00.00 tenge	not less than 40 mm
-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------

2) a ticket for the travel of passengers, issued by the conductor (driver) upon boarding at an intermediate point on the route, with additional stubs for the amount in accordance with the tariff rate; the inscriptions on the ticket shall be written in black:

not less than 35 mm

not less than 35 mm

BUS (minibus) Ticket for travel of passengers on suburban routes Series _____ not less than 60 mm № 000000 Valid if there are additional stubs for the amount in accordance with the tariff rate 20 ____	BUS (minibus) Additional ticket stub for suburban passenger travel Series _____ not less than 60 mm № 000000 00.00 tenge 20 ____	
----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------	--

Additional stubs for tickets for suburban passenger travel shall be issued in the amount of 1, 5, 10, 50 tenge.

3. The form of travel documents (tickets) for passengers travelling on intercity intraregional and intercity interregional routes:

1) a ticket for passenger travel shall be issued on special ticket paper with a fine grid of pastel colors with black inscriptions (the format and color of the grid shall be determined by bus stations, bus terminals, and passenger service points):

not less than 45 mm

BUS (minibus) Ticket for travel of passengers on intercity routes Series _____
--------------------------------------------------------------------------------------

№ 000000

date of travel \_ . \_ . \_

departure time. \_ . \_ .

departure point \_\_\_\_\_

destination point \_\_\_\_\_

Route number \_\_\_\_\_

Seat number \_\_\_\_\_

not less than 90 mm

Fare

00.00 tenge

Commission. Collection 00.00

tenge

Insurance Collection 00.00

tenge

TOTAL 00.00 tenge

Ticket issue date

\_\_\_\_. \_\_\_\_ . \_\_\_\_.

2) a ticket for the travel of passengers, issued by the conductor (driver) upon boarding at an intermediate point on the route - the inscriptions shall be written in black:

TICKET STUFF

FULL

CHILDREN (delete as appropriate)

date of travel \_\_\_\_\_

Departure time \_\_\_\_ \_\_\_\_.

From \_\_\_\_\_

To \_\_\_\_\_

Route number \_\_\_\_\_

Seat number \_\_\_\_\_

Fare \_\_\_\_\_ tenge

Series \_\_\_\_ № 000000

Ticket issue date \_\_\_\_\_

### Continuation

9	8	7	6	5	4	3	2	1
90	80	70	60	50	40	30	20	10
900	800	700	600	500	400	300	200	100
9000	8000	7000	6000	5000	4000	3000	2000	1000

### Continuation

Ticket for travel of passengers in  
intercity communication

FULL

CHILDREN (delete as appropriate)

date of travel \_\_\_\_\_

Departure time \_\_\_\_ \_\_\_\_

From \_\_\_\_\_

Bus (minibus)

To \_\_\_\_\_

Route number \_\_\_\_\_

Seat number \_\_\_\_\_

Fare \_\_\_\_ tenge

Series \_\_\_\_\_ № 000000  
Ticket issue date \_\_\_\_\_

The fare shall be cut by the conductor (driver) for the passenger in an amount in accordance with the tariff schedule;

3) The form of baggage receipts for suburban, intercity intraregional, intercity interregional and international services shall be issued on special ticket paper with a fine grid of pastel colors with black inscriptions (the format and color of the grid shall be determined by bus stations):

not less than 45 mm

BUS  
(minibus)  
Baggage check  
Series \_\_\_\_\_  
№ 000000  
date of travel \_\_. \_\_. \_\_  
Travel time. \_\_ \_\_  
departure point \_\_\_\_\_  
destination \_\_\_\_\_  
Number of \_\_\_\_\_ not less than 90 mm  
baggage places \_\_\_\_\_  
Value of baggage \_\_\_\_\_  
Price  
00,00 tenge  
Commission Collection 00.00 tenge  
Estimated Fee 00.00 tenge  
TOTAL 00.00 tenge  
Baggage numbers \_\_\_\_\_  
(filled out during loading)

4. Form of travel documents (tickets) for passengers travelling on international routes:

1) a ticket for passenger travel – issued on special ticket paper with a fine grid of pastel colors with black inscriptions (the format and color of the grid shall be determined by bus stations):

not less than 45 mm

BUS  
(minibus)  
Ticket for travel of passengers in  
intercity communication  
Series \_\_\_\_\_ № 000000  
Surname \_\_\_\_\_  
Name \_\_\_\_\_  
Patronymic (if any) \_\_\_\_\_  
date of travel \_\_. \_\_. \_\_  
departure time \_\_ \_\_  
departure point \_\_\_\_\_ not less than 90 mm  
destination point \_\_\_\_\_  
Route number \_\_\_\_\_

Seat number \_\_\_\_\_  
 Fare  
 00,00 tenge  
 Commission Collection 00.00 tenge  
 Insurance Collection 00.00 tenge  
 TOTAL 00.00 tenge  
 Ticket issue date  
 \_\_\_\_\_. \_\_\_\_\_. \_\_\_\_\_.

