

On approval of the standard of the state service “Certificate granted according to the Agreement on the International Carriage of Perishable Foodstuffs and on the Special Equipment to be Used for Such Carriage”

Unofficial translation

Order of the Minister of Investment and Development of the Republic of Kazakhstan dated September 27, 2017 No. 651. Registered by the Ministry of Justice of the Republic of Kazakhstan on November 27, 2017 No. 16015. Abolished by the order of the Minister of Industry and Infrastructure Development of the Republic of Kazakhstan dated April 21, 2020 No. 215.

Unofficial translation

Footnote. Abolished by order of the Minister of Industry and Infrastructural Development of the Republic of Kazakhstan dated April 21, 2020 No. 215 (shall be enforced upon expiry of twenty one calendar days after the day of its first official publication).

In accordance with subparagraph 1) of article 10 of the Law of the Republic of Kazakhstan “On public services” dated April 15, 2013 I hereby ORDER:

1. To approve the attached standard of the state service “Certificate granted according to the Agreement on the International Carriage of Perishable Foodstuffs and on the Special Equipment to be used for such carriage”

2. The Committee of Transport of the Ministry of Investments and Development of the Republic of Kazakhstan shall:

1) provide the state registration of this order with the Ministry of Justice of the Republic of Kazakhstan;

2) within ten calendar days from the date of the state registration of this order, direct its copy in paper and electronic forms in the Kazakh and Russian languages to the Republican State Enterprise with the Right of Economic Management “Republican Center of Legal Information” for official publication and inclusion in the Reference Control Bank of Regulatory Legal Acts of the Republic of Kazakhstan;

3) within ten calendar days after the state registration of this order, direct a copy of it for official publication in periodicals;

4) place this order on the Internet resource of the Ministry of Investments and Development of the Republic of Kazakhstan;

5) within ten working days after the state registration of this order with the Ministry of Justice of the Republic of Kazakhstan, report to the Legal Department of the Ministry of Investments and Development of the Republic of Kazakhstan on execution of the actions, provided for in subparagraphs 1), 2), 3) and 4) of this paragraph.

3. Control over the execution of this order shall be assigned to the Supervising Vice Minister of Investments and Development of the Republic of Kazakhstan.

4. This order shall be enforced upon expiry of twenty one calendar days after the date of its first official publication.

*Minister
of Investments and Development
of the Republic of Kazakhstan*

Zh. Kassymbek

“AGREED”

Minister of Information and Communications
of the Republic of Kazakhstan

_____ D. Abayev

October 5, 2017

“AGREED”

Minister of National Economy
of the Republic of Kazakhstan

_____ T. Suleimenov

November 3, 2017

Approved
by order No. 651
of the Minister
of Investments and Development
of the Republic of Kazakhstan
dated September 27, 2017

Standard of the state service “Certificate granted according to the Agreement on the International Carriage of Perishable Foodstuffs and on the Special Equipment to be Used

for Such Carriage”

Chapter 1. General Provisions

1. The state service “Certificate granted according to the Agreement on the International Carriage of Perishable Foodstuffs and on the Special Equipment to be Used for Such Carriage” (hereinafter - the state service).

2. The standard of the state service was developed by the Ministry of Investments and Development of the Republic of Kazakhstan (hereinafter - the Ministry).

3. The state service is provided by the Ministry (hereinafter - the service provider).

The application is accepted and the result of the provided service is issued through:

1) the office of the service provider;

2) the web portal of "electronic government" www.egov.kz, www.elicense.kz (hereinafter - the portal).

Chapter 2. Procedure for the state service provision

4. The term for the state service provision:

1) from the moment of delivery of documents to the service provider, and when applying to the portal - 10 working days;

2) maximum allowable waiting time to submit the package of documents to the service provider - 20 minutes;

3) maximum allowable service time of a recipient - 30 minutes.

The service provider shall verify completeness of the submitted documents within two business days from the acceptance of the documents of the service recipient.

If it is established that the submitted documents are incomplete, the service provider shall give a reasoned refusal to further consider the application within the specified time.

5. Form of the state service provision: electronic and (or) paper.

6. The result of the state service provision is a certificate issued in accordance with the Agreement on the international transport of perishable foodstuffs and on special vehicles intended for these transportations, in the form established in accordance with the Agreement on the International Carriage of Perishable Foodstuffs and on the Special Equipment to be used for such carriage, or a motivated refusal to provide the state service in the case and on the basis of paragraph 10 of the state service standard.

When applying through the portal, a notification shall be sent to the service recipient indicating the place and date of receipt of the result in the "Personal account" in the form of an electronic document certified by electronic digital signature (hereinafter - EDS) of the authorized person of the service provider.

Form of the state service provision: on paper.

7. The state service shall be provided free of charge to individuals and legal entities (hereinafter - the service recipient).

8. Work schedule:

1) of the service provider - from Monday to Friday inclusive, from 9.00 to 18.30 with a lunch break from 13.00 to 14.30, except weekends and holidays, in accordance with the labor legislation of the Republic of Kazakhstan.

