



**On approval of the Rules for posting information on the Internet resource of an insurance company, an insurance broker, a branch of an insurance (reinsurance) company-non-resident of the Republic of Kazakhstan, a branch of an insurance broker-non-resident of the Republic of Kazakhstan, an organization that guarantees insurance payments to policyholders (insured, beneficiaries) in case of liquidation of insurance companies, forced termination of activities of branches of insurance (reinsurance) companies-non-residents of the Republic of Kazakhstan, insurance ombudsman, organization for the formation and maintenance of a database**

*Unofficial translation*

Resolution of the Board of the National Bank of the Republic of Kazakhstan of October 29, 2018 No. 259. Registered with the Ministry of Justice of the Republic of Kazakhstan on November 29, 2018 No. 17825.

**Unofficial translation**

Footnote. The heading is in the wording of the resolution of the Board of the Agency of the Republic of Kazakhstan for regulation and development of the financial market dated 23.11.2022 № 101 (shall be enforced upon expiry of ten calendar days after the day of its first official publication).

In accordance with the Law of the Republic of Kazakhstan “On Insurance Activities”, the Board of the National Bank of the Republic of Kazakhstan **HEREBY RESOLVES:**

**Footnote. The preamble is in the wording of the resolution of the Board of the Agency of the Republic of Kazakhstan for regulation and development of the financial market dated 23.11.2022 № 101 (shall be enforced upon expiry of ten calendar days after the day of its first official publication).**

1. To approve the attached Rules for posting information on the Internet resource of an insurance company, an insurance broker, a branch of an insurance (reinsurance) company-non-resident of the Republic of Kazakhstan, a branch of an insurance broker-non-resident of the Republic of Kazakhstan, an organization that guarantees insurance payments to policyholders (insured, beneficiaries) in case of liquidation of insurance companies, forced termination of activities of branches of insurance (reinsurance) companies-non-residents of the Republic of Kazakhstan, insurance ombudsman, organization for the formation and maintenance of a database.

**Footnote. Paragraph 1 is in the wording of the resolution of the Board of the Agency of the Republic of Kazakhstan for regulation and development of the financial market dated 23.11.2022 № 101 (shall be enforced upon expiry of ten calendar days after the day of its first official publication).**

2. In accordance with the procedure established by the legislation of the Republic of Kazakhstan, the Department for Regulation of Non-Bank Financial Organizations (Kosherbayeva A.M.) shall:

1) Jointly with the Legal Department (Sarsenova N.V.), ensure the state registration of this resolution with the Ministry of Justice of the Republic of Kazakhstan;

2) within ten calendar days from the date of state registration of this resolution, send its copy in paper and electronic form both in the Kazakh and Russian languages to the Republican State Enterprise on the the Right of Economic Management "Republican Center of Legal Information" for official publication and inclusion in the Reference Control Bank of Regulatory Legal Acts of the Republic of Kazakhstan;

3) place this resolution on the Internet resource of the National Bank of the Republic of Kazakhstan after its official publication;

4) within ten working days after the state registration of this resolution , submit to the Legal Department the information on execution of activities, provided by subparagraph 2), 3) of this paragraph and paragraph 3 of this resolution. .

3. within ten calendar days after the state registration of this resolution, the Consumer Protection Office of Financial Services and External Communications (Terentiyev A.L.) shall send its copy to official publication in the periodic printed publications for official publication .

4. The supervising Deputy Chairman of the National Bank of the Republic of Kazakhstan Zh. B. shall be authorized to oversee the implementation of this resolution. .