2) a ticket for the travel of passengers, issued by the conductor (driver) upon boarding at an intermediate point on the route - the inscriptions shall be written in black:

TICKET STUB  
 FULL  
 CHILDREN (cross out what is not needed)  
 Surname \_\_\_\_\_  
 First name \_\_\_\_\_  
 Patronymic (if any) \_\_\_\_\_  
 Travel date \_\_\_\_\_  
 Departure time \_\_\_\_ \_\_\_\_  
 From \_\_\_\_\_  
 To \_\_\_\_\_  
 Route number \_\_\_\_\_  
 Seat number \_\_\_\_\_  
 Fare \_\_\_\_\_ tenge  
 Series \_\_\_\_\_ № 000000  
 Ticket issue date \_\_\_\_\_  
 \_\_\_\_\_

### Continuation

9	8	7	6	5	4	3	2	1
90	80	70	60	50	40	30	20	10
900	800	700	600	500	400	300	200	100
9000	8000	7000	6000	5000	4000	3000	2000	1000

### Continuation

Ticket for travel of passengers in  
 intercity communication  
 FULL  
 CHILDREN (delete as appropriate)  
 Surname \_\_\_\_\_  
 Name \_\_\_\_\_  
 Patronymic (if any) \_\_\_\_\_  
 date of travel \_\_\_\_\_  
 Departure time \_\_\_\_\_. \_\_\_\_\_.  
 From \_\_\_\_\_  
 To \_\_\_\_\_  
 Route number \_\_\_\_\_  
 Seat number \_\_\_\_\_  
 Fare \_\_\_\_\_ tenge  
 Series \_\_\_\_\_ № 000000  
 Ticket issue date \_\_\_\_\_

Bus (minibus)

The fare shall be cut by the conductor (driver) for the passenger in an amount in accordance with the tariff schedule;

3) The form of baggage receipts for suburban, intercity intraregional, intercity interregional and international services shall be issued on special ticket paper with a fine grid of pastel colors with black inscriptions (the format and color of the grid shall be determined by bus stations):

not less than 45 mm

BUS

(minibus)

Baggage check

Series \_\_\_\_\_

№ 000000

Surname \_\_\_\_\_

Name \_\_\_\_\_

Patronymic (if any) \_\_\_\_\_

date of travel \_\_. \_\_. \_\_

Travel time. \_\_. \_\_.

departure point \_\_\_\_\_

destination point \_\_\_\_\_

not less than 90 mm

Number of

baggage places \_\_\_\_\_

The value of the baggage \_\_\_\_\_

Price

00.00 tenge

Commission Collection 00.00 tenge

Estimated fee 00.00 tenge

TOTAL 00.00 tenge

Baggage numbers \_\_\_\_\_

(filled out during loading)

5. The requirements regarding the use of special ticket paper with a fine mesh of pastel colors, the color for the inscriptions, and the sizes shall not apply to travel documents (tickets) purchased using the electronic payment system.

6. If there is an electronic fare payment system, local executive bodies may determine additional information (or) requirements for the form of travel documents (tickets) and baggage receipts.

Appendix 6  
to the Rules for the carriage  
of passengers and baggage  
by road transport  
Form

## Evaluation scale for competitive proposals

Footnote. Appendix 6 - as amended by the Order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall come into effect upon expiry of sixty calendar days after the date of its first official publication).