Acceptance of application and issuance of the state service provision result is from 9.00 to 17.30 with a lunch break from 13.00 to 14.30 hours.

The state service shall be provided in the order of arrival without prior appointment and expedited service;

2) of the portal - round-the-clock, with the exception of technical interruptions related to repair and maintenance work (when the service recipient contacts after the end of working hours; on weekends and holidays according to the labor legislation of the Republic of Kazakhstan, applications shall be accepted and the results of the state service provision shall be issued on the next business day).

9. The list of documents required for provision of the state service to the applicant (or a proxy representative: a legal entity under a document confirming the authority; an individual by a notarized proxy):

1) to the service provider:

application according to the form in the appendix to this standard of the state service;
original test report or original expert inspection report;

2) to the portal:

application in the form of an electronic document signed by EDS of the service recipient;
an electronic copy of the test report or an electronic copy of the expert inspection report.

When the service recipient submits the documents indicated in this paragraph through the portal, the request acceptance status for the state service provision is displayed in the "Personal account" of the service recipient.

The result of the state service provision shall be issued on the basis of a receipt on the acceptance of documents, upon presentation of an identity document of the recipient (or the notarized proxy).

The service provider shall obtain the data on the identity document of the individual, on the state registration (re-registration) of the legal entity, certificate of registration of the vehicle from the relevant state systems through the e-government gateway.

10. The grounds for refusing to provide the state service shall be:

1) established inaccuracy of the documents submitted by the service recipient for receiving the state service, and (or) of the data (information) contained in them;

2) inconsistency of the service recipient and (or) the materials, objects, data and information required for the provision of the state service, the requirements established by the Rules of carriages of goods by road transport, approved by order No. 546 of the Minister of Investments and Development of the Republic of Kazakhstan dated April 30, 2015 (registered in the Register of State Registration of Regulatory Legal Acts under No. 12463).

Chapter 3. Procedure for appealing decisions, actions (inaction) of the service provider and (or) its officials on the state service provision

11. Appeal of decisions, actions (inaction) of the service provider and (or) its officials regarding the state service provision, complaint shall be lodged with the service provider's supervisor.

The complaint shall be submitted in writing by mail or electronically or by messenger through the office of the service provider on business days.

Acceptance of the complaint shall be confirmed by registration (stamp, incoming number and date) in the office of the service provider with the issuance of a coupon, which indicates the number, date, last name of the person who accepted the complaint, indicating contact

details, also the time and place of receiving the response, contact details of officials from whom progress of the complaint can be found out.

When applying through the portal, information on the complaint procedure can be obtained by calling the Single Contact Center 1414, 8 800 080 7777.

If the complaint is lodged through the portal, information on its progress is available to the service recipient from “Personal account”, which is updated during the processing of the complaint by the service provider (notes on delivery, registration, execution, response on considering or refusal to consider it).

The complaint of the service recipient accepted by the service provider shall be considered within five business days from the date of its registration.

In the event of disagreement with the results of the provided state service, the service recipient may lodge a complaint with the authorized body for evaluation and control of the quality of public services.

The complaint of the service recipient accepted by the authorized body for evaluation and control of the quality of public services shall be considered within fifteen business days from the date of its registration.

In the complaint the following details shall be indicated:

1) of an individual - his surname, first name, and also, optionally, middle name (if any), postal address;

2) of a legal entity – the name, postal address, outgoing number and date. The appeal must be signed by the service recipient.

12. In the event of disagreement with the results of the provided state service, the service recipient can apply to court in the manner prescribed by the legislation of the Republic of Kazakhstan.

Chapter 4. Other requirements, with regard to specifics of the state service provision, in electronic form including

13. Addresses of the places rendering the state service are posted on the Internet resources of the Ministry - www.mid.gov.kz (in the section "Public Services").

14. The service recipient is able to receive public services in electronic form through the portal, subject to availability of EDS.

15. The service recipient is able to obtain information on the status of the state service provision in remote access mode through “Personal account” of the portal, also the Single Contact Center.

16. Contact phone numbers of information services on state services provision: 8 (7172) 75-47-65. Single contact center: 1414, 8 800 080 7777.

APPLICATION

for registration and issuance of Certificate granted according to the Agreement on the International carriage of perishable foodstuffs and on the special vehicles to be used for such carriage, on compliance of the vehicle with requirements of the Agreement on the International carriage of perishable foodstuffs and special equipment to be used for such carriage

1. _____

—
(name of the applicant)

represented by _____

—
(position, full name of the supervisor)

requests a certificate of compliance of the vehicle with requirements of the Agreement on the international carriage of perishable foodstuffs and special equipment to be used for such carriage _____

—
(truck, trailer, semi-trailer, container and so on,
registration plate, number of chassis (body), engine)

belonging to _____

—
(owner)

or operated by _____

—
(by whom)

Represented by _____

—
(by whom)

2. Requisites of the applicant:

2.1. Legal address (residence address of individual entrepreneur): _____

—

I hereby give my consent to the use of data, constituting a secret protected by the law, contained in the information systems.

Telephone/fax: _____

—
Head of the organization: _____

—
(signature, full name)

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