5. This resolution shall be enforced from January 1, 2019 and shall be subject to official publication.

*Chairman of the National Bank*

*D. Akishev*

Approved by  
Resolution of the Board  
of the National Bank  
of the Republic of Kazakhstan  
№ 259 dated October 29, 2018,

**Rules for posting information on the Internet resource of an insurance company, an insurance broker, a branch of an insurance (reinsurance) company- non-resident of the Republic of Kazakhstan, a branch of an insurance broker- non-resident of the Republic of Kazakhstan, an organization that guarantees insurance payments to policyholders (insured persons, beneficiaries) in case of liquidation of insurance companies, forced termination of the activities of branches of insurance (reinsurance) companies-non-residents of the Republic of Kazakhstan, insurance ombudsman, organization for the formation and maintenance of a database**

**Footnote. The heading is in the wording of the resolution of the Board of the Agency of the Republic of Kazakhstan for regulation and development of the financial market dated**

23.11.2022 № 101 (shall be enforced upon expiry of ten calendar days after the day of its first official publication).

1. These Rules for posting information on the Internet resource of an insurance company, an insurance broker, a branch of an insurance (reinsurance) company-non-resident of the Republic of Kazakhstan, a branch of an insurance broker-non-resident of the Republic of Kazakhstan, an organization that guarantees insurance payments to policyholders (insured persons, beneficiaries) in case of liquidation of insurance companies, forced termination of activities of branches of insurance (reinsurance) companies-non-residents of the Republic of Kazakhstan, the insurance ombudsman, the organization for the formation and maintenance of a database (hereinafter - the Rules) have been developed in accordance with the Law of the Republic of Kazakhstan "On Insurance Activities" (hereinafter - the Law) and shall establish the procedure for posting information on the Internet resource of an insurance company, an insurance broker, a branch of an insurance (reinsurance) company-non-resident of the Republic of Kazakhstan, a branch of an insurance broker-non-resident of the Republic of Kazakhstan, an organization that guarantees insurance payments to policyholders (insured, beneficiaries) in case of liquidation of insurance companies, forced termination of activities of branches of insurance (reinsurance) companies-non-residents of the Republic of Kazakhstan, insurance ombudsman, organization for the formation and maintenance of a database ( hereinafter – the participants in the insurance market).

Footnote. Paragraph 1 is in the wording of the resolution of the Board of the Agency of the Republic of Kazakhstan for regulation and development of the market dated 23.11.2022 № 101 (shall be enforced upon expiry of ten calendar days after the day of its first official publication).

2. The purpose of using the Internet resource shall be to promptly provide the participants of an insurance market with information about their activities to policyholders (insured, beneficiaries) and persons who intend to enter into an insurance contract and (or) settle an insured event under an insurance contract.

Footnote. Paragraph 2 - as amended by the Resolution of the Board of the Agency of the Republic of Kazakhstan for Regulation and Development of the Financial Market dated 23.11.2022 № 101 (shall come into effect from 01.01.2024).

3. When posting information on an Internet resource, the participants of an insurance market shall ensure:

1) round-the-clock online access of policyholders (insured, beneficiaries) and persons who intend to enter into an insurance contract and (or) settle an insured event under an insurance contract to the Internet resource of an insurance market participant for familiarization and (or) other effective use of the information without restrictions, except in cases of unforeseen technical failures;

2) provision of objective, complete and reliable information on the Internet resource of an insurance market participant;

3) information security to protect information from destruction, modification and blocking of access to it, as well as other unlawful actions concerning such information;

4) the ability to save a document posted in electronic format and copy an arbitrary fragment of text from it onto the technical means of policyholders (insured, beneficiaries) and persons who intend to enter into an insurance contract and (or) settle an insured event under an insurance contract;

5) access to information by sequentially following hyperlinks (indicating the information to which it leads), starting from the main page of the Internet resource.

**Footnote. Paragraph 3 - as amended by the resolution of the Board of the Agency of the Republic of Kazakhstan for Regulation and Development of the Financial Market dated 23.11.2022 № 101 (shall come into effect from 01.01.2024).**

4. The list of information posted by the participants of the insurance market on the Internet resource shall be determined in accordance with the annex to the Rules.

5. Information on the Internet resource of participants of the insurance market shall be placed both in the Kazakh and Russian languages, as well as, if necessary, in other languages.

6. All actions performed on the Internet resource of a participant of the insurance market shall be carried out by the responsible official or a person appointed in accordance with the internal documents of the participant of the insurance market.