**Scale for evaluating competitive proposals for servicing routes of regular intra-republican automobile transportation of passengers and baggage**

Item №	Indicator	Number of points		
		The share of offered rolling stock is less than 30%	The share of the proposed rolling stock is from 30% to 60%	The share of offered rolling stock is more than 60%
1.*	Service life of buses, minibuses:			
	up to 5 years	+4	+8	+10
	from 5 to 9 years	+3	+2	+1
	from 9 to 12 years old	+2	+1	+0.5
	over 12 years	0	0	0
1.1	Subject to availability of buses, minibuses with a service life of up to 3 years (additional)	+1 (for each unit)		
1.2	domestically produced buses and minibuses (additional)	+ 5 (for each unit)		
1.3	Subject to availability of buses and minibuses adapted to run on gas motor fuel by the manufacturer (additionally)	+ 5 (for each unit)		
1.4	Subject to availability of buses and minibuses:			
	in personal property;	+1.5 (for each unit)		
	acquired by the carrier on lease or credit	+1 (for each unit)		
1.5	Subject to the availability of buses, minibuses with electric motors	+ 5 (for each unit)		
	The carrier's experience in the field of regular intra-republican automobile transportation of passengers and baggage			

2.	(according to the type of route for which the competition is being held):			
	up to 3 years	+1		
	from 3 to 8 years	+3		
	over 8 years	+5		
3.	Availability of production and technical base	own	rented	service on a contractual basis
	Production building:			
	technical maintenance complex (zone, section)	+3	+0.7	+0.2
	Complex of current repairs:			
	posts	+3	+0.7	+0.2
	production areas and workshops	+3	+0.7	+0.2
	Warehouse premises	+1	+0.5	+0.2
	Parking, including:			
	open	+1.5	+0.7	+0.3
	closed	+2.5	+1	+0.5
	Cleaning and washing complex:			
	hand wash	+0.7	+0.5	+0.2
	mechanized wash	+1	+0.7	+0.5
	Control and technical point	+0.7	+0.2	+0.1
	Administrative building (premises)	+0.3	+0.1	0
	Medical center room or room	+0.5	+0.3	+0.2
	Utility buildings and premises for servicing workers	+0.3	+0.1	0
4.	System of measures for the replacement of buses and minibuses:			
	there is no spare rolling stock, replacement is not carried out	-2		
	there is a reserve rolling stock	+2		

5.	Additional proposals to improve passenger transportation conditions:	
	Possibility of video support on the way	+0.5 (for each unit)
	availability of rolling stock adapted by the manufacturer for the transportation of persons with disabilities using wheelchairs	+3 (for each unit)
	the presence on the bus (minibus) of a system for continuous data transmission via communication channels in real-time during transportation	+1 (for each unit)

Scale for evaluating competitive bids for servicing regular urban automobile passenger and baggage transportation routes

Item №	Indicator	Number of points		
		The share of offered rolling stock is less than 30%	The share of the proposed rolling stock is from 30% to 60%	The share of offered rolling stock is more than 60%
1.*	Service life of buses, and minibuses:			
	up to 5 years	+4	+8	+10
	from 5 to 9 years	+3	+2	+1
	from 9 to 12 years old	+2	+1	+0.5
	over 12 years	0	0	0
1.1	Subject to availability of buses, minibuses with a service life of up to 3 years (additional)	+1 (for each unit)		
1.2	Subject to availability of domestically produced buses and minibuses (additional)	+ 5 (for each unit)		
1.3	Subject to availability of buses and minibuses adapted to run on gas motor fuel	+ 5 (for each unit)		

	by the manufacturer (additionally)			
1.4	Subject to availability of buses, minibuses: in private ownership;	+ 1.5 (for each unit)		
	acquired by the carrier on lease or credit	+1 (for each unit)		
1.5	Subject to the availability of buses, minibuses with electric motors	+ 5 (for each unit)		
2.	Experience of the carrier in regular urban automobile transportation of passengers and baggage:			
	up to 3 years	+1		
	from 3 to 8 years	+3		
	over 8 years	+5		
3.	Availability of production and technical base	own	rented	service on a contractual basis
	Production building:			
	technical maintenance complex (zone, section);	+3	+0.7	+0.2
	The complex of current repairs:			
	posts	+3	+0.7	+0.2
	production areas and workshops	+3	+0.7	+0.2
	Warehouse premises	+2	+0.3	+0.1
	Parking, including:			
	open	+1.5	+0.7	+0.3
	closed	+2.5	+1	+0.5
	Cleaning and washing complex:			
	hand wash	+0.7	+0.5	+0.2
	mechanized car wash	+1	+0.7	+0.5
	Control and technical point	+0.7	+0.2	+0.1
	Administrative building (premises)	+0.3	+0.1	0
	Medical center room or room	+0.5	+0.3	+0.2

