



On approval of the Rules for assessment and determination of the need for special social services

Invalidated Unofficial translation

Order of the Minister of Health and Social Development of the Republic of Kazakhstan dated February 19, 2016 No. 134. It was registered with the Ministry of Justice of the Republic of Kazakhstan on March 25, 2016 No. 13527. Abolished by Order No. 200 of the Minister of Labor and Social Protection of the Republic of Kazakhstan dated June 2, 2023.

Unofficial translation

Footnote. Abolished by Order No. 200 of the Minister of Labor and Social Protection of the Republic of Kazakhstan dated June 2, 2023.

In accordance with subparagraph 2) of article 8 of the Law of the Republic of Kazakhstan dated December 29, 2008 On Special Social Services **I hereby ORDER:**

1. To approve the attached Rules for assessment and determination of the need for special social services.

2. In the manner established by law, the Department of Social Services of the Ministry of Health and Social Development of the Republic of Kazakhstan shall:

1) provide the state registration of this order with the Ministry of Justice of the Republic of Kazakhstan;

2) within five working days after the state registration of this order with the Ministry of Justice of the Republic of Kazakhstan, direct this order to the Republican State Enterprise with the Right of Economic Management "Republican Center of Legal Information of the Ministry of Justice of the Republic of Kazakhstan" for placement in the Reference Control Bank of Regulatory Legal Acts of the Republic of Kazakhstan;

3) within ten calendar days after the state registration of this order, direct it for official publication in periodicals and legal system "Adilet";

4) place this order on the official Internet resource of the Ministry of Health and Social Development of the Republic of Kazakhstan;

5) within ten working days after the state registration of this order with the Ministry of Justice of the Republic of Kazakhstan, report to the Department of Legal Services of the Ministry of Health and Social Development of the Republic of Kazakhstan on execution of the actions provided for in subparagraphs 1), 2) and 3) of this paragraph.

3. Control over the execution of this order shall be assigned to the Vice Minister of Health and Social Development of the Republic of Kazakhstan S. Zhakupova.

4. This order shall be enforced upon expiry of ten calendar days after the date of its first official publication.

*Minister of Health
and Social Development
of the Republic of Kazakhstan*

T. Duysenova

AGREED

Minister of Education and Science
of the Republic of Kazakhstan

_____ E. Sagadiyev

February 25, 2016

Approved by
order No. 134 of the Minister of Health
of the Republic of Kazakhstan
dated February 19, 2016

Rules

for assessment and determination of the need for special social services

1. These Rules for assessment and determination of the need for special social services (hereinafter - the Rules) are developed in accordance with the Law of the Republic of Kazakhstan dated December 29, 2008 On Special Social Services and establish the procedure for assessment and determination of the need for special social services of individuals (families) in difficult life situations.

2. The following basic concepts are used in these Rules:

1) social maladaptation – violation of the interaction of an individual with the social environment;

2) social deprivation – restriction and (or) deprivation of the possibility of independent satisfaction by a person (family) of basic living needs;

3) socio-medical examination (hereinafter – SME) – determination, in accordance with the established procedure, of the needs of the examined person for social protection measures based on an assessment of the limitations of life activity caused by a persistent disorder of body functions;

4) psychological medical pedagogical counseling (hereinafter – PMPC) – an organization of education, which carries out examination and counseling children, assessment of special educational needs and special conditions for receiving education, determination of an educational program, as well as refers children with disabilities to special psychological and pedagogical support.

Footnote. Clause 2 – as amended by the order of the Minister of Labor and Social Protection of the Population of the Republic of Kazakhstan dated 20.09.2021 No. 340 (

shall be enforced upon expiry of ten calendar days after the date of its first official publication).

3. The need for special social services within the guaranteed volume of special social services shall be determined by the social worker on assessment and determination of the need for special social services.

4. Proceeding from the opinion of the social worker on the assessment and determination of the need for special social services, the local executive bodies shall decide on the provision of special social services.