The participant of the insurance market shall maintain an electronic transaction register carried out using software and technological means, allowing to record all actions of the responsible official or a person appointed in accordance with the internal documents of the insurance market participant, specifying the exact time of its execution.

Appendix  
to the Rules for posting information  
on the Internet resource of an insurance  
company,  
an insurance broker, a branch of an  
insurance (reinsurance)  
company- non-resident of the Republic of  
Kazakhstan,  
a branch of an insurance broker-  
non-resident  
of the Republic of Kazakhstan, an  
organization that guarantees  
insurance payments to policyholders (  
insured persons, beneficiaries)  
in case of liquidation of insurance  
companies, forced termination  
of the activities of branches of insurance (  
reinsurance)  
companies-non-residents of the Republic  
of Kazakhstan,  
insurance ombudsman, organization for  
the formation  
and maintenance of a database

## List

### of information posted by the participants of an insurance market on the Internet resource

Footnote. Appendix - as amended by the resolution of the Board of the Agency of the Republic of Kazakhstan for Regulation and Development of the Financial Market dated August 31, 2023 № 69 (shall come into effect ten calendar days after the day of its first official publication).

№	Name of information	Frequency of posting (updating) information	Deadline for posting information	Contents of information
Information posted on the Internet resource of an insurance organization, a branch of a non-resident insurance (reinsurance) organization of the Republic of Kazakhstan				
1.	Full name, address (location), telephone numbers, operating hours, including branches and representative offices	As updated	Within 30 (thirty) working days from the date of state registration (re-registration) of a legal entity and (or) accounting registration of a branch and (or) representative office, registration of changes and (or) additions to constituent documents requiring re-registration	Full name, location, contact telephone numbers, fax numbers (if any), (indicating city (region, district) codes, operating hours of the insurance organization, branch of a non-resident insurance (reinsurance) organization of the Republic of Kazakhstan, their branches and (or) representative offices (if any)
2.	Information about shareholders	As the composition of shareholders changes	Within 3 (three) working days from the date of receipt of an extract from the personal account of the securities holder	Information about shareholders in accordance with the register of securities holders: for an individual - last name, first name, patronymic (if any) indicating the ratio of the number of securities owned by him to the number of securities of the issuer (placed and (or) voting) as a percentage; for a legal entity - the full name and location of the legal entity, indicating the ratio of the number of

				securities owned by it to the number of securities of the issuer (placed and (or) voting) as a percentage
3.	Information about management employees	As the composition of management personnel changes	Within 10 (ten) calendar days from the date of their appointment (election, assignment of relevant functions) or transfer to another position	Last name, first name, patronymic (if any), position held and date of appointment (election, assignment of relevant functions) or transfer to another position of a managerial employee
4.	Information about the state registration number and business identification number	As updated	Within 30 (thirty) working days from the date of state registration (re-registration) of a legal entity and (or) accounting registration of a branch and (or) representative office	Certificates of state registration (re-registration) of an insurance organization, a branch of a non-resident insurance (reinsurance) organization of the Republic of Kazakhstan and (or) of accounting registration (re-registration) of a branch and (or) representative office of an insurance organization (if any) (documents in *pdf format)
5.	Information about the number and date of issue of the license	Upon receipt (re-issuance) of a license	Within 5 (five) working days from the date of issue (re-issuance) of the license	License of the authorized body for regulation, control and supervision of the financial market and financial organizations (document in *pdf format)
				List of insurance products and additional permitted types of activities carried out by an insurance organization, a branch of a