	Utility buildings and premises for servicing workers	+0.3	+0.1	0
4.	System of measures for the replacement of buses and minibuses:			
	there is no spare rolling stock, replacement is not carried out;	-2		
	there is a reserve rolling stock	+2		
5.	Additional proposals to improve the conditions of passenger transportation: Method of announcing stops and informing passengers :			
	using magnetic recording	+1 (for each unit)		
	via the bus loudspeaker	+0.7 (for each unit)		
	announced by the conductor or driver	+0.1 (for each unit)		
	availability of rolling stock adapted by the manufacturer for the transportation of persons with disabilities using wheelchairs	+3 (for each unit)		
	the presence on the bus (minibus) of a system for continuous data transmission via communication channels in real-time during transportation	+1 (for each unit)		

\*The average score shall be calculated by assessing each bus (minibus) (excluding spare ones) by the period of operation, for which the scores are summed up and divided by the number of buses (minibuses).

## Main characteristics of the routes

intra-republican automobile transportation of passengers and

baggage exhibited at the competition " \_\_\_\_ " \_\_\_\_\_ 20 \_\_\_\_

Package (route) ) number	Route Name	Length (km)	Movement interval (min)		Operating hours on route	
			Working Days	Days off	Working Days	Days off
1	2	3	4	5	6	7

## continuation of the table

The required number of buses, minibuses (excluding reserves) *						
On schedule			Total including reserve		Passport capacity	
Working Days		Days off				
8		9	10		11	

Note:

\*- The required number of buses and minibuses shall be calculated based on the passenger flow on the route and the nominal capacity of the buses and minibuses.

Appendix 8  
to the Rules for the carriage  
of passengers and baggage  
by road transport

Footnote. Appendix 8 - as amended by the Order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall come into effect upon expiry of sixty calendar days after the date of its first official publication).

Form

Form for filling out competitive proposals for servicing routes of regular intra-republican automobile transportation of passengers and baggage, submitted for competition " \_\_\_\_ " \_\_\_\_\_ 20 \_\_\_\_

## 1. The rolling stock proposed by the participant for operation on the route(s):

Package (route) number	Type and class of bus , minibus	State registration number plate	Year of issue	Manufactur er	Date of last technical inspection	Type of property	Passport capacity	
							Number of seats	Total seats
1	2	3	4	5	6	7	8	9

2. The carrier's experience in the field of regular intra-republican automobile transportation of passengers and baggage (depending on the type of route for which the competition is being held).

3. Availability of a production and technical base located on the territory of the settlement through which the route passes, for storage, maintenance and repair of rolling stock (own, rented or maintenance will be carried out under a contract), including information on the

availability of production buildings with complexes for maintenance and current repairs, warehouses, parking lots, cleaning and washing complexes, control and technical points, administrative buildings and utility buildings.

4. A system of measures (used or proposed) for replacing buses and minibuses in the event of a malfunction while traveling along a route.

5. Additional proposals to improve the conditions of passenger transportation.

Appendix 9  
to the Rules for the carriage  
of passengers and baggage  
by road transport

**Footnote. Appendix 9 as amended by the Order of the Minister of Investments and Development of the Republic of Kazakhstan dated 31.08.2017 № 589 (shall come into effect upon expiry of twenty-one calendar days after the day of its first official publication).**

Form

Information about the participant in the competition for the right to service  
routes of regular intra-republican automobile  
transportation of passengers and baggage

1. Name of the legal entity or individual participant, legal address:

---

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---

2. Current account and address of the servicing bank:

---

---

---

3. Proposed fare \_\_\_\_\_

---

---

---

4. In case of using the electronic payment system for travel in urban (rural) or suburban communications, the proposed cost of the route

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---

---

Surname, first name, patronymic (if any) \_\_\_\_\_

Position \_\_\_\_\_

\_\_\_\_\_  
Date of completion " \_\_\_\_ " \_\_\_\_\_ 20 \_\_\_\_

The information provided in the competitive proposals is reliable,  
unreliable (cross out the unnecessary) \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
(signatures of the members of the pre-competition committee who conducted the inspection)

Appendix 10  
to the Rules for the carriage  
of passengers and baggage  
by road transport

Form

Announcement of a competition for the right to service  
routes of regular intra-republican automobile  
transportation of passengers and baggage

The office of the akim of the city (region, district) \_\_\_\_\_  
announces a competition for the right to service routes  
intra-republican automobile transportation of passengers and baggage,  
which will take place on \_\_\_\_\_ 20 \_\_\_\_ at the address: \_\_\_\_\_.