5. The types and scope of special social services for individuals (families) in difficult situations, who receive services in medical and social institutions and organizations (hereinafter - MSOs) of a hospital and semi-hospital type shall be determined by the social work professional of this MSO.

6. Excluded by the Order of the Minister of Labor and Social Protection of the Population of the Republic of Kazakhstan dated 20.09.2021 No. 340 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).

7. The criteria for determining the needs of persons (families) in difficult situations in special social services are:

- 1) physical dysfunction, determined on the basis of impaired body functions;
- 2) social maladaptation;
- 3) social deprivation;

4) dysfunctional social environment (difficult background) characterized by insufficiency or absence of material, economic, social and cultural conditions of life, formation and activity of a person (family).

8. Need in special social services for persons (families) in difficult situations shall be assessed in accordance with the criteria for determining the need for special social services and based on:

1) determination of ability for independence at the bodily dysfunctions in accordance with Appendix 1 to these Rules;

2) determination of ability for independence in social maladaptation, based on individual abilities to learn, work, orientation, communication and the ability to control own behavior in accordance with Appendix 2 to these Rules;

3) determination of the ability for independence in case of social deprivation, based on individual abilities for self-care and independent solution of this problem by the family in accordance with Appendix 3 to these Rules;

4) assessment of the social environment, insufficiency or absence of material, economic, social and cultural conditions of life, in accordance with Appendix 4 to these Rules.

9. The degree of physical dysfunction of persons in difficult situations shall be determined in accordance with the Rules of the socio-medical examination (SME)

approved by order No. 44 of the Minister of Health and Social Development of the Republic of Kazakhstan dated January 30, 2015 (registered in the Register of State Registration of Regulatory Legal Acts under No. 10589).

10. The level of psychophysical and psycho-speech development of children shall be determined by PMPC on the basis of psychological, medical and pedagogical examination.

11. The results of socio-medical examination and the conclusion of psychological, medical and pedagogical counseling shall be presented by a person in a difficult life situation, or his legal representative or one of his family members:

1) to local executive bodies – in the event of services rendered to a person (family) who is in a difficult life situation, at home or in an MSO of a semi-hospital type;

2) to the MSO of a hospital type - with permanent or temporary residence in the MSO of a person in a difficult life situation.

12. Issuing from the presented SME results and the conclusion of the PMPC, information of the social protection, health, education and internal affairs bodies, taking into account the individual rehabilitation programme for the disabled person, the local executive bodies and social work specialists of the MSO shall determine the volumes of social-welfare, socio-pedagogical, socio-psychological, socio-medical, socio-cultural, socio-labor, socio-economic, socio-legal services proceeding from the level of social maladaptation and social deprivation, based on the extent of physical dysfunction in connection with the social environment conditions.

Appendix 1
to the Rules for assessment and
determination of the need
in special social services

Determination of independence at bodily dysfunctions

Footnote. Appendix 1 - as amended by the order of the Minister of Labor and Social Protection of the Population of the Republic of Kazakhstan dated 20.09.2021 No . 340 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).

Surname, name, patronymic (if any) _____

—
date of birth _____

—
Date of assessment _____

Ground _____

—

Assessment of the social worker

No.	Criteria of independence	Degree	Assessment of independence	Mark (+ or -)
1	Ability to self-care	First	Ability to self-care at created necessary conditions	
		Second	Ability to self-care with the assistance of other people	
		Third	Inability to self-care and full dependence on other people	
2	Ability of unassisted movement	First	Ability of unassisted movement using auxiliary aids	
		Second	Ability of unassisted movement using auxiliary aids and an individual assistant	
		Third	Inability of unassisted movement and full dependence on other persons	
3	Ability to learn	First	Ability to learn with the use of assistive devices	
		Second	Ability to learn with the use of assistive devices at special educational institutions or at home	
		Third	Inability to learn	
4	Ability of labor activity	First	Ability of labor activity in accordance with content requirements	
		Second	Partly capable of independent labor activity with other persons' assistance	
		Third	Inability for labor activity and full dependence on other persons	

Determination of ability of independence in social maladaptation

Footnote. Appendix 2 - as amended by the order of the Minister of Labor and Social Protection of the Population of the Republic of Kazakhstan dated 20.09.2021 No . 340 (shall be enforced upon expiry of ten calendar days after the date of its first official publication).