6.	Information about the types of activities carried out	As updated	Within 5 (five) working days from the date of activity	non-resident insurance (reinsurance) organization of the Republic of Kazakhstan in accordance with the legislation of the Republic of Kazakhstan on insurance and insurance activities
7.	Annual financial statements, confirmed by an audit organization, for the 3 (three) previous reporting years	Annually	No later than August 31 of the year following the reporting year, simultaneously with publication in periodicals distributed throughout the Republic of Kazakhstan	Annual financial statements (balance sheet, profit and loss statement, cash flow statement, statement of changes in equity and explanatory note), confirmed by an audit organization (documents in *pdf format)
8.	Annual consolidated financial statements, confirmed by an audit organization, for the 3 (three) previous reporting years (if any)	Annually	No later than August 31 of the year following the reporting year, simultaneously with publication in periodicals distributed throughout the Republic of Kazakhstan	Annual consolidated financial statements (balance sheet, profit and loss statement, cash flow statement, statement of changes in equity and explanatory note) in the presence of a subsidiary (subsidiaries) organization (organizations), confirmed by an audit organization (documents in *pdf format)
9.	Reports on the results of activities for 3 (three) previous reporting years (if any)	Annually	No later than August 31 of the year following the reporting year,	A report containing an analysis of the main indicators characterizing the activities of an insurance organization, a branch of a non-resident insurance (reinsurance) organization of the Republic of

			simultaneously with publication in periodicals	Kazakhstan and significant events in its activities based on the results of the completed financial year (document in * pdf format)
10.	Information on participation in associations (unions), including associations of insurance (reinsurance) organizations, insurance brokers, branches of non-resident insurance (reinsurance) organizations of the Republic of Kazakhstan, branches of non-resident insurance brokers of the Republic of Kazakhstan (if any)	Upon entry	Within 5 (five) working days from the date of entry	Full name, location of the association created in the form of an association (union), and date of entry into it
11.	Ratings assigned to an insurance organization by rating agencies (if assigned)	As the rating is assigned, updated	Within 3 (three) working days from the date of publication by the rating agency of the news on the rating agency's website about the assignment of the rating	Full name of the rating agencies, assigned ratings and the date the rating was assigned or the date the rating was revised based on the results of monitoring of the rating agency
	Information on created insurance (reinsurance) pools (for an insurance (reinsurance) company, a branch of a non-resident		Within 5 (five) working days from the date of signing	Information, including number and date of conclusion of the agreement on joint activities of participants in the insurance (reinsurance) pool, validity period; full name of the participants of the insurance (reinsurance) pool; full name of the insurance (reinsurance) company, branch of



12.	insurance reinsurance) company of the Republic of Kazakhstan, which is leading in the activities of the insurance (reinsurance) pool)	( As the insurance pool is created, changes and additions are made	the agreement on joint activities of participants in the insurance (reinsurance) pool	the non-resident insurance (reinsurance) company of the Republic of Kazakhstan, insurance broker who are leading in the activities of the insurance (reinsurance) pool; classes (types) of insurance and a list of insurance risks that are the subject of the activities of the insurance (reinsurance) pool
13.	Insurance rules by type of insurance in voluntary form, which provide for the possibility of concluding an insurance contract in electronic form, with the ability to view their previous editions, changes and additions made to them	As updated	Within 5 (five) working days from the date of approval	Insurance rules for a certain type of insurance, approved by the board of directors of the insurance organization and the relevant management body of the non-resident insurance (reinsurance) organization of the Republic of Kazakhstan, indicating the number and date of approval, and their previous versions (documents in *pdf format)
				Information on the amounts of insurance rates (insurance premiums, contributions) by type of insurance, calculated in accordance with the Instructions on the requirements for assessment methods and principles for calculating insurance rates by classes (types) of insurance (reinsurance)

14.	Information on the amounts of insurance tariffs (insurance premiums, contributions) by type of insurance	As developed (updated)	Within 10 (ten) working days from the date of approval of the financial product	organizations, branches of non-resident insurance (reinsurance) organizations of the Republic of Kazakhstan, approved by Resolution of the Board of the Agency of the Republic of Kazakhstan for Regulation and Supervision of the Financial Market and Financial Organizations dated March 25, 2006 № 85, registered in the State Register of Normative Legal Acts under № 4204
15.	Information on the minimum and maximum amounts of commission remuneration of insurance agents by classes (types) of insurance approved by the insurance organization	As updated	Within 5 (five) working days from the date of approval	A web page that allows to determine the amount of wear and tear when determining the amount of damage caused to a vehicle (for insurance organizations operating in the "general insurance" industry)
16.	A web page that allows to determine the amount of depreciation when determining the cost of restoration repairs for the amount of damage caused to a vehicle within the framework of compulsory civil liability insurance of vehicle owners	As updated	No later than 5 working days from the date of amendments and (or) additions to the resolution of the Board of the National Bank of the Republic of Kazakhstan dated January 28, 2016 № 14 "On approval of Requirements for specialized software and Rules for determining the amount of damage caused to a vehicle", registered in the State Register of	Web page that allows to determine the amount of wear and tear when determining the