2. The following route packages (routes) shall be submitted for competition:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_.

3. Any individuals and legal entities, regardless of the form of ownership, who own vehicles based on ownership or other legal grounds, may participate in the competition.

4. Those wishing to take part in the competition shall submit a written application to the office of the city (region, district) akim to receive a set of competition documents at the address:

\_\_\_\_\_.

5. The final deadline for accepting applications for competitive documents and acceptance of applications for participation in the Competition: " \_\_\_\_ " \_\_\_\_\_ 20 \_\_\_\_.

6. " \_\_\_\_ " \_\_\_\_\_ 20 \_\_\_\_ the Competition Commission holds pre-competition conference on the issues of holding the competition.

7. For information, please call: \_\_\_\_\_.

Evaluation Sheet for Competitive Proposals for Route Maintenance  
intra-republican automobile transportation of passengers and  
baggage exhibited at the competition

No envelope	Mobile compound	carrier work experience	Production-technical base	Measures to replace buses, minibuses	Additional offers	Total
1	2	3	4	5	6	7

Appendix 12  
to the Rules for the carriage  
of passengers and baggage  
by road transport

Footnote. Appendix 12 was excluded by the Order of the Minister of Industry and Infrastructure Development of the Republic of Kazakhstan dated 27.04.2021 № 198 (shall come into effect upon expiry of sixty calendar days after the date of its first official publication).

Route Operation Certificate  
on regular international and interregional routes  
Information \_\_\_\_\_  
(name of carrier)

[illegible]

			*														
			**														

- \* the day of the month is indicated;
- \*\* "+" is indicated if the route is carried out, "-" if not carried out route.

Low route regularity (less than seventy percent per month) shall be calculated based on the actual trips performed per month, which are indicated in the schedule of buses or minibuses on regular international and interregional routes.

Information on the number of additional trips sent on regular international and interregional routes

Item №	Route Name	Time of start/starts	Carrier, rolling stock involved	Departure days from bus stations, bus terminals, passenger service points for buses and minibuses for _____ 20____ (month)													
				*													
				**													

- \* the day of the month shall be indicated;
- \*\* "+" is indicated when performing an additional route.

Appendix 13  
to the Rules for the carriage  
of passengers and baggage  
by road transport  
Form

**Certificate of compliance of the vehicles and production and technical base specified in the participant's competitive proposals with the requirements specified in Chapter 13 of these Rules**

Footnote. The Order is supplemented by Appendix 13 in accordance with the Order of the Acting Minister of Transport of the Republic of Kazakhstan dated 15.05.2024 № 166 (shall come into effect upon expiry of sixty calendar days after the date of its first official publication).

Item №	Indicator	Confirmation of compliance	
		Corresponds	Does not match
1.	Availability of buses, minibuses with the following service life:		
	up to 5 years		
	from 5 to 9 years		
	from 9 to 12 years old		

	over 12 years		
2	Availability of buses, minibuses with a service life of up to 3 years		
3	Availability of buses and minibuses of domestic production		
4	Availability of buses and minibuses adapted to operate on gas motor fuel by the manufacturer		
5	Availability of buses, minibuses in private ownership		
6	Availability of buses, minibuses purchased by the carrier on lease or credit		
7	Availability of buses, minibuses with electric motors		
8	Availability of production and technical base		
	Production building:		
	technical maintenance complex (zone, section)		
	Complex of current repairs:		
	posts		
	production areas and workshops		
	Warehouse premises		
	Parking, including:		
	open		
	closed		
	Cleaning and washing complex:		
	hand wash		
	mechanized wash		
	Control and technical point		
	Administrative building (premises)		
	Medical center room or room		
	Utility buildings and premises for servicing workers		
9	Availability of reserve rolling stock		

10	Availability of a method for announcing stops and informing passengers:		
	using magnetic recording		
	via the bus loudspeaker		
	announced by the conductor or driver		
11	Availability of video support on the road		
12	Availability of rolling stock adapted by the manufacturer for the transportation of persons with disabilities using wheelchairs		
13	Availability on the bus (minibus) of a system of continuous data transmission via communication channels in real-time during transportation		