Surname, name, patronymic (if any) _____

—
date of birth _____

—
Date of assessment _____

Ground _____

—
Assessment of the social worker _____

No.	Criteria of independence	Degree	Restrictions of independence	Mark (+ or -)
1	Ability for independent education	First	Ability for independent education in educational institutions of general type with observance of special regime of educational process and/or with the use of assistive devices, and /or assisted by other persons	
		Second	Ability for independent education only in special educational institutions or on special programmes at home	

		Third	Inability for independent education	
2	Ability for labor activity	First	Ability to independently carry out labor activity, but at reduced skills or reduced volume of production activity, inability to perform work in his/her profession	
		Second	Ability to independently carry out labor activity in specially created conditions with the use of assistive devices and/or specially equipped work place, and/or with assistance of other persons	
		Third	Inability to carry out labor activity independently	
3	Orientation ability	First	Ability for independent orientation, but with the use of assistive devices	
		Second	Ability for independent orientation, requiring assistance of other persons	
		Third	Inability for independent orientation	
4	Communication ability	First	Ability for independent communication, characterized by slow speed, decreased amount of assimilation, receipt and transmission of information	
		Second	Ability for independent communication with the use of assistive	

			devices and/or assisted by other persons	
		Third	Inability for independent communication	
5	Ability to control own behavior	First	Partial decrease in the ability to independently control own behavior	
		Second	Ability to partially or fully independently control own behavior only with other persons' assistance	
		Third	Inability to independently control own behavior	

Appendix 3
to the Rules for assessment
and determination of the need
for special social services

**Determination of ability for independence
at social deprivation**

Full name _____

Date of birth _____

Date of assessment _____

Ground _____

Assessment of social worker _____

No.	Criteria of independence	Degree	Restrictions of independence	Mark (+ or -)
1	Ability for self-care	First	Partly capable of self-service	
		Second	Partly capable of self-care at other persons' assistance	
		Third	Inability of self-care and full dependence on other people	
			Partly capable of	

2	Ability for independent labor activity	First	independent labor activity	
		Second	Partly capable of independent labor activity at other persons' assistance	
		Third	Inability for labor activity and full dependence on others	

Appendix 4
to the Rules for assessment
and determination of the need
for special social services

Assessment of social environment

Full name _____

Date of birth _____

Date of assessment _____

Ground _____

Assessment of social worker _____

No.	Assessment of social environment	Note
1	Orphanhood	
2	Absence of parental care	
3	Physical dysfunction of cohabitating family members	
4	Absence of permanent residence of the family	
5	Deprivation degree (destituteness) of the family	
6	Abusive treatment	
7	Chronical diseases and health condition of cohabitating family members	
8	Bad habits of cohabitating family members: abuse of alcohol, drugs, smoking etc.	
9	Attitude to religion	
10	Nature of family relations, conflict behavior	

11	Parenting style (overprotectiveness, overly control, neglect, lack of care etc.)	
12	Willingness of cohabitating family members to participate in educational, developmental process	
13	Social and labor characteristics (profession, education of cohabitating family members)	
14	Social and household features (distribution of household duties in the family, contribution of the person in difficult life situation to the family , household duties of the person in a difficult life situation)	
15	Leisure time of the family (share of the person in a difficult life situation, together with other family members in their free time \ rest)	
16	Socio-legal features and problems of the family (legal past and present, socio-legal safety of the person in a difficult life situation in the family)	