			Normative Legal Acts under № 13460	amount of damage caused to a vehicle
Information posted on the Internet resource of an insurance broker, a branch of a non-resident insurance broker of the Republic of Kazakhstan				
1.	Full name, address (location), telephone numbers, operating hours, including branches and representative offices	As updated	Within 30 (thirty) working days from the date of state registration (re-registration) of a legal entity and (or) accounting registration of a branch and (or) representative office, registration of changes and (or) additions to constituent documents requiring re-registration	Full name, location, contact telephone numbers, fax numbers (if any), indicating city (region, district) codes, operating hours of the insurance broker, branch of a non-resident insurance broker of the Republic of Kazakhstan, branch of a non-resident insurance broker of the Republic of Kazakhstan, branches and representative offices of the insurance company broker (if any)
2.	Information about shareholders (participants)	As the composition (of shareholders (participants) changes	Within 3 (three) working days from the date of receipt of an extract from the personal account of the securities holder or an extract from the register of participants of the partnership, or the date of state registration (re-registration) of a legal entity and (or) accounting registration of a branch and (or) representative office, registration of changes and (or) additions to constituent documents requiring re-registration	Information about shareholders (participants) in accordance with the register of securities holders or the charter or register of participants of the partnership: for an individual - last name, first name, patronymic (if any) indicating the ratio of the number of securities owned by him to the number of securities of the issuer (placed and (or) voting) as a percentage; for a legal entity - the full name and location of the legal entity, indicating the ratio of the number of securities owned by it to the number of securities of the

				issuer (placed and (or) voting) as a percentage
3.	Information about management employees	As the composition of management personnel changes	Within 10 (ten) calendar days from the date of their appointment (election, assignment of relevant functions) or transfer to another position	Last name, first name, patronymic (if any), position held and date of appointment (election, assignment of relevant functions) or transfer to another position of a managerial employee
4.	Information about the state registration number and business identification number	As updated	Within 30 (thirty) working days from the date of state registration (re-registration) of a legal entity and (or) accounting registration of a branch and (or) representative office	Certificates of state registration (re-registration) of an insurance broker, a branch of a non-resident insurance broker of the Republic of Kazakhstan and (or) of accounting registration (re-registration) of a branch and (or) representative office of an insurance broker (if any) (documents in *pdf format)
5.	Information about the number and date of issue of the license	Upon receipt (re-issuance) of a license	Within 5 (five) working days from the date of issue (re-issuance) of the license	License of the authorized body for regulation, control and supervision of the financial market and financial organizations (document in *pdf format)
				Types of brokerage activities: intermediary activities for concluding insurance contracts on its behalf and behalf of the insured; intermediary activities for concluding reinsurance agreements on its behalf and behalf of the reinsurer (

6.	Information about the types of activities carried out	As updated	Within 5 (five) working days from the date of activity	assignor); additional permitted activities carried out by an insurance broker, a branch of a non-resident insurance broker of the Republic of Kazakhstan in accordance with the legislation of the Republic of Kazakhstan on insurance and insurance activities
7.	Annual financial statements, confirmed by an audit organization, for the 3 (three) previous reporting years	Annually	No later than August 31 of the year following the reporting year, simultaneously with publication in periodicals distributed throughout the Republic of Kazakhstan	Annual financial statements (balance sheet, profit and loss statement, cash flow statement, statement of changes in equity and explanatory note), confirmed by an audit organization (documents in *pdf format)
8.	Annual consolidated financial statements, confirmed by an audit organization, for the 3 (three) previous reporting years (if any)	Annually	No later than August 31 of the year following the reporting year, simultaneously with publication in periodicals distributed throughout the Republic of Kazakhstan	Annual consolidated financial statements (balance sheet, profit and loss statement, cash flow statement, statement of changes in equity and explanatory note) in the presence of a subsidiary (subsidiaries) organization (organizations), confirmed by an audit organization (documents in *pdf format)
9.	Reports on the results of activities for 3 (	Annually	No later than August 31 of the year following the reporting year, simultaneously with	A report containing an analysis of the main indicators characterizing the activities of an insurance broker, a branch of a non-resident insurance broker of the Republic of

	three) previous reporting years (if any)		publication in periodicals	Kazakhstan, and significant events in their activities based on the results of the completed financial year (document in * pdf format)
10.	Information on participation in associations (unions), including associations of insurance (reinsurance) organizations, insurance brokers, branches of non-resident insurance (reinsurance) organizations of the Republic of Kazakhstan, branches of non-resident insurance brokers of the Republic of Kazakhstan (if any)	Upon entry	Within 5 (five) working days from the date of entry	Full name, location of the association created in the form of an association (union), and date of entry into it
11.	Information on the current contract of civil liability insurance of an insurance broker, a branch of a non-resident insurance broker of the Republic of Kazakhstan to third parties, including the number and date of conclusion of the contract, the name of the insurer, the object of insurance and the list of risks that are the subject of the contract, the period of its validity and the	Upon conclusion, amendments and additions are made to the civil liability insurance contract of an insurance broker, a branch of a non-resident insurance broker of the Republic of Kazakhstan to third parties	Within 3 (three) working days from the date of signing the contract	Information including number and date of conclusion of the civil liability insurance contract of an insurance broker, a branch of a non-resident insurance broker of the Republic of Kazakhstan to third parties; full name of the insurance (reinsurance) company, branch of the non-resident insurance (reinsurance) company of the Republic of Kazakhstan; object of insurance and list of risks; the insured amount concerning risks associated with the conclusion of insurance and

	insured amount under contract			reinsurance contracts by an insurance broker, a branch of a non-resident insurance broker of the Republic of Kazakhstan; validity period of the insurance contract
Information posted on the Internet resource of an organization that guarantees the implementation of insurance payments to policyholders (insured, beneficiaries) in the event of liquidation of insurance organizations, forced termination of the activities of branches of non-resident insurance (reinsurance) organizations of the Republic of Kazakhstan				
1.	Full name, address (location), telephone numbers, operating hours	As updated	Within 30 (thirty) working days from the date of state registration (re-registration) of a legal entity	Full name, location, contact telephone numbers, fax numbers (if any), indicating the city code, operating hours of the organization guaranteeing insurance payments to policyholders (insured, beneficiaries) in the event of liquidation of insurance organizations, forced termination of activities of branches of insurance (reinsurance) organizations - non-residents of the Republic of Kazakhstan
2.	Information about shareholders	As the composition of shareholders changes	Within 3 (three) working days from the date of receipt of an extract from the personal account of the securities holder	Information about shareholders in accordance with the register of securities holders (full name and location of the legal entity, indicating the ratio of the number of securities owned by it to the number of securities of the issuer (placed and (or) voting) as a percentage)
				Last name, first name, patronymic (if any),

3.	Information about management employees	As the composition of management personnel changes	Within 10 (ten) calendar days from the date of their appointment (election, assignment of relevant functions) or transfer to another position	position held and date of appointment (election, assignment of relevant functions) or transfer to another position of a managerial employee
4.	Information about the state registration number and business identification number	As updated	Within 30 (thirty) working days from the date of state registration (re-registration) of a legal entity	Certificate of state registration (re-registration) of an organization guaranteeing the implementation of insurance payments to policyholders (insured, beneficiaries) in the event of liquidation of insurance organizations, forced termination of the activities of branches of non-resident insurance (reinsurance) organizations of the Republic of Kazakhstan (document in *pdf format)
5.	Information about the types of activities carried out	As updated	Within 5 (five) working days from the date of activity	List of guaranteed types of insurance in accordance with the legislation of the Republic of Kazakhstan on the Insurance Payment Guarantee Fund and (or) other types of activities carried out in accordance with the legislation of the Republic of Kazakhstan on the Insurance Payment Guarantee Fund
6.	Annual financial statements, confirmed by an audit	Annually	No later than August 31 of the year following the reporting year, simultaneously with publication in	Annual financial statements (balance sheet, profit and loss statement, cash flow statement, statement of changes in equity



	organization, for the 3 (three) previous reporting years		periodicals distributed throughout the Republic of Kazakhstan	and explanatory note), confirmed by an audit organization (documents in *pdf format);
7.	Reports on the results of activities for 3 (three) previous reporting years (if any)	Annually	No later than August 31 of the year following the reporting year, simultaneously with publication in periodicals	A report containing an analysis of the main indicators characterizing the activities of an organization that guarantees the implementation of insurance payments to policyholders (insured, beneficiaries) in the event of liquidation of insurance organizations, forced termination of the activities of branches of non-resident insurance (reinsurance) organizations of the Republic of Kazakhstan, and significant events in its activities based on the results of the completed financial year (document in *pdf format)
8.	Information on participation in associations (unions), including associations of insurance (reinsurance) organizations, insurance brokers, branches of non-resident insurance (reinsurance) organizations of the Republic of Kazakhstan, branches of non-resident	Upon entry	Within 5 (five) working days from the date of joining the association	Full name, location of the association created in the form of an association (union

	insurance brokers of the Republic of Kazakhstan (if any)			), and date of entry into it
9.	Information about participating insurance organizations	As updated	Within 5 (five) working days from the date of signing the agreement for participation in the Insurance Payment Guarantee Fund	Information, including the full name of insurance organizations that are participants in the system of guaranteeing insurance payments based on an agreement of participation in the Fund for Guaranteeing Insurance Payments; number and date of conclusion of the agreement for participation in the Insurance Payment Guarantee Fund
Information posted on the Internet resource of the insurance ombudsman				
1.	Full name, address (location), telephone numbers, operating hours of the office of the Insurance Ombudsman, including its branches and representative offices	As updated	Within 30 (thirty) working days from the date of state registration (re-registration) of a legal entity and (or) accounting registration of a branch and (or) representative office, registration of changes and (or) additions made to the constituent documents requiring re-registration	Last name, first name, patronymic (if any) of the insurance ombudsman, location, telephone numbers, faxes (if any) indicating the city (region, district) codes, operating hours of the office of the insurance ombudsman, its branches and (or) representative offices (if any)
2.	Information on the election of an insurance ombudsman	Upon election (re-election, early termination of powers)	Within 5 (five) working days from the date of election (re-election, early termination of powers)	Date of adoption by the authorized body of the decision on the election (re-election, early termination of powers) of the insurance ombudsman and the term of office of the insurance ombudsman
				Full name of insurance

3.	List of insurance organizations included in the Council of Representatives of the Insurance Ombudsman	As the composition of the Council of Representatives changes	Within 5 (five) working days from the date of formation of the composition of the council of representatives	organizations, branches of non-resident insurance (reinsurance) organizations of the Republic of Kazakhstan that are members of the Council of Representatives of the Insurance Ombudsman
4.	Information about the types of activities carried out	As updated	Within 5 (five) working days from the date of election	Information on activities to resolve disagreements arising between insurance organizations, branches of non-resident insurance (reinsurance) organizations of the Republic of Kazakhstan on issues of compulsory and voluntary insurance; policyholders (insured, beneficiaries) and insurance organizations, branches of non-resident insurance (reinsurance) organizations of the Republic of Kazakhstan under insurance contracts
5.	Internal rules governing the activities of the insurance ombudsman, including the procedure and timing for consideration of applications for dispute resolution and decision-making, as well as memorandums	As updated	Within 5 (five) working days from the date of approval	Internal rules regulating the activities of the insurance ombudsman and memorandums concluded with the participants of an insurance market(

	concluded with insurance market participants			documents in *pdf format)
6.	Information on participation in associations (unions), including associations of insurance (reinsurance) organizations, insurance brokers, branches of non-resident insurance (reinsurance) organizations of the Republic of Kazakhstan, branches of non-resident insurance brokers of the Republic of Kazakhstan (if any)	Upon entry	Within 5 (five) working days from the date of entry	Full name, location of the association created in the form of an association (union), and date of entry into it
7.	Reports on the results of activities for 3 (three) previous reporting years (if any)	Annually	No later than August 31 of the year following the reporting year, simultaneously with publication in periodicals	A report containing an analysis of the main indicators characterizing the activities of the insurance ombudsman and significant events in its activities based on the results of the completed financial year (document in *pdf format)
8.	A web page that allows to determine the amount of depreciation when determining the cost of restoration repairs for the amount of damage caused to a vehicle within the framework of compulsory civil liability insurance of vehicle owners	As updated	No later than 5 working days from the date of amendments and (or) additions to the resolution of the Board of the National Bank of the Republic of Kazakhstan dated January 28, 2016 № 14 "On approval of Requirements for specialized software and Rules for determining the amount of damage caused to a vehicle",	Web page that allows to determine the amount of wear and tear when determining the

			registered in the State Register of Normative Legal Acts under № 13460	amount of damage caused to a vehicle
Information posted on the Internet resource of the organization for the formation and maintenance of the database				
1.	Full name, address (location), telephone numbers, operating hours	As updated	Within 30 (thirty) working days from the date of state registration (re-registration) of a legal entity	Full name, location, contact telephone numbers, fax numbers (if any), indicating the city code, operating mode of the organization for the formation and maintenance of the database
2.	Information about shareholders (participants)	As the composition (of shareholders (participants) changes	Within 5 (five) working days from the date of issue of the act	Information about shareholders (participants) in accordance with the register of securities holders (full name and location of the legal entity, indicating the ratio of the number of securities owned by it to the number of securities of the issuer (placed and (or) voting) as a percentage)
3.	Information about managers	As the leadership team changes	Within 5 (five) working days from the date of appointment	Last name, first name, patronymic (if any), name of the position held, number and date of adoption by the board of directors of the decision on appointment to the position of manager
4.	Information about the state registration number and business identification number	As updated	Within 30 (thirty) working days from the date of state registration (re-registration) of a legal entity	Certificate of state registration (re-registration) of a legal entity (document in *pdf format)
				Information, including activities for the formation and maintenance of a database on compulsory and

5.	Information about the types of activities carried out	As updated	Within 5 (five) working days from the date of activity	voluntary types of insurance based on the legislation of the Republic of Kazakhstan on insurance and insurance activities and legislative acts of the Republic of Kazakhstan governing compulsory types of insurance; activities to maintain a unified register of insurance agents; list of Internet resources of insurance organizations used for concluding insurance contracts in electronic form
6.	Performance reports for the three previous reporting years (if any)	Annually	No later than August 31 of the year following the reporting year, simultaneously with publication in periodicals	A report containing an analysis of the main indicators characterizing the organization's activities in creating and maintaining a database and significant events in its activities based on the results of the completed financial year (document in * pdf format)
7.	Information on participation in associations (unions), including associations of insurance (reinsurance) organizations, insurance brokers, branches of non-resident insurance (reinsurance) organizations of the Republic of Kazakhstan, branches of non-resident insurance brokers of	Upon entry	Within 5 (five) working days from the date of entry	Full name, location of the association created in the form of an association (union

the Republic of Kazakhstan (if any)		), and date of entry into it
----------------------------------------	--	---------------------------------

© 2012. «Institute of legislation and legal information of the Republic of Kazakhstan» of the Ministry of Justice of the Republic of Kazakhstan